

KING EDWARD'S HOSPITAL FUND FOR LONDON



KING'S FUND CENTRE

REVIEW

1980

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**King's Fund Centre
Review**

1980

February 1981

King's Fund Centre
126 Albert Street
London NW1 7NF
Tel. 01-267 6111



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KING'S FUND CENTRE

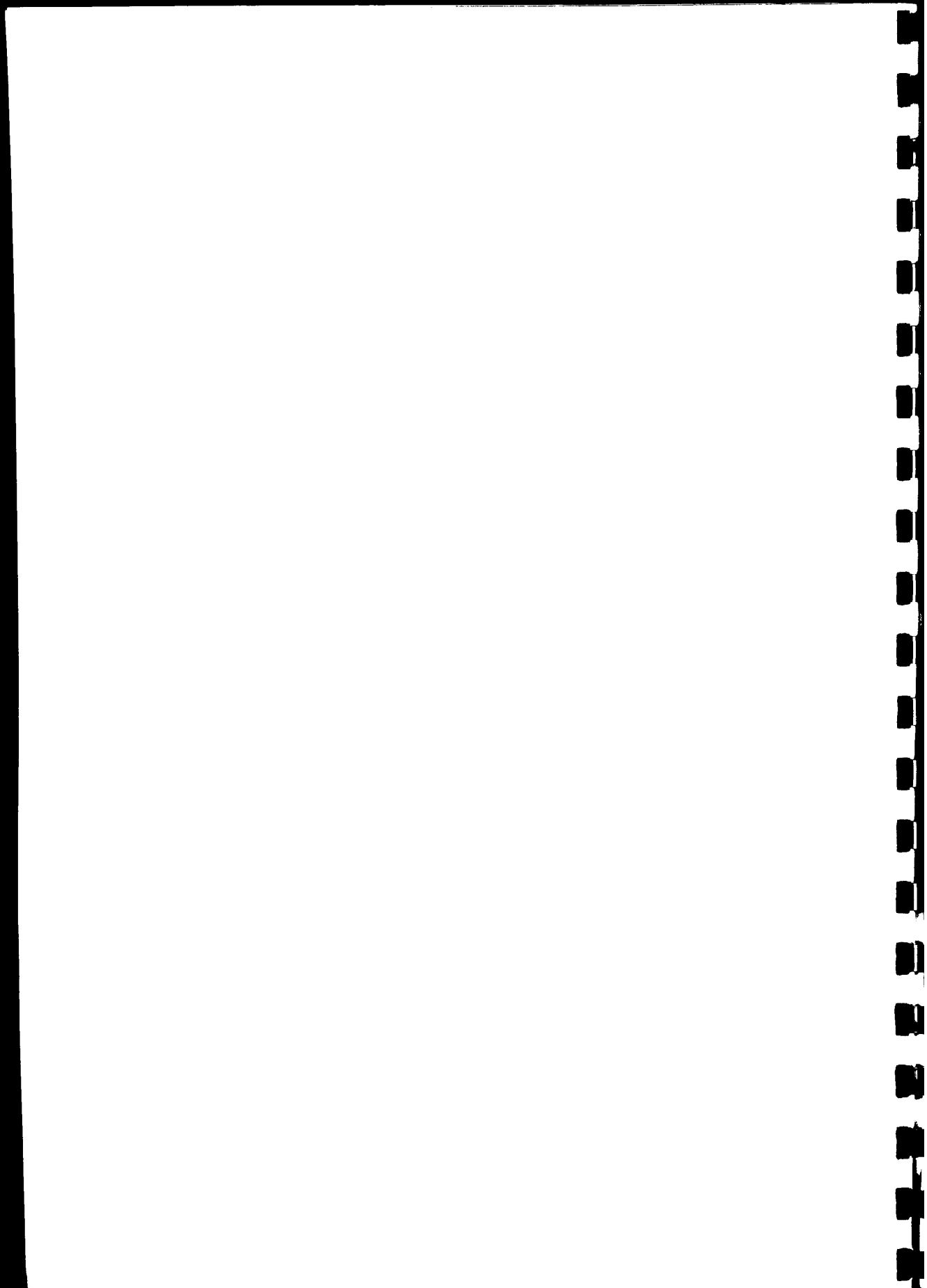
REVIEW

1980

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KING'S FUND CENTRE

REVIEW 1980

INTRODUCTION

The purpose of this annual Review is to look back over the past twelve months as well as to look forward to the next year or so and try and identify how best the Centre can respond to the very rapid changes that are being made in the ways in which health care is provided. In the last annual Review of the work at the King's Fund Centre, reference was made to the work of Sir Francis Avery Jones in reviewing the total policies of the King Edward's Hospital Fund. The identification of the Fund's general objectives, and the reiteration of the Centre's original aims to facilitate the acceleration of good ideas and practises in the provision of health care, has provided a firm base for a year which has been dominated outside the Fund by change.

The traditional functions of the Centre have been to provide a neutral place for the debate and discussion of ideas, to provide a space for the display of visual material and to provide a source of reliable information on all matters related to the provision of health care.

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KING'S FUND CENTRE REVIEW

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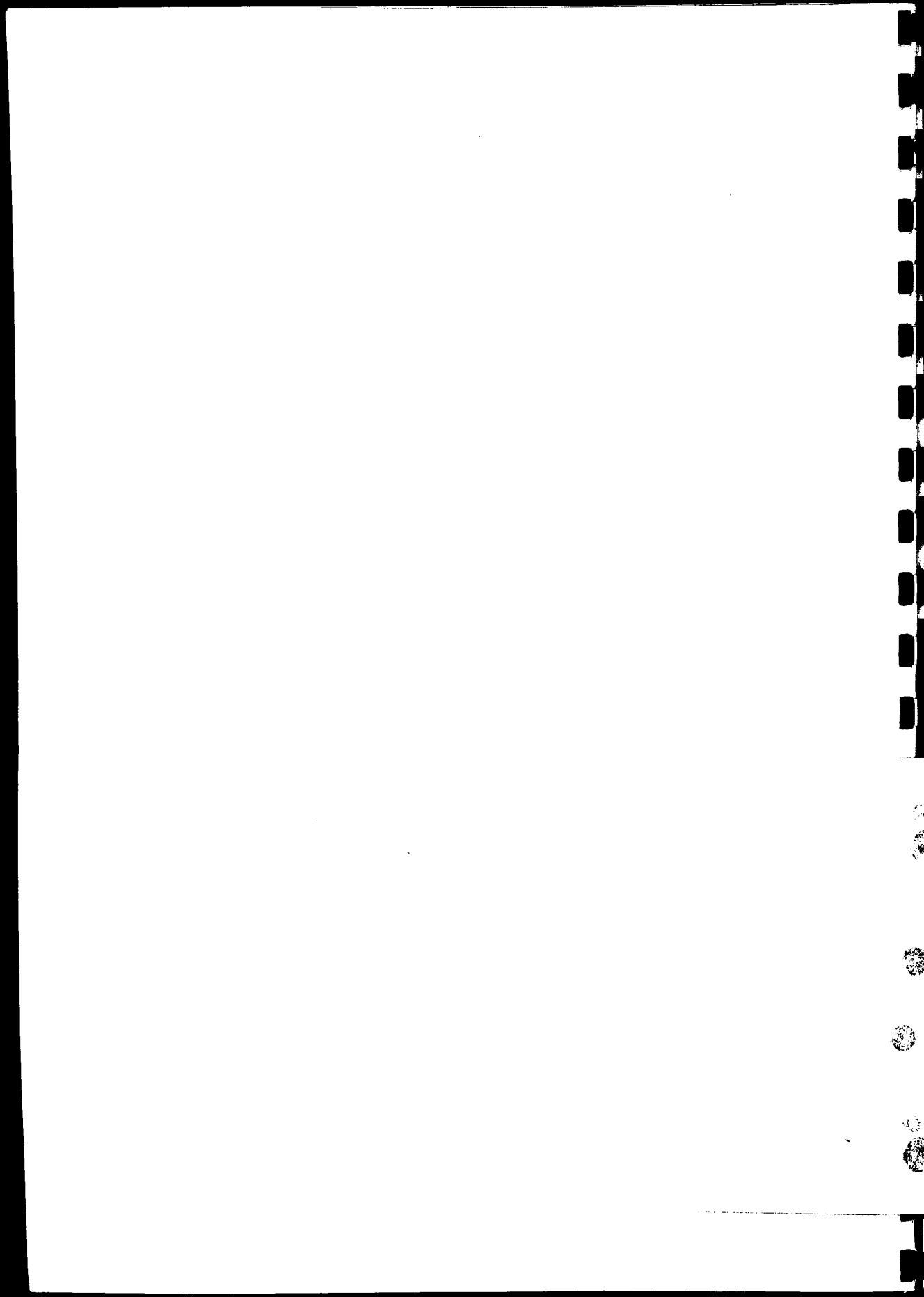
Page 3 paragraph 2 final sentence:

"The Jubilee Exhibition was opened on Friday, 16th January 1981 by Dr. Gerard Vaughan, Minister for Health. The Exhibition was subsequently visited by Her Royal Highness, Princess Alexandra."

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The traditional functions of the Centre have been to provide a neutral place for the debate and discussion of ideas, to provide a space for the display of visual material and to provide a source of reliable information on all matters related to the provision of health care. Two major initiatives of the Fund have exemplified these functions. First, the London Project has been taken further and with the appointment of a Project Officer (Mrs. Pat Gordon) to the King's Fund Centre, it has been possible to develop not only a series of projects but to open up a debate on major issues of health care facing the metropolis. Much of this has been carried out in close conjunction with the Department of Health. The second and independent activity has been the conclusion of the "Jubilee" Project which culminated in an exhibition describing the work carried out at ten London hospitals to commemorate Queen Elizabeth II's Jubilee in 1977 in the form of improvements financed by the King Edward's Hospital Fund to wards in those hospitals. The exhibition which in 1981 will be followed by conferences and workshops discussing the changes effected by these improvements, was opened in the period outside this Review in January 1981 by Her Royal Highness Princess Alexandra, The Hon. Mrs. Angus Ogilvy, GCVO.

One of the most important facets of the work of the London Project Executive Committee, which has been meeting at the King's Fund Centre during 1980, has been to develop the ideas discussed by the Secretary of

State's Working Party on the provision of primary health care in London (Chairman, Professor Donald Acheson). At the close of the year a project was funded in conjunction with the Working Party to examine in detail the work of accident and emergency departments in London hospitals. This, it is hoped, will produce valuable data about the very difficult problems at this interface between the institution and the community. The report of Professor Acheson's Working Party will be published during 1981 and the King's Fund Centre is likely to be the venue of the debate which will follow the recommendations that will then appear.

The activities of the King's Fund Centre have always been varied and alongside the concentration of effort on the London theme, there have been quite different activities. For a number of years staff at the Centre have been concerned with the problems created by the need to provide a high standard of health care to ethnic minorities. During the year a bibliography of the work done for ethnic minorities was produced. A project on the particular difficulties created by the Asian naming system has been pursued from the Centre and will result in a training package which will benefit doctors, nurses and medical records staff working in areas where there are significant numbers of Asians. A series of other training packages, which will include audio visual aids as well as written material, are being produced on problems such as the special dietary requirements of Asians; the religious characteristics of the minorities insofar as these affect health care; obstetric and family planning problems experienced by Asians and others and the total cultural background of Asians in relation to health care. The project is aimed particularly at providing guidance and help for those such as receptionists and nurses at the bedside who encounter problems.

It is frequently said that the National Health Service is the largest employer of labour in the United Kingdom. It is a sad reflection that notwithstanding this fact during the many years of its existence, the Health Service has not done anything in a comprehensive way to provide for the retirement of those who have worked within the Service. For a number of years a group has been working to put together a structure to provide support for retired members of the National Health Service, and during 1981 the Working Party which has been planning this

development was able to hand over the results of its work to an entirely new and national organisation, the NHS Retirement Fellowship. Working in close co-operation with the Department of Health and Social Security, which at Minister level has given much needed support to this initiative, it has been possible for a Fellowship to be established which within a few months has grown rapidly and for whom a National Liaison Officer has now been appointed.

It is now nearly twenty years since the Centre was first established and from its outset one of the most well-known features has been the provision of exhibitions. During 1981 an exhibition showing the results of the two-year project carried out by the National Association for the Welfare of Children in Hospital (NAWCH) and financed by the King Edward's Hospital Fund, demonstrated ways in which young children could be introduced to the possibility of hospitalisation. It is not an exaggeration to say that the exhibition of toys and literature displayed at the Centre during the latter part of 1980 has proved to be one of the most successful, and taking into account the age of many of the visitors and their capacity for chocolate biscuits, enlivening exhibitions that we have ever experienced. Another quite different exhibition which takes place every year at the Centre is the exhibition of "Paintings in Hospitals" which is organised by the Nuffield Paintings in Hospitals Organisation and which has attracted increasing interest and support throughout the U.K.

Turning now to the continuing work of the Centre, the four sections which follow this introduction describe developments which have taken place and which are planned. At a time when it is becoming increasingly clear that health authorities are having to limit the attendances of their staff at day conferences and workshops it is a source of some satisfaction that our numbers have increased. Nowhere is this more marked than in the fields of long term care, whether the emphasis is on institutional or community care.

Two activities call for special mention in the area of education and training. The Fund's concern for the training of ward sisters goes back to the establishment of the College in the early 1950s. The project now being pursued and described later in this Review is notable for the evaluative element which is an integral part of it and which has attracted the interest of a number of researchers. On a more general note, work

has been done by peer groups, the most significant of which is likely to be the group of senior nurse managers who have been exchanging ideas on the implications of the Fund's Thwaites Report.

During 1980 the Centre appointed its first audio-visual technician. This development reflects our growing awareness of the importance of experimenting in a variety of ways when disseminating information. Audio visual techniques are being used to an increasing extent at conferences and it is fortunate that the design of the Centre enables us to try out a number of new techniques. Parallel with this is the introduction in the library of the micro-fiche facility and the acquisition of a visual display unit and a printer giving on-line access to "Medline". Both of these are described in more detail in the section on library and information services.

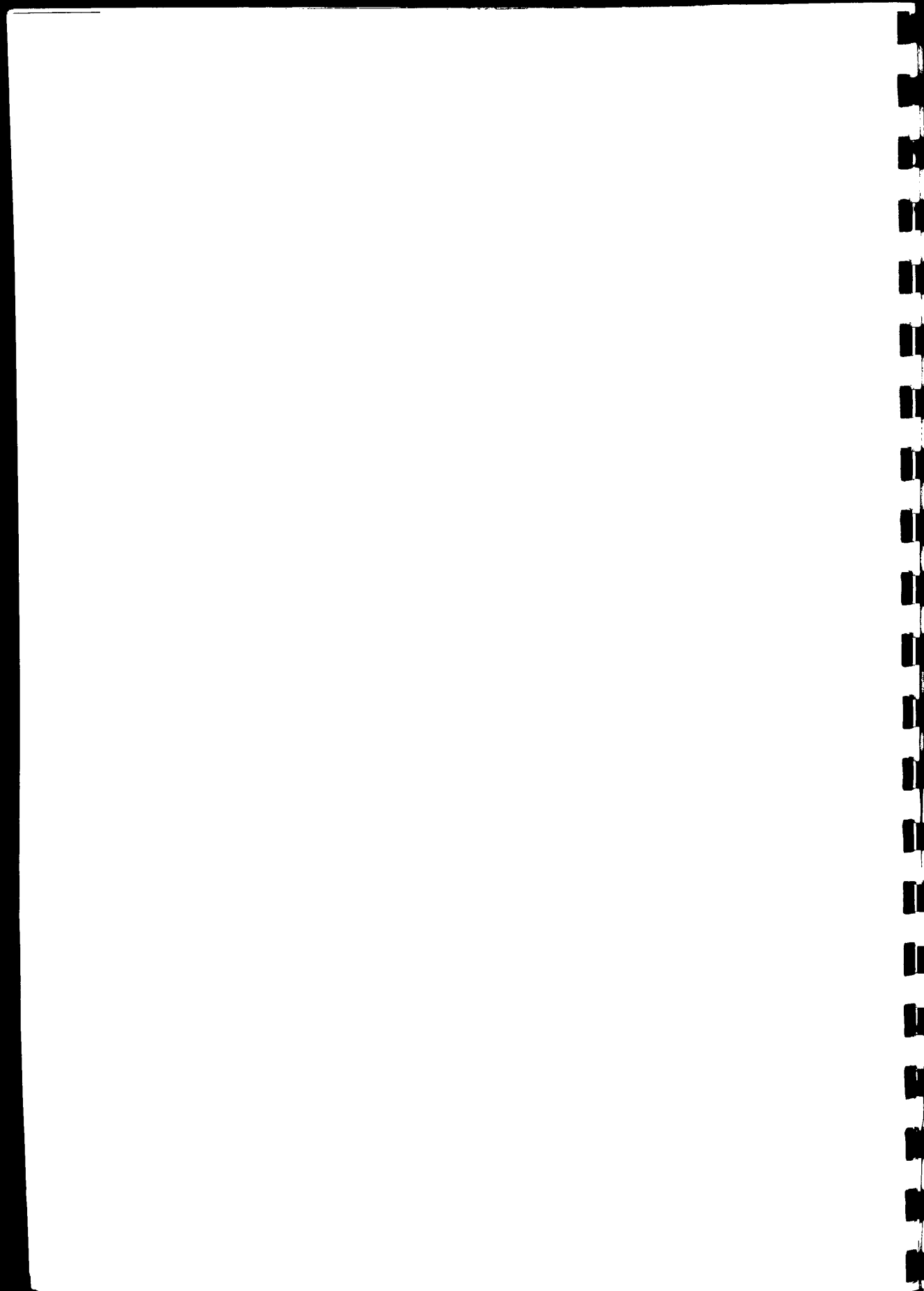
The last annual Review described the introduction of Centre Project Papers in a new format. During 1980 five new titles were added to the list and of these three were produced as a group specifically devoted to London issues. The largest and hopefully the most influential series are the seventeen papers analysing the evidence submitted to the Royal Commission on the National Health Service. Most of these papers were written for the Commission; their publication, with the agreement of the Chairman of the Commission, Sir Alec Merrison, and of the DHSS, enables some of the best thinking on a wide range of complex subjects to be made available for public debate and discussion. Excluding the new style project papers, some forty other titles are currently available with titles ranging from decision making to medical services for prisoners. A small booklet was produced during the year listing these, all of which are available from the Centre.

At the end of this Review are the bare statistics of visitors to the Centre during 1980. During the year several Ministers have attended and it is encouraging that on a number of occasions they have stayed to participate in debates. Visitors from abroad continue to come in large numbers and the most important event during 1980 was the meeting of the Directors of European & Scandinavian Health Institutes - a biennial occasion which this year took place at the College and at the Centre when the subject being discussed was medical audit.

The increase in the numbers of those passing through the Centre can be expressed as a 28% increase in the number of groups as compared with those in the previous year; whilst in actual numbers of people there has been a 12½% increase. All of this is to be welcomed but it would be wrong to suggest that these numbers do not bring with them numerous problems. The pressures on the catering department, the engineering and general administrative staff have all increased and it is a pleasure to be able to record my thanks to all my colleagues for their efforts and hard work during a demanding year.

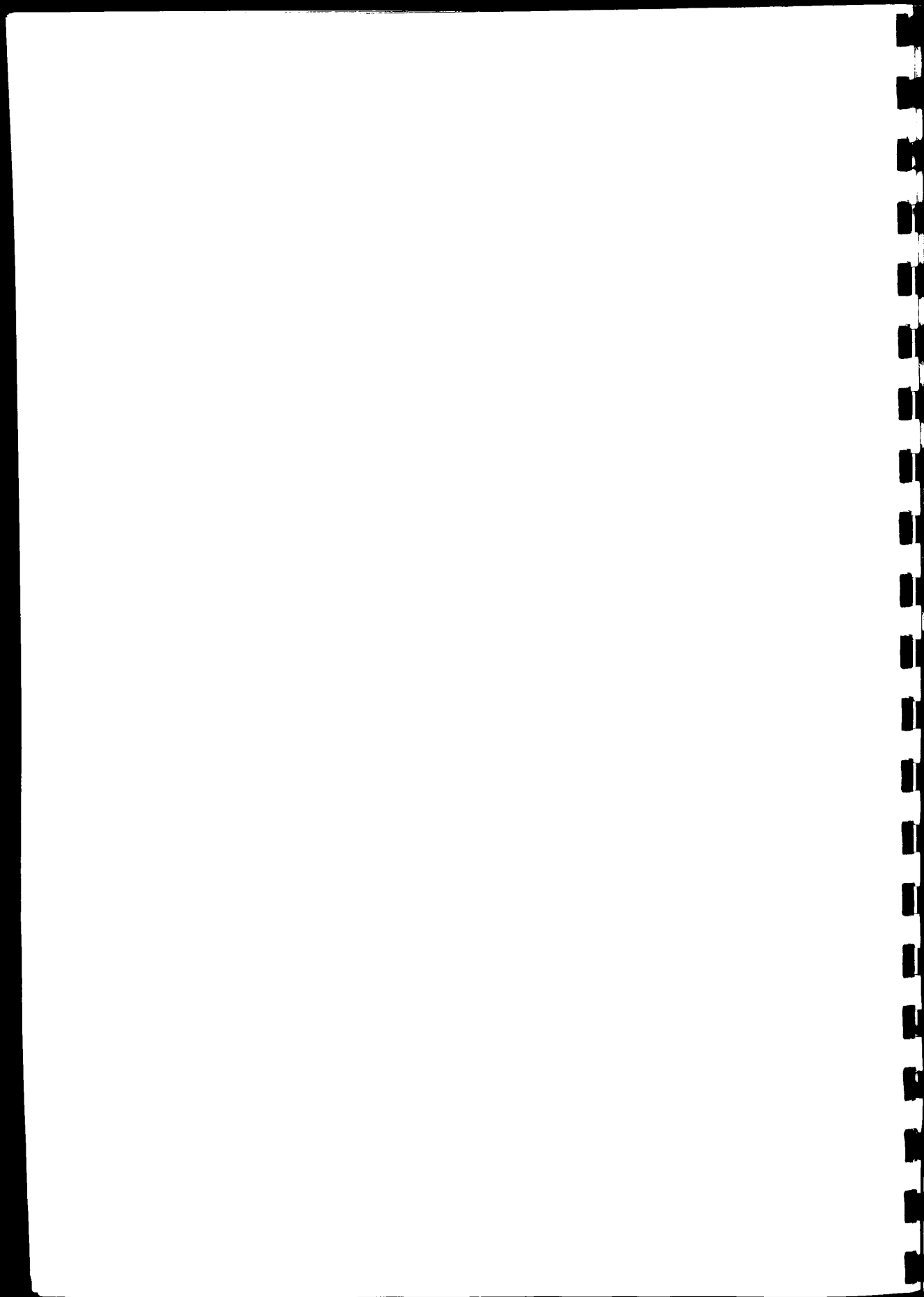
February 1981

W G Cannon
Director



SECTION 1

THE KING'S FUND CENTRE



LIBRARY AND INFORMATION SERVICES

1980 - A BRIEF REVIEW

Against a background of continuing stock expansion and user-body growth, the main strands of development in the library were those forecast in last year's review:

- the construction of a coordinate index to source documents concerned with the setting up and development of the National Health Service;
- the acquisition of microfiches from the US National Health Planning Information Center (NHPIC);
- the incorporation of tape/slide programmes;
- membership of the British Library Automated Information Service (BLAISE) and the installation of a computer terminal.

The coordinate index

Coordinate indexing depends upon the analysing of documents into groups of key terms drawn from a purpose designed thesaurus. Each term is represented in the index by a punched card; the cards are filed in alphabetical order. A document entered into the system is given a serial number or, if it is a complex document, a series of numbers; these numbers are punched in all the term cards selected by the indexer to describe the subject contents of the document. Information retrieval is effected by pulling out all the term cards related to the subject area of an enquiry and matching them; serial numbers common to all the selected cards indicate documents which should be of interest to the enquirer.

It is easier to demonstrate this approach to information retrieval than to describe it in the abstract! Anyone who wishes to know more should ask for a demonstration of the library's coordinate index which, during 1980, has moved from planning to implementation. As it is designed to accommodate future as well as existing documentation, this index will never be complete, but the thesaurus has been brought to an operational state, card punching is well advanced and the system is usable.

The NHPIC microfiches

The basic collection - upwards of 10 000 microfiches - arrived early in the year and is growing steadily through the addition of fortnightly supplements. The NHPIC describe the series as covering 'a wide variety

of topics relevant to health planning and resources development' and there is an index which enables users to search by more narrowly defined subjects. The collection and a microfiche reader are housed in the library.

Tape/slide programmes

The principle of integrating audio-visual material with the library's bookstock is now established, and some programmes have been catalogued, classified and interfiled with the books. Most of the programmes, and the equipment for using them, were acquired through the Graves Medical Audiovisual Library. It is hoped that searches of Graves's and other suppliers' lists will lead to further acquisitions.

BLAISE and the computer terminal

The library now subscribes to BLAISE and a computer terminal has been installed in the library office. The equipment comprises a keyboard, a printer and a visual display unit. Two members of the library staff have taken part in BLAISE information retrieval courses and others will be attending in the near future. Familiarity with the system is being gained by using the terminal to access Medline, and some useful results have been obtained even though, for our purposes, this data base is too far inclined towards clinical medicine.

Realistic appraisal of BLAISE will be easier now that the HEALTH data base is incorporated. HEALTH emanates from the library of the American Hospital Association, where subject interests are much the same as ours, and our first impressions of its possibilities are favourable.

THE FUTURE

1980 was a year of innovation in the library, which will need to be followed by a period of assimilation and consolidation. Some of the developments reported here, particularly the computer terminal and the microfiches, should be regarded as experimental until we are satisfied that they are practicable and useful. In the course of the next year or two, these tools will be tested and evaluated in the context of user satisfaction as well as from the library management point of view.

LONG TERM AND COMMUNITY CARE

The main purpose of the programme of work on long term and community care is to encourage the development and maintenance of better services for mentally handicapped, physically handicapped, mentally ill and elderly people. This developmental role requires enterprising use of the Centre's personal and material resources to facilitate the efforts made to achieve improvements by a wide range of workers in field agencies, consumer and voluntary groups, and community organisations. Main support to this programme is provided by the Long Term Care Team, present members of which are David Towell, Win Arnett-Rayson, Joan Rush, Diana Twitchin, Andrea Whittaker, Maureen Eldridge and Marian Elsdon. This Review describes the general context for the Team's work, summarises recent activities and indicates the directions in which this work is evolving.

ISSUES AND APPROACHES

As anticipated in last year's Review, 1980 has proved to be a difficult year for people concerned with long term care and prospects for 1981 - the International Year of Disabled People - are no less daunting. The combination of growing demands on these services, particularly arising from increasing numbers of frail elderly people, and the lengthy period of severe economic constraint poses a major challenge - especially of course in the many localities where existing provision already falls far short of permitting an affirmative response to the simple question, 'If I, or one of my relatives was to need this service, would I be satisfied with the quality of care?' Working at one level removed from the direct experience of these problems, our task is to seek realistic ways of supporting people in positively engaging with this challenge in the field.

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The Team's starting point is to recognise the great assets on which these services draw: the significant progress towards new philosophies of provision made over the past thirty years and the skills and commitment of staff delivering care; the tremendous informal and voluntary contributions to helping sick and disabled people; the strong public support for the NHS and related welfare arrangements. At the same time we also appreciate that if the best use is to be made of the scarce resources secured for these services then a number of key problems require continuing attention. Whether at the level of individual client programmes, operational policies for particular units or the 'model of care' guiding a whole service, there is frequently a need for greater clarity as to the goals being pursued and the philosophies on which these are based. Even where policies are agreed, there can be major barriers to their full implementation, not least because of difficulties in adopting new ways of working. The shift towards more community-centred patterns of provision raises considerable problems of collaboration among the commonly fragmented contributions of different agencies and professions, especially where a lengthy transition period is involved in reducing reliance on distant institutions. New approaches to management have to be developed which facilitate effective professional work and successfully mobilise active staff participation in change. More relevant staff training is needed to enhance available skills. Further impetus has to be given to ensuring the positive monitoring of service provision and to encourage appropriate forms of accountability in relation to standards of care. More emphasis is also required on how best to engage informed consumer and public participation in both the planning and delivery of services.

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In selectively pursuing these and other themes as they affect the particular client groups within its area of interest, the Long Term Care Team aims - in the light of its members' own experiences, ideas emerging from communication with the field, and knowledge of what is being undertaken by other organisations - to focus effort on issues where the King's Fund may be especially well placed to make a contribution. This contribution typically involves the Team in a set of inter-connected activities which include:

- always seeking through a wide network of contacts, to identify common problems and worthwhile innovations of significance to long term and community care;
- actively using the Centre's resources to provide opportunities in a neutral forum for the exchange of experiences and where appropriate the dissemination of information more widely;
- working closely with field workers and resource people to prepare materials of value in training and development;
- providing direct assistance to local groups engaged in promoting improvements in services;
- liaising with workers involved in relevant projects sponsored by the Fund as part of its role in research and development.

In order to maximise the impact of the modest resources allocated to these activities, the Team's policy is increasingly to adopt a multi-faceted approach which permits sustained attention to particular problems, sometimes over a period of years. Accordingly the work undertaken during 1980 and indeed planned for 1981 shows considerable

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continuity with that described in last year's Review, although we retain some capacity to respond to immediate issues when this may be desirable. Four inter-related trends can be identified in the development of the Team's overall programme. First, more explicit emphasis is being given to the extended label for the Team's area of interest - that is, in 'long term and community care'. This emphasis reflects both the direction of progressive policies (i.e., towards implementation of a comprehensive pattern of 'community care') for long term services and also, at a time of retrenchment, the importance of always considering residential care in the context of the total pattern of local services (including domiciliary and day care provision). Second, we are seeing the need to complement the Centre's traditional concern with development and innovation by greater attention to how existing services can be sustained and good practices reinforced in an unfavourable climate. Third, we are allotting particular priority to exploring how representatives of different agency, professional and community groups can best work together in the design and implementation of concerted local strategies for maintaining movement towards better services. Fourth, we are continuing to provide extensive opportunities for people from different localities to come together in a protected forum to share experiences and gain mutual support, thus seeking to improve morale and identify the scope that still exists for such coalitions to themselves achieve worthwhile changes in current provision.

Key aspects of this programme of work during 1980 and anticipated developments can be summarised under headings related to each of the main 'client groups' with which the Team is concerned.

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MENTAL HANDICAP

Issues arising in the development of mental handicap services still generate the largest volume of approaches to the Team: throughout 1980 there has been a daily incidence of fresh contacts, ranging from locally active parents of mentally handicapped people to Government ministers.

One focus for work in this area continues to centre on the provision of genuinely community-based residential services for people with all kinds of mental handicap. A Project Paper (1) was published early in the year, followed by two conferences on local strategies for implementing such services (one specifically for parents), a residential workshop for District Planning Teams, and other activities designed to create a network of local groups able to offer each other support in furthering these initiatives. Three more events in this series are already planned for 1981 and in parallel the Project Committee has allocated funds to the Community and Mental Handicap Education and Research Association to organise local workshops on related issues of philosophy, participation and service evaluation.

A second and complementary focus is on the development of short term care for mentally handicapped children. After a three year research study of emerging practice (2) in this growing aspect of service provision - undertaken with Fund support by Maureen Oswin at the Thomas Coram Research Unit - the Project Committee has now sponsored a one-year 'dissemination project' in which Miss Oswin is working with

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us to arrange a series of local meetings in different parts of Britain where findings from this research can be discussed with a wide cross-section of professionals and parents.

A third focus for this work is provided by the close links between the Team and the Association of Professions for the Mentally Handicapped. Following the productive formula used in 1979 - in which a two-part workshop was arranged to encourage local initiatives addressing the special needs of severely handicapped people - a similar approach was employed in 1980 to examine questions about the services offered to families during the first year of a handicapped baby's life. This has led in turn to work on the age group 2-5 years, and early in 1981 there will be another workshop on problems of adolescence. Throughout this series, relatives as well as professionals have been important participants and a key issue has been how best to develop partnership between them.

Other initiatives by the Team in 1980 have included conferences or workshops on the development of team-work in community services; the application of 'Portage' (3); training programmes for mentally handicapped young people with severe behaviour problems; adoption policies (4), and ' participation events'; and currently an examination of the needs of mentally handicapped people who are bereaved - leading shortly to publication of a leaflet offering guidance on this topic. In addition, the Team has continued to offer advice and in some cases more extensive support in the field to workers struggling with difficult local issues, with particular attention to hospital problems.

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Through links with the School for Advanced Urban Studies (SAUS) at the University of Bristol, a member of the Team is involved too in an action research study of the development of mental handicap services in a Southern County.

Looking towards 1981, the three main foci for the Team's work during 1980 will continue to be given priority but with further attention to how progress towards community-based services for mentally handicapped people and their families can best be sustained and reinforced. To this end, specific initiatives already under way include an examination of how the recently published National Development Group 'Checklist of Standards' (5) can be effectively utilised in monitoring service provision. The Centre is also taking a convening role in the efforts being made, particularly by the large voluntary organisations, to establish an independent successor to the NDG - able to offer at national level an authoritative voice on the further development of mental handicap services.

PHYSICAL HANDICAP

In the field of physical handicap, the Team has maintained its interest in both the quality of residential services and the issues arising in supporting successful coping in the community. A particular emphasis during 1980 has been the problems confronting handicapped school leavers in achieving greater adult independence.

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In relation to residential care, the Centre's long-running concern with the training of staff working in units for younger disabled people has been reflected mainly in the advice and support offered to locally organised study days in different parts of the country. The Team has also contributed to a residential course at the College designed for senior staff of independent hospitals and homes providing long term care and is assisting representatives of the Leonard Cheshire Foundation in the preparation of a handbook of guidance for managers, staff and residents.

In relation to domiciliary and community services, a priority has been the development of work on the stress arising in households with a handicapped member, with particular reference to what is being learnt from supportive strategies like the 'Crossroads' care attendant schemes (6). Three workshops on this theme included one meeting devoted to early examination of the results of research on the interaction between housing arrangements and caring services for disabled people, sponsored jointly by EEC, DOE, and the Crossroads Trust (7). The Centre Committee has also provided modest support for a study examining the experiences of 'caring spouses' undertaken by a social worker - herself a caring spouse - and currently being prepared for publication. Other work on the practical support available to disabled people in the community has been pursued through the Team's close links with the Disabled Living Foundation including two particularly well subscribed conferences on foot-wear and foot-care.

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Drawing on what is being learnt from a Team member's exploratory study of the experiences of physically handicapped school leavers in a South Coast city, a range of initiatives are seeking to understand and address the problems confronted by such youngpeople. The Project Committee has sponsored the publication of 'A guide for handicapped school-leavers' (8) and is now supporting the Invalid Children's Aid Association in a more ambitious research study of access to services among disabled young adults in part of west London. The Team meanwhile has organised a series of six study days designed to explore the developmental opportunities and constraints facing handicapped school leavers, the first three of which (in 1980) have concentrated on the identification of needs and the opportunities for acquiring extra social and work skills (9) (10).

In 1981, further work in each of these areas is planned in the particular context of the Centre's contribution to IYDP. In addition, a number of conferences are scheduled on the assistance which could be available to people with specific difficulties, including the deaf and the speechless. Consideration is also being given to how the Fund might best contribute to the training of key staff involved in employment rehabilitation.

MENTAL HEALTH

Again in the field of mental health, the Team's work shows considerable continuity with the interests of the preceding two years. One enduring concern is with policy and organisational issues arising in the development of District psychiatric services, particularly the problems involved in managing the lengthy transition from institutional to community-based patterns of provision - given extra focus during 1980 by publication of the 'Nodder' report (11) and the relevance of its recommendations to the forms of unit management in the reorganised NHS (12) identified in HC 80 (8). This concern has mainly been reflected in the production

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of two further papers on these issues (13)(14) and the provision of informal advice to senior officers considering possible action in their own localities. Team members have continued to play a role in the efforts of one Thames Region - now in their fifth year - to use a working conference approach to sustaining the overall development of mental illness and mental handicap services. A meeting was also arranged to review different experiences of the attempt to resolve institutional problems through making available external advice over an extended period (15).

A complementary concern of the Team is with the development of community mental health services. A member was invited to contribute a paper on British experiences to a European conference of the World Federation for Mental Health on 'Alternatives to the Mental Hospital' (16) and interest has been retained in the Good Practices of Mental Health Project of the International Hospital Federation. The Project Committee has financed the Institute of Psychiatry in an evaluation of how a proximate in-patient ward can be used to support people with severe psychiatric disabilities living in the community and recently the London Project Executive Committee has sponsored the assessment and dissemination of lessons from a voluntary-based community mental health project in Camden/Islington involving MIND and the Tavistock Institute. Meanwhile the Team, jointly with Circle 33 Housing Trust, organised a conference to examine the respective roles of housing management, social services and NHS psychiatric services in ongoing support of people with psychiatric disabilities. A second conference on this theme is planned during 1981 together with a workshop reviewing progress in the development of 'crisis intervention' services since the Team's last work on this topic in 1979.

As well as maintaining these interests, the Team intends to give new emphasis in 1981 to problems arising in mental health services for the elderly. An exhibition and workshop to examine the training materials available for people who work with 'confused' old people is already scheduled and, following the support given by the Centre Committee to participation by a British team in an international meeting on planning provision for the elderly mentally infirm, further work is envisaged later in the year on the issues of policy, inter-agency collaboration and emerging practice in the delivery of integrated services.

THE ELDERLY

As these points suggest, the Team's work on mental health and also on physical handicap overlaps significantly with its interest in services for elderly people. More specific initiatives in this field have included two conferences on the practical use of a tool for assessing patient satisfaction with hospital care arising from an earlier King's Fund project (17) and three workshops (in collaboration with the 'Continuing Care Project') to examine how continuity of care can be secured for old people being discharged from hospital. The Project Committee has also financed the Department of Geriatric Medicine at Hammersmith Hospital in a study designed to establish approaches more consistent with a rehabilitative model of care in a long-stay geriatric hospital. A further conference has publicised what was learnt from another Fund project on the identification of old people 'at risk' in the context of General Practice (18).

A new initiative this year, undertaken after consultation with DHSS officers has involved the Team in a series of study days to examine the professional support and training opportunities which are or should be available to staff working in private and voluntary homes for elderly people (19). This interest is now being extended through a wider exploratory study of the policy issues arising in the relationship between statutory and non-statutory residential services for the elderly, to be undertaken by Malcolm Johnson. Mr. Johnson (formerly Research Secretary to the Personal Social Services Council, now at the Policy Studies Institute) will be attached to the Team part-time during 1981 and will more generally help to strengthen the Team's work in this field. Other activities being planned include meetings to examine the functioning of day hospitals for the elderly and explore the possible roles for NHS nursing homes.

FURTHER ISSUES

A number of further foci for the Team's work are relevant to more than one 'client group' or reflect a different kind of linking theme. The Fund is currently mounting a significant initiative in London, where problems in long term and community care undoubtedly warrant considerable attention. One contribution from the Team is involving joint work with officers of the London Voluntary Services Council, the London Boroughs Training Committee and the National Institute for Social Work on how 'collaboration in community care' can be fostered (following a PSSC/CHSC discussion document with that title). A likely priority for this work,

also involving Age Concern Greater London, is the better coordination of statutory and voluntary services for the elderly mentally infirm. Jointly with LVSC, too, the Centre organised a workshop to share experience of neighbourhood health initiatives in London (20) following an exploratory survey on this topic sponsored by the Centre Committee. Subsequently the London Project Executive Committee has financed the Community Work Service of LVSC in a project designed to further support such initiatives. Through links with SAUS, a contribution has also been made to work on the way problems of community services in the inner city are being tackled as part of the 'partnerships' between central and local government (21)

The link with SAUS has been relevant as well to development of the Team's work with Health Authority and Community Health Council members. A Centre conference provided the opportunity to consider suggestions in the Project Paper on 'CHC Visiting' (22) and a Team member has since been offering a contribution on monitoring long-stay services to a programme of SAUS training events for CHC Secretaries and members. With sponsorship from the Project Committee, SAUS and Centre staff combined to offer a series of seminars for Health Authority members in the Thames Regions in which again examination of policy issues in the field of long term care were a central component.

Another cross-cutting interest of the Team is in the development of nursing as a profession. In addition to work on training and practice already mentioned, a Team member is contributing to a RCN Working Committee on 'Standards of Nursing Care', a DHSS group examining

the application of research on the role of nursing officer, and the editorial board of the RCN/DHSS series of nursing research publications. In 1981 a conference is also planned to consider innovation in primary health care nursing.

1981 - INTERNATIONAL YEAR OF DISABLED PEOPLE

The general directions for the development of the Team's work in 1981 are implicit in this account of the challenges confronting long term and community care and the review of relevant Centre activities in 1980. Our efforts are however being shaped and given wider significance by the designation of 1981 as 'International Year of Disabled People'. The United Nations has identified this year as one in which to seek significant world-wide progress for people with all kinds of disability, particularly emphasising the twin principles of participation and integration. At the same time the Team has continued to believe that British initiatives in 1981 should build on, and further contribute to an enduring programme of work like that reported here - not become just 'one off' or mainly symbolic events.

Throughout 1980 therefore the Team has been closely involved in preparations for IYDP. The Team are represented on the central advisory committee set up by Government to coordinate U.K. activities and also on the voluntary organisations committee set up by the National Council of Voluntary Service. The Centre has provided a venue for several of the working groups planning voluntary initiatives, including those considering residential care, housing, disability and the family and attitudes, as well as a larger conference on disability in the Third World. King's Fund News and

the Team's own newsletter are being used to help mobilise professional and statutory agency activities directed towards the declared aims of IYDP; Team members are speaking at a number of meetings outside the Centre; and the Team is collaborating with interested organisations - LVSC, DLF, APMH have been mentioned, but others include the Centre on Environment for the Handicapped, Spinal Injuries Association, National Association for Mental Health and Campaign for the Mentally Handicapped - in pursuing particular issues. The Team has identified three general themes as priorities in the Centre's contribution to IYDP activities:

- clarifying the variety of options available in providing care for people with different kinds of disability in the context of the shift towards community-based services;
- developing the training required by staff to deliver high quality services, particularly in the residential sector, consistent with an emphasis on the individuality, dignity and involvement of clients;
- fostering consumer participation both in everyday aspects of service provision and in the longer-term shaping of the pattern of services.

Looking further ahead, the Team is considering what part it can play in the Fund's work with members and officers of the new Health Authorities - particularly perhaps in London - to ensure as far as possible that the opportunities for rethinking policy and management provided by the 1982 NHS Reorganisation are used to give appropriate impetus to the effective development of long term and community care services. Within the Fund, the Team is also interested in exploring ways in which the links between

different activities - the investment in research and development, the College's work with local NHS policy-makers, the London initiative and publications, as well as Centre resources - can be further strengthened in order to maximise the Fund's overall support for people accepting the challenge of trying to tackle the difficult problems still endemic in this field.

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2. Issues and Principles in the Development of Short Term Residential Care of Mentally Handicapped Children (M. Oswin) (to be published)
3. The Portage Scheme Report of a conference held on 26 June 1979 pp 7 (KF 79/200)
4. Adoption practice, policies and procedures in relation to handicapped children Report of a meeting held on 4th July 1980 pp 10 (KFC 80/279)
5. Improving the Quality of Services for Mentally Handicapped People: A checklist of standards (National Development Group for the Mentally Handicapped) DHSS 1980.
6. Stress and the caring relative - The experience of Crossroads schemes Report on workshop held on 13th June, 1980 pp 8 (KFC 80/307)
7. Housing and Supportive Care for Disabled People - The EEC/DOE/ Crossroads project Report of a meeting held on 15th October 1980 pp 13 (KFC 80/316).
8. A guide for handicapped school leavers (To be published)
9. Further educational opportunities for handicapped school leavers Report of a conference held on 20 November 1979 pp 6 (KF 80/37)
10. Handicapped school leavers: needs and opportunities Report of workshops held on 5th September, 10th October and 3rd November 1980 (to be published)
11. Organisational and Management Problems of Mental Illness Hospitals - (Report of a Working Group, Chairman T. Nodder) DHSS, 1980.

12. Health Service Development: Structure and Management (HC 80/8)
DHSS 1980.
13. Large Institutions Reconsidered: An Approach to the management of transition (D. Towell) Hospital and Health Services Review March 1980 pp 87-90.
14. Moving Out from the Institution: Strategies and Problems
(D. Towell) in 'Alternatives to Mental Hospitals' MIND/IHF 1980
15. Developing Better Services for the Mentally Ill: An exploration of learning and change in complex agency networks (D. Towell)
in Barrett S. and Fudge C. 'Policy and Action' Methuen, 1981 (in press)
16. Reference 14 op cit, and also Alternatives to Mental Hospitals: A personal interpretation (D. Towell) World Hospitals, November 1980 pp 17-19.
17. Old People in Hospital: A survey of opinions of patients, visitors and staff (W. Raphael and J. Mandeville) Pitmans for the King's Fund, 1979.
18. Keeping track of elderly patients A paper describing the setting up and use of an 'elderly at risk' register. June 1980 pp 8 (KFC 80/198).
19. Professional support for staff working in private and voluntary homes for elderly people. Report of a series of workshops, October-December, 1980. (To be published).
20. Health and Community Work: Some New Approaches pp 25 (KF 80/117)
21. Inner Cities: Community Services (C. Ham, D. Towell and J. Underwood) SAUS Working Paper 15, University of Bristol, 1981.
22. CHC Visiting: A guide to visiting long-stay hospitals and units
KF Project Paper No. 23. 1979.

CHARACTERISTICS OF EDUCATION AND TRAINING DEVELOPMENTS AT THE CENTRE

The programme continues to develop within three broad areas.

Helping professional groups develop concerns and values from their own proposals

- 1.1 In January 1980 David Lloyd was appointed as education officer for post-graduate development for the remedial professions. The Fund has arranged accommodation for the holder of this post while the preliminary work is undertaken in curricula development.

Hazel Allen was able to involve him in a conference planned for occupational therapists in industrial relations in February and in a writers' forum for the remedial professions in May. A subsequent request to provide a workshop for writers is being met in April 1981. All three professional groups, physiotherapists, occupational therapists and remedial gymnasts have met at the Centre to consider the way forward for their continuing education.

- 1.2 A project to examine the role of the ward sister and to identify the needs for training ward sisters continues to be developed. The final appointment of tutor to Guy's Hospital was made in January 1980. The curriculum committee having developed broad objectives and a curriculum outline continued the work by developing an assessment and evaluation philosophy. In June 1980 the chief scientist inspected the initial research proposals agreed by Chelsea College and the Nursing Research Liaison Group, DHSS. He was satisfied that the work should proceed. An interim research report is planned for February 1981. A conference was held in December 1980 to share the experiences of the last two years. The curriculum will be revised in 1981 in the light of experience and summative evaluation. March 1981 will see an extension of opportunity for training ward sisters at Dartford and Gravesham Health District and St. Thomas' Health District.

- 1.3 Assisting with advice in the presentation of a mental health training film for social workers, demonstrating intervention in crisis requiring admission, voluntary admission and no admission -

King's Fund Project with Dr. Wallbridge, Camden and Islington Area Health Authority. The video-tape entitled 'Whose Choice?' was completed by Cygnet Guild Communications in October. Dr. Wallbridge and David Ellis, social worker have written teaching notes for the use of tutors showing the video-tape.

It has been planned to show this package to a number of psychiatrists, general practitioners, community nurses and social workers on 27th January 1981.

- 1.4 Arranging conferences which have been requested by professionals, such as: Progress and Problems of Undergraduate Nursing Courses, Management of Community Experience in Basic Nurse Training, Costing Student Nurse Training, Action on the Quality of Nursing Care, A Guide to the Nurses, Midwives and Health Visitors Act 1979.

A further writers' workshop for nurses proved highly successful in terms of appreciation and subsequent contracts with publishers. Requests for workshops from other paramedical disciplines are being considered. A writers' workshop package has been completed for nurses and presented to the Regional Training Officers (Nurses). A request for the package has been received and sent to the South African Nurses Association.

- 1.5 In response to the Chief Nursing Officer's letter CNO (77)14 and in conjunction with the Area Nursing Officer of Surrey Area Health Authority and Dr. Will Bridge, Senior Research Officer, Joint Board of Clinical Nursing Studies, Hazel Allen organised a two-day workshop in June on communicating with patients and their relatives.

- 1.6 It is hoped to promote debate on peer teaching in May 1981. This follows through a project with St. Thomas' Community Health Council, completed in 1980 on the study of peer teaching of children in health education.

Exposing people to a wider range of problems which require a greater and more diversified exercise of professional judgement and skills

- 2.1 A forum to examine current curriculum evaluation models was arranged in February 1980. This included the disciplines of general education, medicine and nursing. It preceded and was

related to the evaluation of an experimental continuing education programme for remedial therapists at Exeter. It is hoped that in 1981/1982 a workshop might be arranged to study the model.

- 2.2 Two-day workshops to develop practical skills in professional communication with nurses was continued to give experience in observation, interviewing and personal relationship skills. A documentation of ideas and responses is planned in one year.
- 2.3 A peer group of senior nurse managers and educationalists was formed in July 1979 to exchange ideas and clarify issues important to the development of senior nurse managers. This followed the initiative of the Thwaites Report. The members prepared discussion papers related to aspects of the needs for management education. The examination of various ideas include:
- i) the need for a research study into the role of the district nursing officer
 - ii) exploring the possibility of developing a Masters degree in health service administration for nurse administrators
 - iii) considering and planning a preceptor attachment scheme with Shirley Chater, University of California and a similar experience in the United Kingdom.

A report will be published early in 1981 on the work of the peer group. Shirley Chater, Vice Chancellor of the University of California has offered two places to members of the group on a preceptorship scheme. It is hoped that places will be taken from 6th April to 20th June 1981. Hazel Allen has been offered a visiting professorship during this time and will be involved in seminars at the University of California.

Dr. June Bailey, Professor and Associate Dean of the University of California visited the Centre in June 1980 and contributed to the peer exchange group seminar.

A workshop was arranged in November 1980 with Maureen Dixon related to the College plans for a multidisciplinary management course based on the concepts of the Thwaites Report.

- 2.4 In 1981 it is hoped to develop peer exchange groups in continuing education for nurses, the effects of history on the nursing profession and research influence on the role of the ward sister.

Providing more experience with the variety of personnel with whom professionals should work

- 3.1 The complex problems of professional/patient interaction were discussed again by a further group of medical and nursing students from the Middlesex Hospital in conjunction with members of patients associations in October 1980.

Within this matrix of activity are imbedded facilitative activities related to overseas visitors and specific educational bodies.

A two-day colloquium combining an overview of the continuing education scene in the USA and Great Britain was arranged in conjunction with the University of Colorado and The Nightingale School, St. Thomas' Hospital. Barbara Milburn of St. Luke's Hospital, Denver, Colorado an instructor in the department of education staff development gave the USA overview and it is hoped to continue this contact.

DEVELOPMENTS IN THE HEALTH SERVICE PLANNING ACTIVITIES OF THE CENTRE DURING 1980.

INTRODUCTION

Health Service Planning work during 1980 has continued to follow the themes established in previous years. The activities have been coordinated by David Hands with the assistance of Joy Reynolds. During the year, Pat Gordon joined the planning group of the Centre as a part-time Project Officer working on the London project.

The main activities have been a linked programme of conferences, seminars, workshops, publications and development projects. These have again been related to a series of residential courses on service planning organised by David Hands at the King's Fund College.

Each development activity may be classified under one of three broad headings:

1. Aspects of planning (approaches, technology, techniques)
2. Planning and development of health care services
3. Planning and development of health care facilities

The aim has been to achieve a balance between each category of work during the year. Within this conceptual framework, the specific activities have been as follows:

CONFERENCES AND SEMINARS

The following meetings were held at the Centre during the year. Any available reports or other publications arising from these activities are listed in the references attached.

February 14: Pharmaceutical Services in the '80s (KFC 80/115)

This conference was organised in conjunction with the Association of Community Health Councils for England and Wales. It arose from a general concern, particularly amongst Community Health Councils about the cost and availability of pharmaceutical

services. There were speakers from general practice, the drug industry, the Office of Health Economics, pharmaceutical research and pharmaceutical practice. A number of development opportunities were identified.

March 7: Information on Accidents: National and Local Perspectives (KFC 80/116)

This Conference was organised in conjunction with the Child Accident Prevention Committee (see Project MAN 8812). It followed up some of the specific problems of information about accidents which were identified at the 1979 Conference "Accident and Emergency Services: Use, Abuse and Misuse" (KFC 79/122). The main value of the Conference was in bringing together national researchers and information gatherers with those concerned with the operational management of Accident and Emergency Services. Speakers included representatives of the Office of Population Censuses and Surveys, national research projects, accident and emergency consultants and medical records officers. The Conference identified a number of key factors and developments necessary to improve the collection and dissemination of information which would both improve the quality of Accident and Emergency Services and highlight opportunities for the prevention of accidents.

March 18: The Organisation of Hospital Clinical Work (KFC 80/120)

The purpose of this Conference was to discuss the report of the King's Fund Working Party on "The Organisation of Hospital Clinical Work" (Project Paper 22) which was published at the end of 1979. The participants included representatives of organisations and individuals with an interest in the Report. The Chairman of the working party, Professor Tim Clark, has been appointed as a special adviser to the Social Services Committee of the House of Commons which is now reviewing medical manpower planning nationally.

March 20: Accident and Emergency Services: Use, Misuse and Abuse (KFC 79/122)

The Conference originally held at the Centre on the 3rd April 1979 was repeated by request in the North West Region.

April 17: Closures and Change of Use of Health Facilities

At this workshop, a number of senior health service administrators pooled their collective experience of closures with which they had been involved. This led eventually to the publication of a project paper (No. 26) on this subject in November.

May 2: Health and Community Work: some new approaches (KF 80/117)

This workshop was organised as part of the joint initiative with the Long-Term Care team on "Collaboration in Community Care". It brought together people working in the statutory health and social services with those involved in community based health projects. The workshop arose from Helen Rosenthal's study of community health projects (CEN 79/9). The purpose of the workshop was to improve mutual understanding of different approaches to health issues and to explore routes for increasing cooperation between community groups and statutory authorities.

Following this workshop, three similar projects have been supported. (see list of projects attached)

September 30: The Planning and Organization of Nucleus Hospitals

This Conference arose from collaboration with the Newham Health District and the DHSS and it provided an opportunity for NHS staff about to embark upon a nucleus project to learn from those already further down the road. This subject obviously tapped a deep vein of interest. It was heavily oversubscribed and it was therefore decided to repeat the Conference on the 21st January 1981. An exhibition "Nucleus at Newham: from concept to reality" was on display at the Centre from the summer until October and is now in use within the NHS. Two further results of this conference have been the establishment of a national working group of commissioning officers involved with nucleus projects and some evaluation of the impact of public relations work in relation to project commissioning.

October 21: The Role of Nurses in Service Planning (KFC 80/294)

This workshop followed the 1978 meeting on 'Roles in Service Planning' (KFC 79/12) and was organised in conjunction with the Polytechnic of North London. It drew together nurses from various

different management levels who are involved in service planning. The purpose of the workshop was to consider the role which nurses have played in planning, the difficulties and opportunities they face, and the role which they should be playing in the planning process in the future. As a result of this meeting, it appears likely that a working party will be set up to consider this subject in greater depth.

November 19: Epidemiology and Service Planning (KFC 80/261)

This Conference, aimed at people of all disciplines in the NHS, explored the possibilities of making better use of epidemiological and related information for planning purposes. Interest was expressed in establishing a course in epidemiology for non-medically qualified planners.

December 4: Performance Criteria in the NHS: Lessons from the Research and Development Computer Programme (KFC 81/11)

The purpose of this Conference, organised in conjunction with the Management Support and Computers Division of the DHSS, was to discuss progress made in developing and applying "performance criteria" in relation to evaluating the efficiency of health services. It arose from criteria developed within the experimental programme on the use of computers for management purposes. This Conference builds upon earlier work on 'monitoring' (See KFC 78/214) and forms a good basis for developing further activities both on health service performance and upon computing in relation to health-care.

COURSES

The following six courses on health service planning (centrally funded by the DHSS) were organised at the King's Fund College in 1980:

January 23-25	Manpower Planning	(C.732)
February 25-29	Health Service Planning	(C.735)
April 21-25	Health Service Planning	(C.738)
September 22-26	Health Service Planning	(C.744)
October 8-10	Finance in Planning	(C.747)
October 20-21	Planning Appraisal	(C.740)

These 3 "General" Courses and 3 "Short" Courses compare with 2 "General" and 5 "Short" courses which were organised in 1979.

Lectures and other contributions on service planning continue to be made by Centre staff to other courses, at the College, at other education centres, and to the IHF course for Administrators from developing countries.

OTHER ACTIVITIES

The number of projects of relevance to health service planning has been continuing during the year and a number of new projects were funded during 1980. A list of current projects is attached. For further information, reference should be made to the Centre 'Register of Projects'.

The Working Party on "Commissioning Hospital Buildings" continued to meet. Work is on schedule for the production of the third edition of this book in September 1981.

Overseas links have continued to be maintained and extended. David Hands spent some time in Denmark and Sweden during May and June studying health planning and extending collaboration in particular with the Nordic School of Public Health in Gothenburg, the Swedish Planning and Rationalization Institute Stockholm, the World Health Organization in Copenhagen, and the Danish Hospital Institute. He was also invited to speak at a Conference on Health Planning in Iceland in Reykjavik in November. A course on the Planning and Organisation of the NHS was organised in this country in April for senior health service staff from the Scandinavian countries.

Joy Reynolds was a member of a national working party which developed a manpower information training package. She also published papers on planning based on her previous research work at Leeds University. One of these was prepared originally as a working paper for the Royal Commission on the National Health Service and this was published as a King's Fund Project Paper (RC 16).

Joy Reynolds has also worked on the organisation of an exhibition and workshops to disseminate the results of the Fund's 'Jubilee' project.

HEALTH SERVICES IN LONDON

During 1980, the Fund has given more focussed consideration to the development of its activities in relation to health care in the capital city.

The overall objective in taking an initiative on the problems of London's health care is to identify, encourage and disseminate good practice in the inner city areas.

A London Project Executive Committee (LPEC) was established under the chairmanship of Sir Francis Avery Jones. Throughout the year, the Committee have met to consider ways in which the Fund could most usefully and appropriately work to meet these objectives. Pat Gordon joined the Centre on a part-time basis (2 days per week) in order to support and extend this initiative.

It was decided initially to concentrate broadly upon primary care. Several priority areas have been identified:

Improving the relationship between primary and secondary care

Accident and emergency services

Community hospitals in the inner city

Information exchange - the need for better dissemination of information about London's needs and services

Improving maternity services in the inner city

The relationship with teaching hospitals and the aftermath of the Flowers report.

These initiatives are being developed through a linked programme of workshops, publications and direct grants.

During the year, the LPEC had close contact with the primary health care study group (chaired by Professor Acheson) which had been established by the London Health Planning Consortium. In November, the Centre ran a workshop with study group members on the theme of 'Inner London; The relationship between primary and secondary care'. The aim of the meeting was to bring together people from various fields who had re-thought the traditional

referral pattern from primary to secondary care and had experimented with innovative ways of providing services. The Acheson Report is expected in the spring of 1981 and the Centre is organising a conference in conjunction with the DHSS to consider the implications of its findings.

In addition, a number of projects have been funded by the LPEC. A list of titles is attached.

The Fund has also helped to support the publication of the Royal College of General Practitioners' survey of primary care in London.

PROSPECTS FOR 1981

The addition of a full-time Project Officer to the Centre staff has made it possible to extend and develop a larger number and a wider range of planning activities during 1980. Unfortunately, Joy Reynolds will be leaving the Centre at the end of January 1981 to take up a new post with the Social Services Committee of the House of Commons. Arrangements are being made to replace her as quickly as possible.

The work of the London Project Executive Committee has expanded very rapidly during 1980. It is likely that this initiative will place further demands upon staff and other resources during 1981. Some activities have already been mentioned. Others are being actively considered.

A number of seminars and conferences at the Centre have already been planned. These include a seminar on Planning and Management for Clinicians in the Wirral in February, a conference on Nurse Manpower Planning in May and a conference on Management Education in Primary Care in June.

At the College there will be two general courses on health service planning (February - C.771 and November - C.789), two on manpower planning (February - C.773 and September - C.787) and one on

Finance in Planning (May - C.780). There is still a strong demand for course places and some central funding is likely to remain available.

The planned restructuring of the NHS in the spring of 1982 will inevitably lead to a preoccupation during 1981 with issues concerned with management structure. It will therefore be important to continue to develop activities of the kind outlined here which are related to the ultimate objectives of the service and the related problems of policy and planning. Obvious areas of concern will be the arrangements for a revised planning and monitoring system, the implications of the government's new planning and priorities document and the implementation of the recommendations of the Körner Committee review of information in the Service.

The strategy for 1981 will therefore be to continue with long-term development work but at the same time seek to respond to new needs as they emerge during the next twelve months.

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7. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE Putting Meaning into Monitoring. A Report of a Conference held at the King's Fund Centre on 7 November 1978. (KFC 78/214)
8. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE Accident and Emergency Services: Use, Abuse and Misuse. Report of a Conference held at the King's Fund Centre on 3 April 1979. (KFC 79/122)
9. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE The Organisation of Hospital Clinical Work: Report of a King's Fund Working Party (Project Paper 22 - November 1979).
10. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE Pharmaceutical Services in the 80s: Report of a Conference held at the King's Fund Centre in conjunction with the Association of Community Health Councils of England and Wales on 14th February 1980. (KFC 80/115)
11. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE Information on Accidents: National and Local Perspectives: Report of a Conference held at the King's Fund Centre on 7th March 1980 (KFC 80/116)
12. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE The Organisation of Hospital Clinical Work. Report of a Conference held at the King's Fund Centre on 18th March 1980. (KFC 80/120)

13. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE
Health and Community Work: Some New Approaches: (KFC 80/117)
 1. Report of a Survey by Helen Rosenthal
 2. Report of a Workshop held at the King's Fund Centre on 2 May 1980.
14. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE
The Planning and Organisation of Nucleus Hospitals: Report of a Conference held at the King's Fund Centre on 30th September 1980.
15. KING EDWARD'S HOSPITAL FUND FOR LONDON, KING'S FUND CENTRE
The Role of Nurses in Service Planning: Report of a Workshop held at the King's Fund Centre on 19th November 1980. (KFC 80/294)
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Epidemiology and Service Planning: Report of a Conference held at the King's Fund Centre on 19th November 1980. (KFC 80/261)
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CURRENT PROJECTS RELATED TO HEALTH SERVICE PLANNING

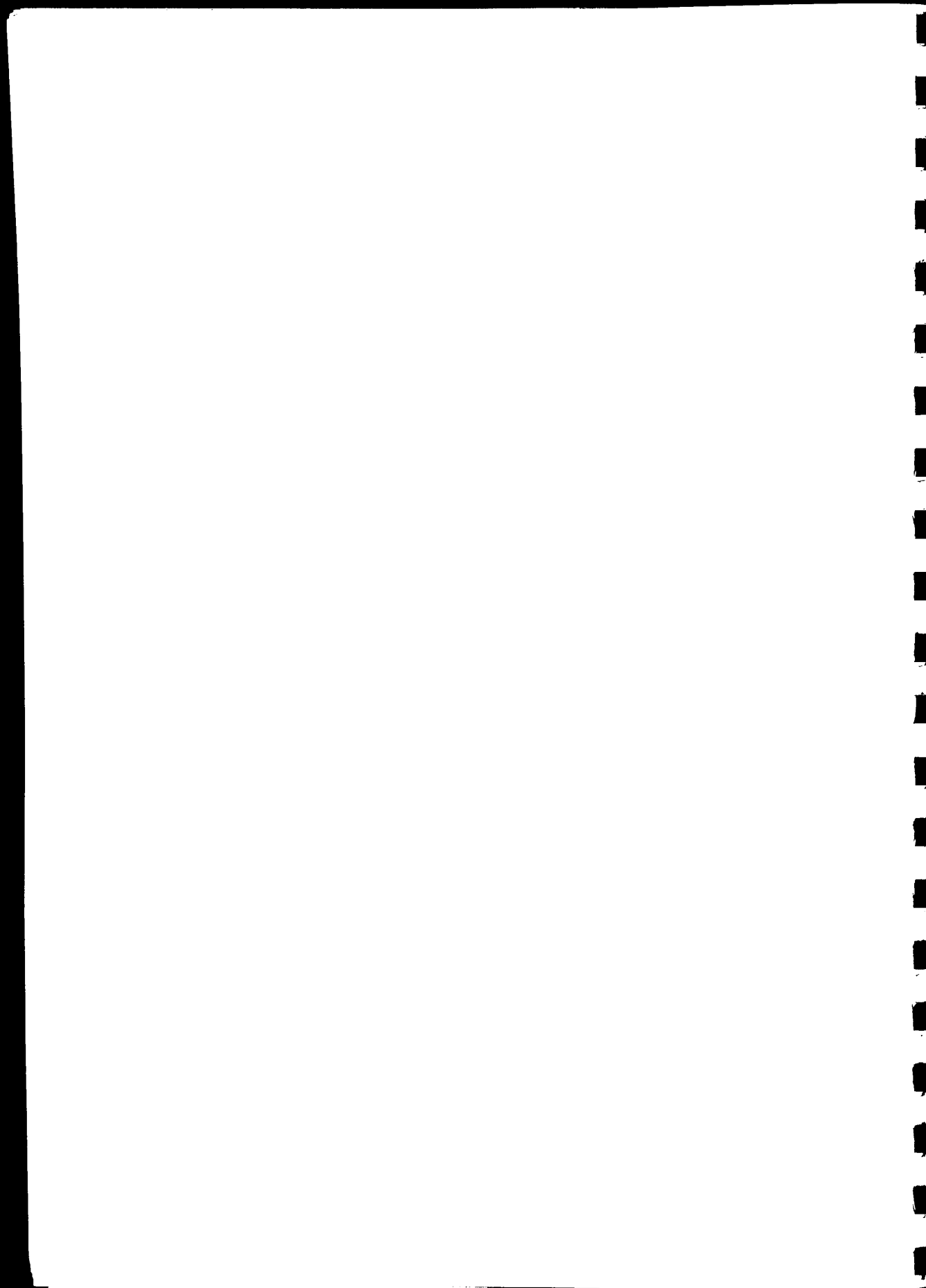
The following is a list of the main projects related to service planning. For further information, reference should be made to the annual 'Register of Projects'.

(a) General Projects (Project Committee and Management Committee)

1. A Survey of District Planning Teams in England (PRO 79/8)
2. A Study of Health Policies (R & D 74/49 and R & D 77/20)
3. Medical Services Study Group (MAN 8604)
4. Childhood Accident Prevention (MAN 8812)
5. Commissioning Hospital Buildings (MAN 8974)
6. Women Doctors: Medical Manpower in the NHS (PRO 79/57)
7. Function of Voluntary Service Coordinators (PRO 79/65)
8. Health Care Problems of London and Big Cities (PRO 80/8)
9. A Health Audit Project (PRO 80/50)
10. Outpatient Audit (PRO 80/72)
11. Facilitating Change in Geriatric Hospital Care (PRO 80/75)

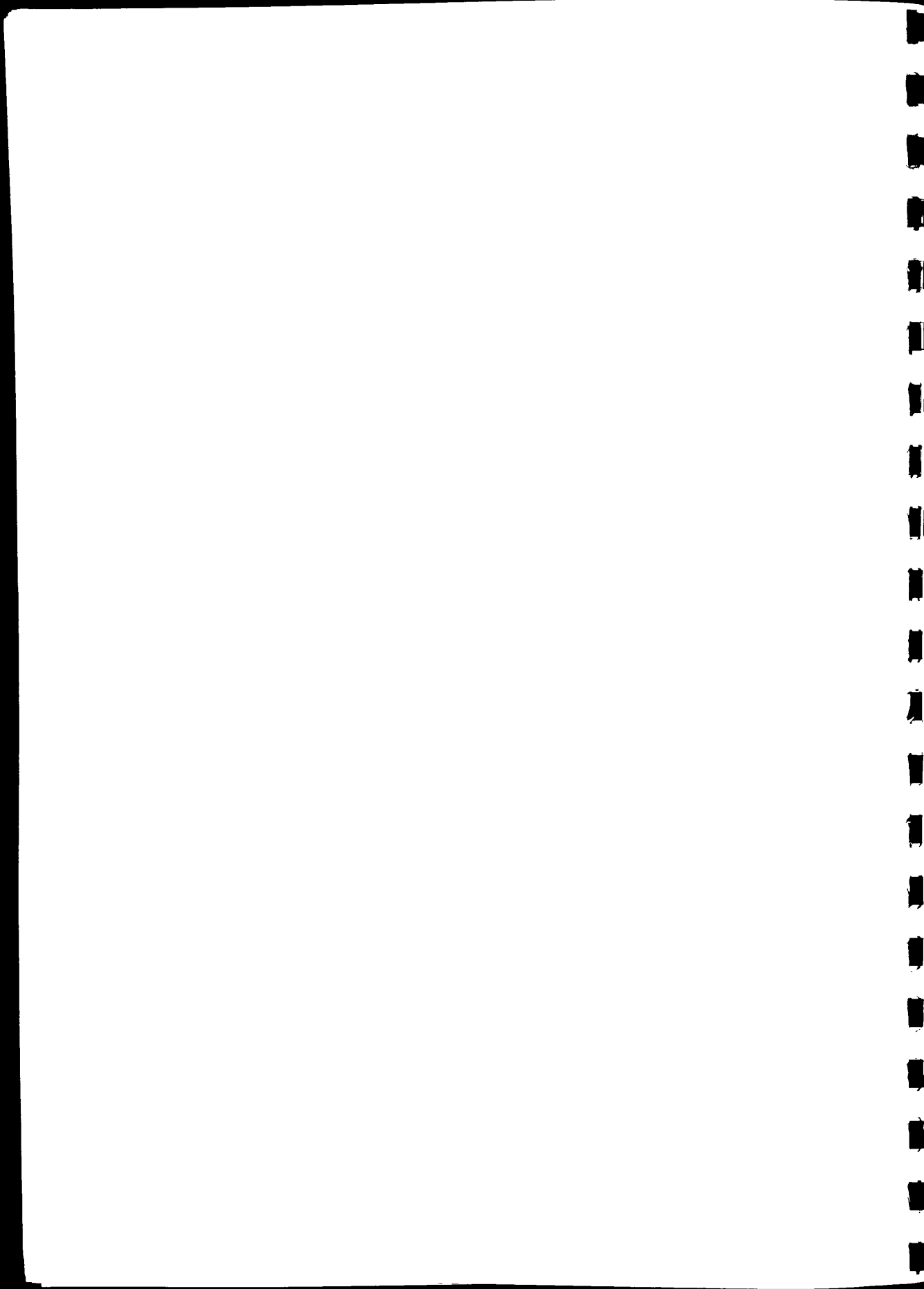
(b) London Projects (London Project Executive Committee)

1. LON/15 Study of A & E Attendances (LPE 80/DEC 80/22)
2. LON/23 Lady Margaret Hall Settlement -
Community Health Project (PRO 80/68)
3. LON/12 Seminars for Health Authority
Members (PRO 80/50)
4. LON/33 Survey of Primary Care in London (LPE 80/DEC 80/17 (a))
5. LON/30 Comparative Study of need for health care (LPE 80/DEC 80/21)
6. LON/31 Brecknock Community Health and
Mental Health Project (LPE 80/DEC 80/23)
7. LON/32 London Community Health Resource
Development. London Voluntary
Service Council (LPE 80/DEC 80/20)



SECTION 2

OTHER ORGANISATIONS



INTERNATIONAL HOSPITAL FEDERATION

President

Professor Dr Sigurd Humerfelt (Norway)

Director General

Mr Miles Hardie

The Federation, usually referred to as the IHF, is an independent non-political organisation supported by subscribing members in some 90 countries, and affiliated to the World Health Organisation. The main aim of the IHF is to promote improvements in the planning and management of hospitals and health services. Amongst its activities, the International Hospital Federation

....publishes WORLD HOSPITALS, a quarterly journal which is issued free to members. It is printed in English with supplements in French and Spanish, and contains authoritative articles and reports on various aspects of international developments in the planning and operation of hospitals and health services. Particular attention is paid to reporting on IHF congresses, study tours and other activities.

....organises international CONGRESSES and regional conferences and seminars at which representatives of all branches of health services can meet their colleagues from other countries and discuss common problems. During 1980 the IHF sponsored: a regional conference in Rio de Janeiro in June, attended by 450 people from 23 countries, and concentrating upon the theme of hospitals and primary health care; a workshop in Amsterdam in March, attended by 35 representatives from eight European cities, discussing problems of health care planning in urban areas, with particular reference to the care of the elderly mentally infirm; a workshop in Basle in November, attended by 150 people from 26 countries, discussing the planning, building and organisation of medical research facilities.

....arranges STUDY TOURS and special study visits to give members first-hand knowledge of health service work in different countries. In 1980 the IHF's biennial major study tour was held in West Germany, attended by 178 people from 16 countries. In addition, there were three smaller-scale special study visits, each attended by about 30 people from 10-12 countries. The first was in Sweden in June, on co-ordinated services in a region; the second was in USA in August, on quality assurance; and the third in England in September, on developing comprehensive mental health services.

....maintains an INFORMATION SERVICE for members on hospital and health service matters anywhere in the world, and offers advice and assistance to members over personal study tours and other matters. In the field of information, the IHF works in very close collaboration with the King's Fund Centre.

....sponsors an annual 10-week COURSE, which is organised jointly with the King's Fund Centre, for senior hospital and health service administrators from overseas. Over 460 people from over 80 countries have attended this course since it started in 1961. In 1980 there were 29 members of the course, from 20 countries.

....sponsors PROJECTS and study groups on different aspects of hospital and health services. Amongst current and recent projects have been ones concerned with health care in big cities; health auxiliaries; health care planning in urban areas; good practices in mental health; hospitals and primary health care.

A list of some forthcoming IHF events is shown overleaf. Further details about these activities, and about membership, can be obtained from the IHF.

PROGRESS

By the end of the 20th course some 500 senior health personnel from 82 countries had attended. A 21st course has been arranged for 1981, starting on 8 July and finishing on 18 September 1981. Residential accommodation will again be provided for the whole of the ten weeks at Astor College, which is owned and managed by Middlesex Hospital Medical School. The course will continue to be conducted by the International Hospital Federation at the King's Fund Centre in collaboration with the British Council, the Department of Health and Social Security, Regional and Area Health Authorities, King Edward's Hospital Fund for London, the Institute of Health Service Administrators and other bodies.

EVALUATION

For people living and working overseas, basic training is probably best given in training institutions in their own countries. The purpose of the IHF course is to provide further experience for people who have already completed their basic training and are holding senior posts. For this purpose, the course does seem to be meeting a definite need, as evidenced by the fact that there are invariably more applicants than there are vacancies. There are no formal examinations at the end of the course, but from systematic assessments made during and after the course it certainly appears that members find the course valuable to them and modifications to the course are made in the light of suggestions for improvement offered by the members.

FUTURE

It is hoped and intended that this course will continue, with the help and support of the King's Fund, British Council, the Ministry of Overseas Development, World Health Organisation, and hospital and health service authorities.

December 1980

M C Hardie

ORIGINS

For some years hospital and health service managers from countries overseas have come to Britain for further experience or training, and it is clear that the demand for such training is increasing and is likely to continue doing so as health services are developed in these overseas countries. To help meet this growing demand a special course has been sponsored by the International Hospital Federation in each of the 20 years 1961/1980, specifically for men and women holding senior positions in hospital and health services of their own countries.

OBJECTIVES

Over the years, the focus of the course has changed as new needs or pressures have emerged overseas: with the development of the World Health Organisation's Strategies for Health for All by the year 2000, the IHF course in recent years has become increasingly focused upon the implications of country health programming (CHP) and the application of CHP principles to district health programming and the management of hospitals and health services within a comprehensive health system.

Within this framework, the objectives of the 1981 course will be to increase the participants' knowledge and understanding of:

- i) the nature of management, including the process of decision-making, the setting of objectives and priorities for the development of health services, and the management of change,
- ii) the principles of planning health services, including country health programming, and their application at local level,
- iii) management services, including techniques for the collection, analysis, assessment and use of epidemiological and other information for planning and management; medical records systems; operational research,
- iv) the organisation and management of 'hotel' and supply and support services in the delivery of health services,
- v) personnel management, including manpower planning, with particular emphasis upon management development, and the formulation of management training programmes,
- vi) methods of assessing the efficiency and effectiveness of hospitals and health services, and of identifying organisational problems,
- vii) health care systems in developing countries, with special emphasis on common problems and solutions being devised by different countries.

IHF EVENTS

<u>Date</u>	<u>Event</u>	<u>Place</u>
	<u>1981</u>	
27 February-4 March	9th IHF Regional Conference	DUBAI
24 - 25 April	*Hospital liability - workshop	FRANCE
10 - 17 May	8th Special Study Visit -Hospitals and primary health care	GERMAN DEMOCRATIC REPUBLIC
31 May-12 June	9th Special Study Visit -Child health services	CANADA
8 July-18 September	21st Annual course for senior hospital and health service managers from overseas	London ENGLAND
20 - 29 July	10th Special Study Visit -First-line hospitals and primary health care	MEXICO
8 - 18 September	11th Special Study Visit -Fire safety in hospitals and homes for elderly & disabled people	ENGLAND AND SCOTLAND
20 - 25 September	*Health care planning in urban areas	Nottingham ENGLAND
18 - 23 October	22nd International Hospital Congress	Sydney AUSTRALIA
	<u>1982</u>	
April	12th Special Study Visit -Health planning in big cities	USA
23 - 31 May	13th Special Study Visit -Co-ordination of hospital and PHC services	HUNGARY
6 - 18 June	17th IHF Study Tour	ENGLAND
July-September	22nd Annual course for senior hospital and health service managers from overseas	London ENGLAND
Date to be fixed	14th Special Study Visit -Computers in hospital management	FRANCE
25 - 30 October	10th IHF Regional Conference	Buenos Aires ARGENTINE
	<u>1983</u>	
27 June - 2 July	23rd International Hospital Congress	Lausanne SWITZERLAND
	<u>1985</u>	
22 - 29 May	24th International Hospital Congress	San Juan PUERTO RICO

* Small meetings, by invitation

CENTRE ON ENVIRONMENT FOR THE HANDICAPPED

1980 has for CEH been a year of consolidation and growth. Growth not in terms of staff or financial resources, which continue to be stretched to their limits, but in the volume and scope of the inquiries with which we have helped, in increases in our membership - notably among social services and housing authorities - and in subscribers to our journal "Design for special needs".

There is evidence that many health and local authorities are responding to increased pressures on funds by seeking to adapt or find alternative uses for existing buildings and facilities, and many are turning to CEH for advice on the problems they encounter. We have for example in the last year advised on economic means of making a short-life property accessible for a community project, the conversion of a redundant day nursery to a care and cluster home for mentally handicapped adults, and devoted a day's workshop to the redesign of a redundant NHS building to provide a resource centre for mentally handicapped people in a London health district. We shall in 1981 be setting up a panel of architect consultants to strengthen the service we are able to provide on these sort of inquiries.

We held seven seminars in the course of the year, the majority to capacity audiences. Topics were:

- Designing for safety: prevention of accidents to children
- Better services for mentally handicapped people? - the challenge of the 1980s
- Ought there to be a future for very sheltered housing?
- Planning for access
- House adaptations for disabled people - architectural practicalities
- Gardens and grounds for disabled and elderly people
- The use of museums by disabled people - some practical considerations

Local authorities making cuts in their own training programmes are making use of CEH seminars for in-service training. The seminar for example on basic construction and architectural techniques, aimed principally at community occupational therapists involved in adaptations, was so heavily oversubscribed that we are offering a repeat early in 1981.

1981 is International Year of Disabled People, and although many are sceptical of the value of such years, we believe that 1981 will stimulate awareness, help overcome prejudice and provide genuine scope for advancing the full participation and integration of handicapped people in social life. For CEH every year is international year, but we have several special projects for 1981. The most important of these is the publication of a booklet on "Access in the High Street" which will show how local shops, supermarkets, post offices, banks, building society branches and other typical High Street premises can be made more manageable by handicapped people, significantly

increasing their independence, at little or no extra cost in the normal course of modernisation or refitting.

A new CEH bibliography was issued in 1980; information packs have been produced on the major special needs groups, and the first two - on entrances and window design - in a series of CEH Design Sheets covering various aspects of detailed design for disabled people have been published. The Report of the CEH Register of Buildings, produced with the invaluable assistance of the King's Fund Centre, is now in its second printing; it has been favourably reviewed in both the specialist and national press and its information on the performance in use of recent buildings for handicapped people is proving a useful tool for architects and clients.

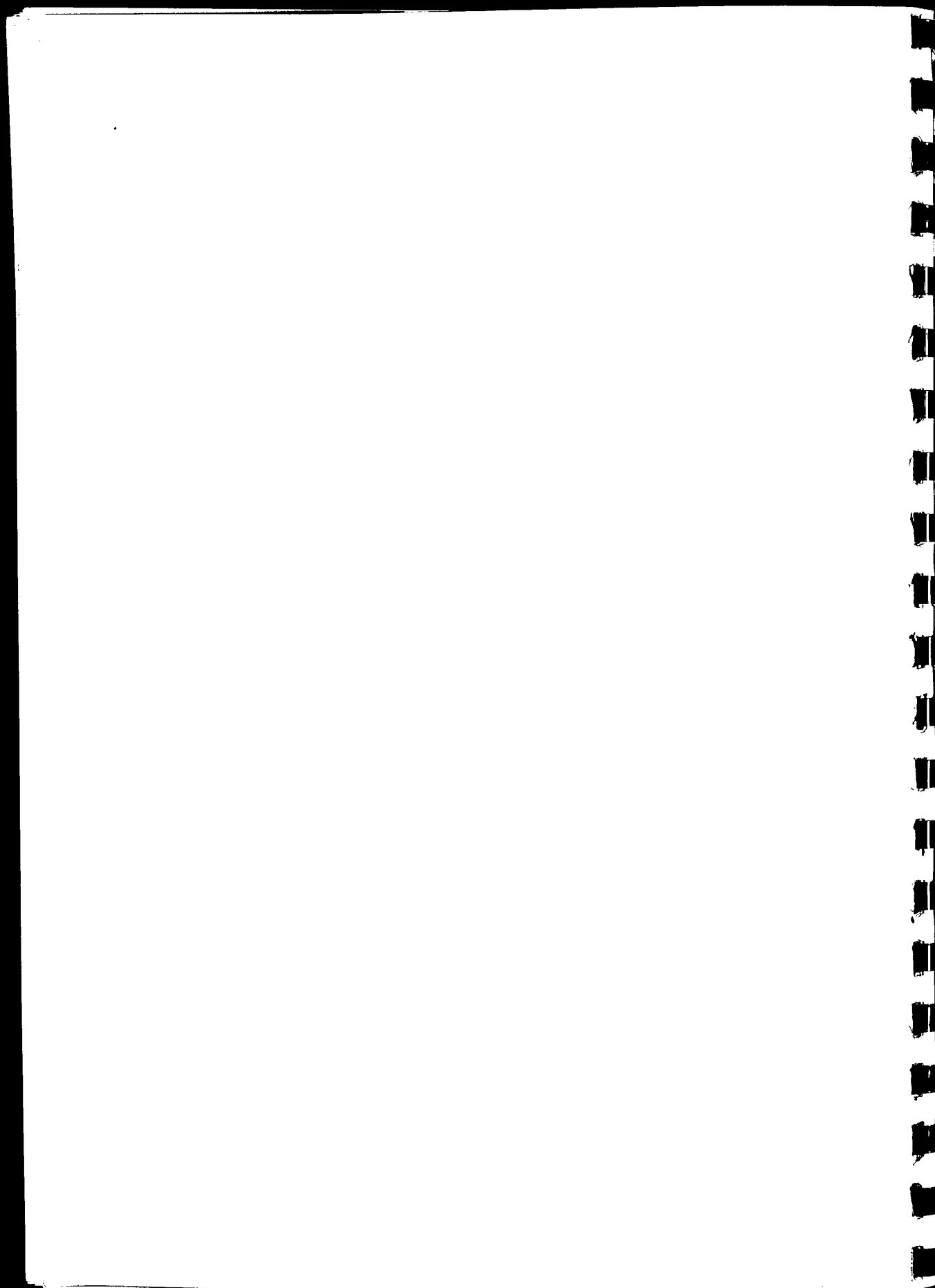
In the coming year, in addition to the "Access in the High Street" booklet, publication plans include a report based on the gardens and grounds seminar illustrated with plans and photographs. The seminar demonstrated a growing interest in the potential of the institutional landscape for therapy, recreation and rehabilitation, and we hope that our publication will stimulate work in this as yet largely unexploited area. For these major publications we are indebted to the charitable trusts which are sponsoring the projects.

Our greatest debt continues to be to the King's Fund Centre without whose support all these achievements would be impossible. I should like to take this opportunity to reiterate our appreciation of this support.

Sarah Langton-Lockton
January 1981

SECTION 3

ADMINISTRATIVE INFORMATION



KINGS FUND CENTRE COMMITTEE

The following are the members of the King's Fund Centre Committee during 1981:-

Professor Ian McColl MS FRCS (Chairman)
Colin Godber Esq MRCP MRCPsych
Norman Halliday Esq MB BS DCH
Professor J C Hayward BSc PhD SRN RMN DN RNT
M J McCarthy Esq MSc MRCP MFCM
S F Thorpe-Tracey Esq
P C Walker Esq MB BChir MFCM
Miss J M Wheeler BA SRN SCM RNT

February 1981

KING'S FUND PROJECT COMMITTEE

The following are the members of the King's Fund Project Committee during 1981:-

R Himsworth Esq MD MRCP (Chairman)
Professor B Abel-Smith MA PhD
Sir Robin Brook CMG OBE
Professor George W Brown BA PhD
A L Bussey Esq MB BS MRCP MFCM AMBIM
Dr Rosemary Crow MA PhD SRN SCM HV
A Henderson Esq
Brian Jarman Esq MRCP MRCP
P M Jefferys Esq MA MB MRCP MRCPsych
Miss Ruth Levitt
D K Nichol Esq MA AHA
S J Steele Esq MA MB BChir FRCOG
Dr. Rosemary Stewart PhD MSc(Econ)
H I Wickings Esq PhD

February 1981

STAFF OF THE CENTRE

The following are the staff on the establishment of the King's Fund Centre as at 31st December 1980.

Mr W.G. Cannon MA FHA	Director
Miss H.O. Allen BA SRN SCM RNT	Assistant Director
Mr D.M. Hands MPhil FHA AMBIM	Assistant Director
Mr K. Morton BA FHA AMR	Assistant Director
Dr D. Towell MA PhD	Assistant Director (Part Time)
Mrs E. Anderson	Assistant Cook
Mrs W.M. Arnett-Rayson SRN RFN	Project Officer
Mrs M.E. Aston	Conference Secretary
Mr R.G. Bennett	Information Officer
Miss C. Butler	Clerk/Typist
Mrs M. Chekri	Assistant Librarian
Mrs S. Cook BA ALA	Assistant Librarian
Mrs R. Crawford	Printroom Supervisor
Mr S.E.T. Cusdin OBE DSc AADip FRIBA	Architectural Adviser
Miss C. Davies SRN	Project Officer
Miss N. Davies	Mr Hand's Secretary
Mrs J. Edwards	Typist
Miss M. Eldridge	Dr Towell's Secretary
Ms M. Elsdon	Secretary (Long Term Care Team)
Mrs P. Gordon MSc MA	Project Officer (Part Time)
Mr C. Grice	Audio Visual Technician
Miss P.C. Hannon	Mr Cannon's Secretary
Mrs P. Hartley	Kitchen Assistant
Miss E. Mun Ho	Library Assistant
Miss P. Hope	Clerk/Typist
Mr H. Inwood	Caretaker
Miss C. Lever	Project Secretary
Miss M. Lewis	Cashier/Accounts Clerk
Mr H.W.J. Lord	Periodicals Processor
Miss I. Manlow	Cook
Miss M. McEwan	Library Assistant (Part Time)
Mr C. Mills	Porter/Messenger
Ms M. O'Donoghue	Receptionist
Miss S. Pallot SRN ALA	Assistant Librarian
Ms J.E. Reynolds BSc(Econ) MPhil	Project Officer
Mrs J. Rush SRN Dip Soc.	Project Officer
Miss R. Sharpe	Administrative Assistant
Miss P. Tawn	Miss Allen's Secretary
Mr A.J. Thorne	House Engineer
Mr F.G. Topping JP	Administrator
Mrs D.M. Twitchen	Project Assistant
Mr J. Tyson	Kitchen Porter
Mrs D. Walsh	Waitress (Part Time)
Mr J.L. Webster	Assistant House Engineer
Mrs J.M.B. White BA ALA	Librarian
Miss A.F. Whittaker	Project Assistant
Miss L.N. Wood	Catering Officer

OTHER ORGANISATIONS

Centre on Environment for the Handicapped	5 Staff
International Hospital Federation	11 Staff
KF Publications Department	3 Staff
Medical Services Study Group	3 Staff
Educational Development Unit for the Remedial Profession	2 Staff

CONFERENCES, MEETINGS AND VISITS - JANUARY/DECEMBER 1980

The statistics below give details of visitors who have come to the Centre in organised groups, as distinct from individual visitors, since the opening of the new Centre at Camden on 9 August 1976. The attached papers give further information about the conferences and meetings held during 1980, and about the groups of visitors who came to the Centre during this period.

	<u>Working days</u>	<u>No of groups</u>	<u>No of people</u>
1976 (Aug-Dec)	108	159	3,819
1977	253	481	13,075
1978	252	505	14,540
1979	253	498	13,544
1980	254	649	15,381
	<hr/> 1,120	<hr/> 2,292	<hr/> 60,359

Below is shown a broad classification of the groups who made use of the Centre during 1980.

<u>Conferences and meetings</u> organised by the Centre	188
<u>Working parties, committees and projects</u> with which the Centre is directly concerned	72
<u>Groups of nurses, other staff and students</u> visiting the Centre on study days	102
<u>Groups of overseas visitors</u>	14
<u>International Hospital Federation</u> overseas course on 1-day sessions at the Centre	25
<u>Other organisations</u> using the facilities of the Centre for their own purposes	248
	<hr/> 649

Overleaf there is shown a list of groups visiting the Centre during a typical month. Detailed figures have not been recorded for individual visitors but there are about 3,000 in a full year.

CONFERENCES, MEETINGS AND VISITS - APRIL 1980

DATE	TIME	ORGANISATION	NUMBER
1	10.00	Queen Elizabeth's Foundation for the Disabled	75
	10.30	Long Term Care/International Year of Disabled People - Technology	20
	2.00	ASTMS - Public Health Laboratory Service	6
2	9.30	Health Education Council	80
	12.30	Childhood Accident Prevention Committee	5
3	11.30	National Association of Community Health Councils	10
9	10.00	Old People in Hospitals	98
	10.30	Training Ward for Ward Sisters Steering Committee	15
	11.00	International Hospital Federation	8
11	2.30	The Institute of Health Service Administrators Students Seminar	15
12	10.00	Institute of Home Help Organisers	20
	10.00	National Association of Teachers of the Mentally Handicapped	20
15	10.00	County Road Safety Officers Association	12
	2.00	Long Term Care Team	7
16	9.30	King's Fund News Editorial Board	6
	1.15	Design & Industries Association	75
	2.00	Royal Free Hospital Student Nurses	28
	2.30	King's Fund Project Committee	18
17	10.00	North West Thames RHA	95
	9.00	International Hospital Federation	9
	10.00	Workshop - Closures and changes of use of health facilities	23
	2.00	Effective Proper Use and Maintenance of Ripple Mattresses	8
18	9.30	British Association of Social Workers - Gynae & Obstetric Group	80
	9.00	International Hospital Federation	22
	10.30	Phonetic Representation of Disordered Speech	12
	10.30	Health Services Management Centre - University of Birmingham	4
19	9.00	International Hospital Federation	22
21	10.00	Study Day for Staff from Units for the Younger Disabled	19
22	10.15	Quarterly Administrative Meeting	18
	12.00	Community Projects and the NHS	10
23	10.00	Discharge Planning of the Elderly Patient from Hospital	50
	10.30	Developing Macadon	4
	2.00	Collaboration in Community Care for London	10
24	10.00	Writers Workshop for Nurses	28
	2.30	British Health Care Export Council	40
	6.00	Reception for Writers Workshop for Nurses	32
25	10.00	Writers Workshop for Nurses	28
	2.30	Institute of Health Service Administrators Students Seminar	15
26	10.00	Institute of Home Help Organisers	10
28	9.30	Seminar for Members of Health Authorities	20
	10.00	Study Tour of Health Services in the UK - Nordic School of Public Health, Gothenburg	29
	2.00	British Psychological Society	15
	9.30	Seminar for Members of Health Authorities	20
29	11.00	Tools for Everyday Living for the Physically Handicapped	28
	10.00	Teamwork in Mental Handicap	101
	10.00	Child Accident Prevention Committee	25
	12.30	King's Fund Publications	7
30	2.30	Guy's Hospital Clinical Librarianship Projects	8

(48 groups - 1310 people)

The following were amongst the topics discussed at conferences and meetings organised by the Centre during 1980.

Large conferences

EDUCATION AND TRAINING

Action on the quality of nursing care
 Communication between health care professionals and their patients
 Continuing education - development for nurses
 Curriculum evaluation - a forum to examine current models
 Implications of health and social policy on the well-being of children under five
 Nurses, Midwives and Health Visitors Act 1979
 Progress and problems of undergraduate nursing courses - a shared experience
 Student nurse education - cost and caring
 The helping relationship
 The occupational therapist and industrial relations in the NHS
 Training ward for ward sisters
 What can we do with 60 hours? Community experience in basic nursing education
 Writers forum for the remedial professions

LONG TERM CARE

An ordinary life - developing residential services in the community for mentally handicapped people
 Discharge planning of the elderly patient from hospital
 EEC/DOE/Crossroads - housing and supportive care project
 Education towards work
 Educational opportunities for handicapped school leavers - extended education and social skills
 Footwear-footcare for disabled children
 Further education opportunities for handicapped school leavers
 Hard to help
 Housing management, social work and mental illness
 Identification of needs
 Improving local visiting
 Long term care/International Year of Disabled People:
 Access
 Disability and the Third World
 In the family group
 Projects for schools
 Technology
 Mental handicap - the first twelve months
 Mental handicap - the under fives
 Old people in hospitals
 Parents for children
 Participation with mentally handicapped people
 Professional support for staff working in private and voluntary residential homes for the elderly
 Short term residential care for mentally handicapped children

LONG TERM CARE (continued)

Stress and the caring relative - Crossroads schemes
 Study day for staff from units for the younger disabled
 Systems for identifying at risk elderly patients
 Teamwork in mental handicap
 The Portage project

MANAGEMENT, PLANNING AND ORGANISATION

Boundaries between primary and secondary care
 Closures and changes of use of health facilities
 Community projects and the NHS
 Epidemiology and service planning
 Information and accidents - national and local perspectives
 Performance criteria in the NHS
 Pharmaceutical services in the 80s
 The organisation of hospital clinical work
 The planning and organisation of nucleus hospitals
 The role of nurses in service planning

OTHER TOPICS

Asian patients and the health service
 Lateral and creative thinking
 NHS Retirement Fellowship
 Preparing children for hospital
 Tools for everyday living for the physically disabled

CENTRE LUNCH TALK

International Health Record Year 1980 - Mr D J Kenny

PRESS CONFERENCES

British Hospital & Medical Exhibition
 National Association for the Welfare of Children in Hospital

Small meetings

Advisory committee - aids and equipment for the disabled
 An ordinary life
 Asian patients and medical records
 Asian patients and the health service project (formerly Language Barrier)
 Asian patients in the NHS
 Bereavement and mentally handicapped people
 Brain damaged adults

Centre development forum
Cogstats publication
Collaboration in community care for London
Commissioning hospital buildings publication
Committee for education in residential practice
Communication between doctors and patients
Community projects and the NHS
Demonstration of SPLINK
Demonstration of videotapes by Liberation Films
Developing Macadon
Editorial Board, King's Fund News
Education and information giving materials for handicapped people
Education and information needs of the handicapped
Effective proper use and maintenance of ripple mattresses
Film - Crisis Intervention - Whose choice?
Further education needs of handicapped school leavers
Guy's Hospital Trainees - review/preview (training ward for ward sisters)
Hard of hearing
Health care information for patients and the public
Health records exhibition working party
Helping relationship
Information for patients and the public
Jubilee Project
King's Fund Centre committee
King's Fund Project committee
King's Fund Publications
London College of Furniture
London group committee
London health planning consortium
Long term care team
Medical records
Meeting with David Lewis Epilepsy Day Centre
Meeting with Guy's Hospital district management team
Music in hospital
NHS Retirement Fellowship
Neighbourhood health projects
Newham nucleus
Organisation development in child and family psychiatry
Peer group - education and training of senior nurse managers in the NHS
Performance criteria in the NHS
Phonetic representation of disordered speech
Planning meeting - conference 29 January
Planning meeting - learning resources for midwives conference 1981
Planning meeting - proposed conference on microprocessors
Planning meeting - proposed seminar on violence in hospitals
Prescribing drugs and labelling
Primary care - London
Professional support for staff working in private and voluntary homes for the elderly
Proposed project - dismissals in the NHS
Quality assurance
Quarterly administrative meeting
Quarterly meeting

Regional training officers - winters workshop training package
 Resource allocation in the NHS
 Services in Bedfordshire
 Short term care
 Special needs
 Strategies for effective intervention in institutional problems
 Stress and the caring relatives - Crossroads schemes
 Study day for staff from units for the younger disabled
 Study group on access to health information
 Training and development for network care
 Training for residential care staff working with the elderly confused
 Training needs for helpers in caring
 Training opportunities for caring staff
 Training staff from private and voluntary homes for the elderly
 Training ward for ward sisters
 Voluntary national development group for mentally handicapped
 Wandsworth legal resource project - Springfield Hospital
 Writers workshop
 Whipps Cross Hospital Trainees - review/preview (training ward for ward sisters)

Groups of overseas visitors

European Institutes	Nigeria
Germany (two groups)	Norway (two groups)
Israel	Saudi Arabia
Japan (three groups)	Sweden
	USA (two groups)

The 1980 course for hospital administrators from overseas (29 members from 19 countries) attended 50 half-day sessions at the Centre.

Groups of nurses, other staff and students

Adult Training Centre, Kingston
 Aylesbury College Nursery Nurse Students
 Basingstoke District Hospital Nurse Tutors
 Bishop Thomas Grant School, Streatham, Sixth Form Pupils
 Brighton School of Nursing Students
 Brixton College Nursery Nurse Students
 Cambridgeshire Students Scheme Students
 Charing Cross Hospital Library School Students
 Chiltern Nurse Training College, Reading, Students
 Cobourg Infants School, London SE5
 Coram Children's Centre
 Derby College of Further Education Nursery Nursing Course
 Erith Further Education College Nursery Nurse Students
 Friern Hospital Nurses

Groups of nurses, other staff and students (continued)

Gospel Oak Day Nursery
 Great Ormond Street Hospital Nurses
 Gunnersbury Boy's School
 Guy's Hospital Nurses
 JBCN Course - Care of the Elderly, NW Surrey District School of Nursing
 King's Fund College National Trainees
 Kingston College of Further Education Nursery Nurse Students
 Manchester Library School Students
 Mary Patterson School, London W9 Infants
 Meadway School, Earlsfield, Pupils
 Meeting House School, Pupils
 Midwives Teachers Training College, Kingston-upon-Thames
 Newham Health District Commissioning Team
 North London College Nursery Nurse Students
 Polytechnic of North London, Medical Architecture Research Unit
 Polytechnic of the South Bank Community Care Course Student Nurses
 Primrose Hill School, Infants
 Queen Elizabeth School, Barnet, Child Care Course Students
 Rcn Students
 Rose Bruford College of Speech & Drama Students
 Royal Free Hospital Community Care Course Student Nurses
 Royal Free Hospital Nurses
 Royal Free Hospital Tutors
 St Augustine's Secondary School, Kilburn, Pupils
 St Bartholomew's Hospital Student Nurses
 St George's Hospital, Tooting Student Nurses
 St James School, Muswell Hill, Pupils
 St Mary's Hospital Second Year Nurses
 St Michael's Primary School, Camden, Pupils
 Southall College of Technology Nursery Nurse Students
 Tottenham College Nursery Nurse Trainees
 Unit for Physically Handicapped Children, Bagshott First School
 West Ham College Nursery Nurse Trainees
 West Kent College Child Study Students
 Whipps Cross Hospital Nurses
 York College of Arts & Technology

Receptions

British Association for Service to the Elderly
 British Health Care Export Council
 Brian Brookes Memorial Fund
 English Board for Nursing, Midwifery & Health Visiting
 Farewell reception for Mr G A Phalp, Secretary, King's Fund
 Farewell reception for Miss R V Sharpe, Administrative Assistant, Projects
 King's Fund Centre
 International Hospital Federation
 Irish Health Board Chief Executives
 NHS Retirement Fellowship
 National Trainees
 Nordic School of Public Health, Gothenburg
 Overseas Course
 Paintings in Hospital
 Writers Workshop for Nurses

Outside organisations using the King's Fund Centre for their own meetings

ASTMS
Age Concern
Association of Charity Officers
Association of Health Care Information & Medical Records Officers
Association of Health Careers Advisers
Association of Health Sector & Unit Administrators
Association of Nursing Religious
Association of Paediatric Chartered Physiotherapists
Association of Professions for the Mentally Handicapped
Bliss Classification Association
British Acupuncture Association
British Association for Service to the Elderly
British Association of Social Workers, Gynae & Obstetric Special Interest Group
British Health Care Export Council
British Institute of Industrial Therapy
British Psychological Association
British Society of Dentistry for the Handicapped
Cambridgeshire AHA (T)
Cardiac Social Workers Group
Central Sterilising Club
Centre on Environment for the Handicapped
Child Accident Prevention Committee
College of Radiographers
Community Physicians
County Road Safety Officers Association
Department of Health & Social Security
Design & Industries Association
Design Council
Disability in the Third World
Ealing Health District
Ecomed
Education Development Unit for the Remedial Professions
English Board for Nursing, Midwifery & Health Visiting
Guy's Hospital Clinical Librarianship Projects
Headway Meeting of National Head Injuries Association
Health Education Council
Health Services Manpower Review
Inner London AHAs
Institute of Home Help Organisers
Institute of Management Services
International Hospital Federation
International Year of Disabled People
Intravenous Therapy Association
Irish Health Board Chief Executives
King's Fund College
Library Association
Library Association, Medical Health & Welfare Libraries Group
Library Association/Wessex Regional Library Services
London Voluntary Service Council
Mental Health Film Council

Outside organisations (continued)

NHS Librarians Group
National Association of Area Dental Officers
National Association of Community Health Councils
National Association of Industrial Therapy Managers
National Association of Teachers of the Mentally Handicapped
National Foster Care Association
Newham Health District
North West Thames Regional Health Authority
Nurses Drug Dependency Group
Nursing Focus
Operational Society
Patient Transport Services Working Party
Queen Elizabeth's Foundation for the Disabled
Regional Health Authority Librarians
Regional Medical Officers
Royal Association for Disability & Rehabilitation
Royal Society of Health
School for Urban Studies, University of Bristol
Social Welfare Commission of the Catholic Bishops Conference
Society for the Advancement of Medical Engineering
Society for the Study of Gambling
Society of Clinical Psychiatrists
The Remedial Therapist
Toy Libraries Association
University of Birmingham, Health Service Management Centre
Voluntary Movement Group
Volunteer Centre
Working Group on Information Educational Needs of the Handicapped

RUNNING COSTS OF THE CENTRE

The following is a summary of the estimates approved for the Centre by the King's Fund Management Committee for the year to December 1980.

<u>Expenditure</u>	<u>£</u>
Salaries	389,000
Lecture fees	6,500
Wages - household	25,500
Rents, rates and insurance	132,500
Heating and lighting	27,500
Household supplies, repairs and renewals	32,000
Travel, subsistence and miscellaneous	11,250
Office and tutorial supplies	8,250
Telephone and postage	19,000
Publicity	4,250
Office furniture and equipment	15,500
Periodicals, books etc.	6,200
Exhibition expenses	6,000
Catering	31,000
Publications	28,000
	<hr/>
	742,450
 <u>Less receipts</u>	
Sale of books and publications	10,000
Conference fees etc.	41,500
Rents etc.	290
Contributions - DHSS	247,000
RHA	65,625
	<hr/>
	364,415
	<hr/>
	£378,035
	<hr/> <hr/>

King's Fund



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