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Occasional
Paper

KFC 86/25

A Survey of Health Services for Elderly People

Recent innovations in the United Kingdom (1982 – 85)

by

Avis Hutt and James P Smith



QBFD (Hut)

Based on information provided by NHS district general managers £1.25

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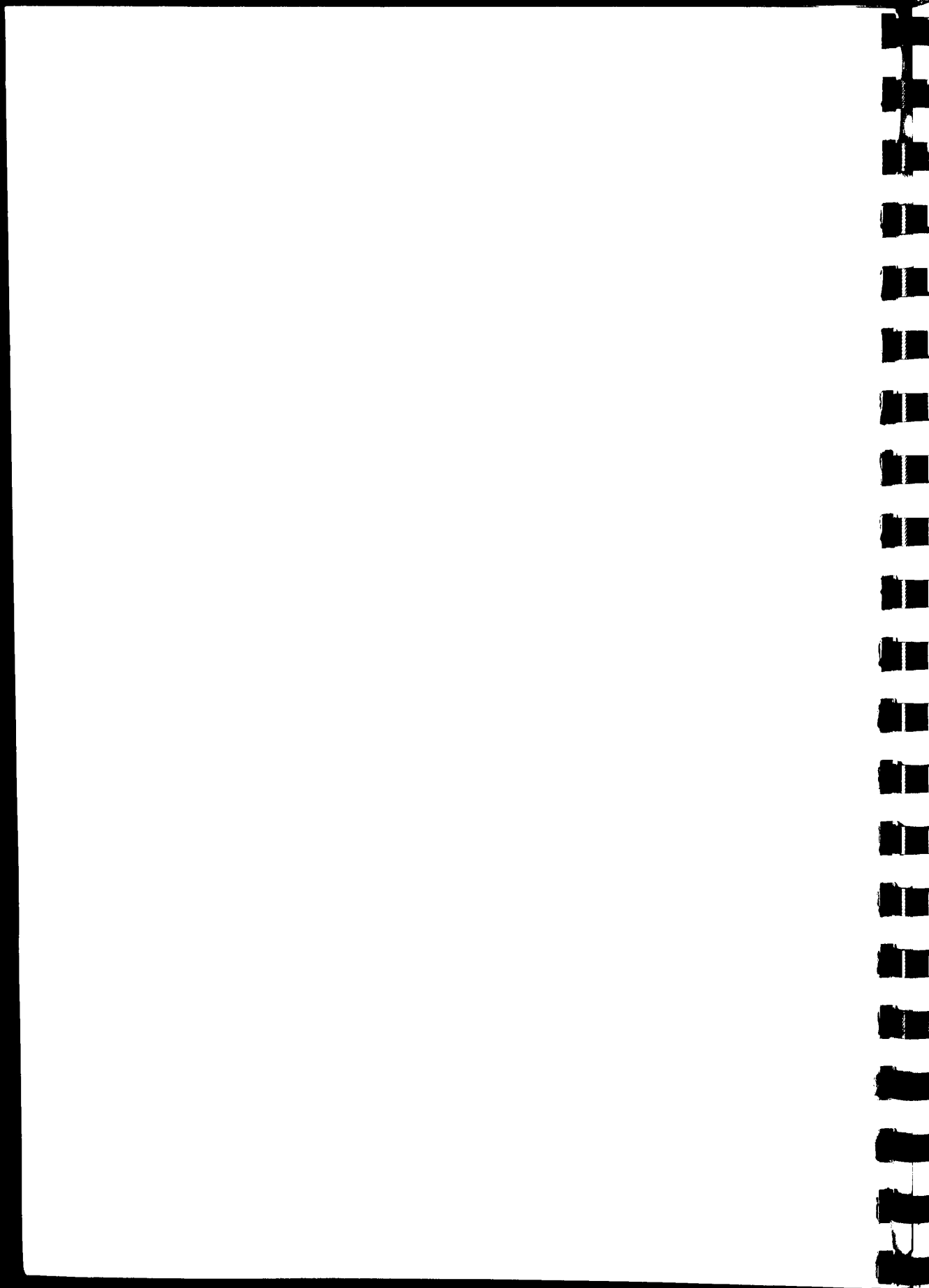


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PREFACE

Since joining the Long Term and Community Care Team at the King's Fund Centre on 1 June 1985, I have been attempting to develop further my interest in the health services provided for elderly people.

One of my earliest activities in that respect was to write to all NHS district general managers in the autumn of 1985 to find out about innovations in services for the elderly during 1982-85 and to identify centres of excellence and good practices.

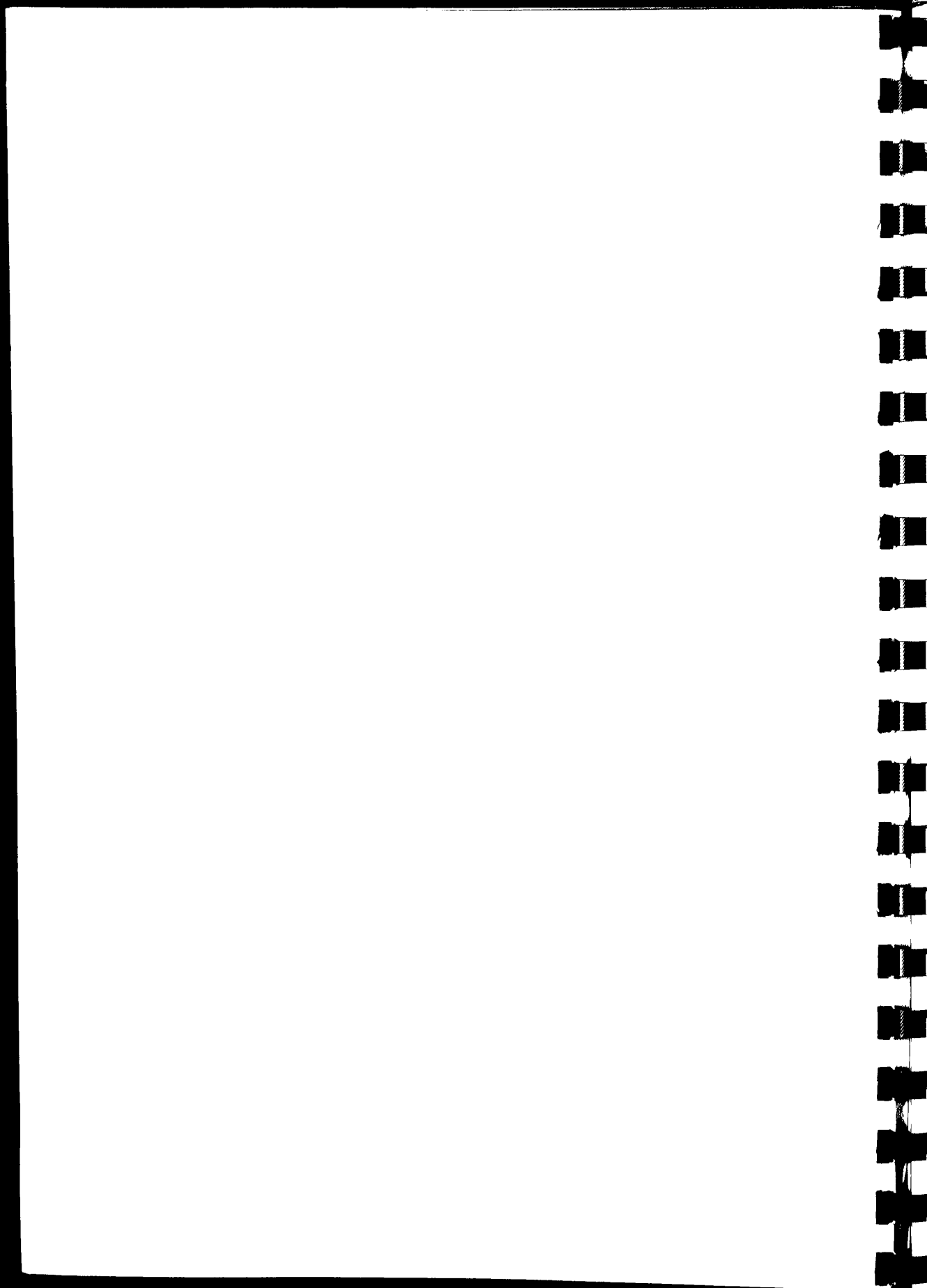
The responses provided a good deal of interesting and useful information. The survey itself also generated a fair amount of interest in people who were keen that the information should be shared. I therefore decided to consider publishing the collated information. I was very fortunate indeed that Avis Hutt was available and willing to undertake the very demanding job of extracting the information from replies and collating it for each of the four countries in the United Kingdom.

This publication is the result of all that recent activity.

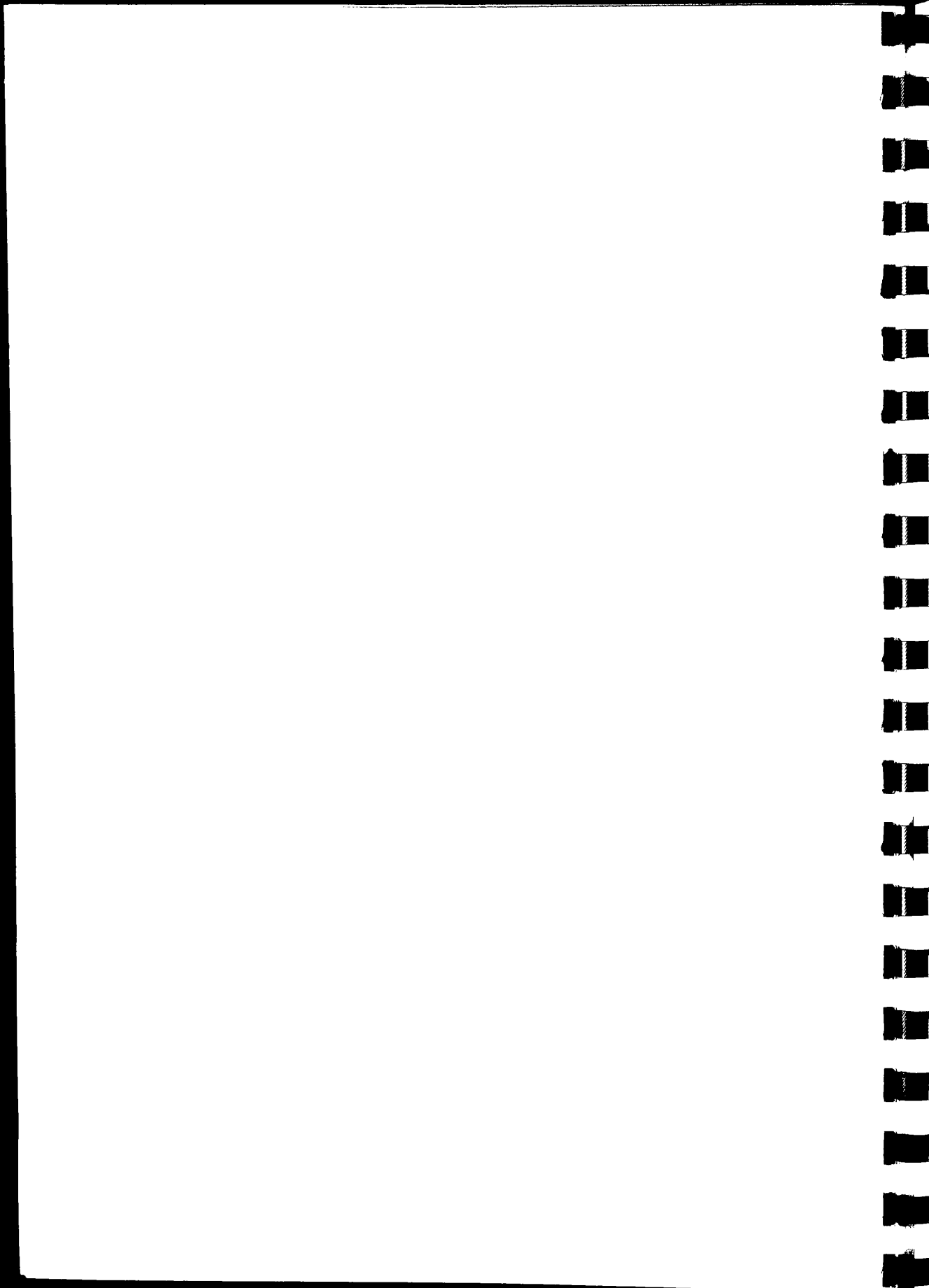
It will be used by us at the King's Fund Centre as a basis for discussion and planning of future Centre activities relating to elderly people and their care. I also hope that it will prove a useful source of information to NHS planners and practitioners, and policy makers.

The inclusion of any project or development in this publication does not imply any endorsement by the King's Fund. The information is included merely to share some of the NHS planning and service developments that took place in the United Kingdom during 1982-85.

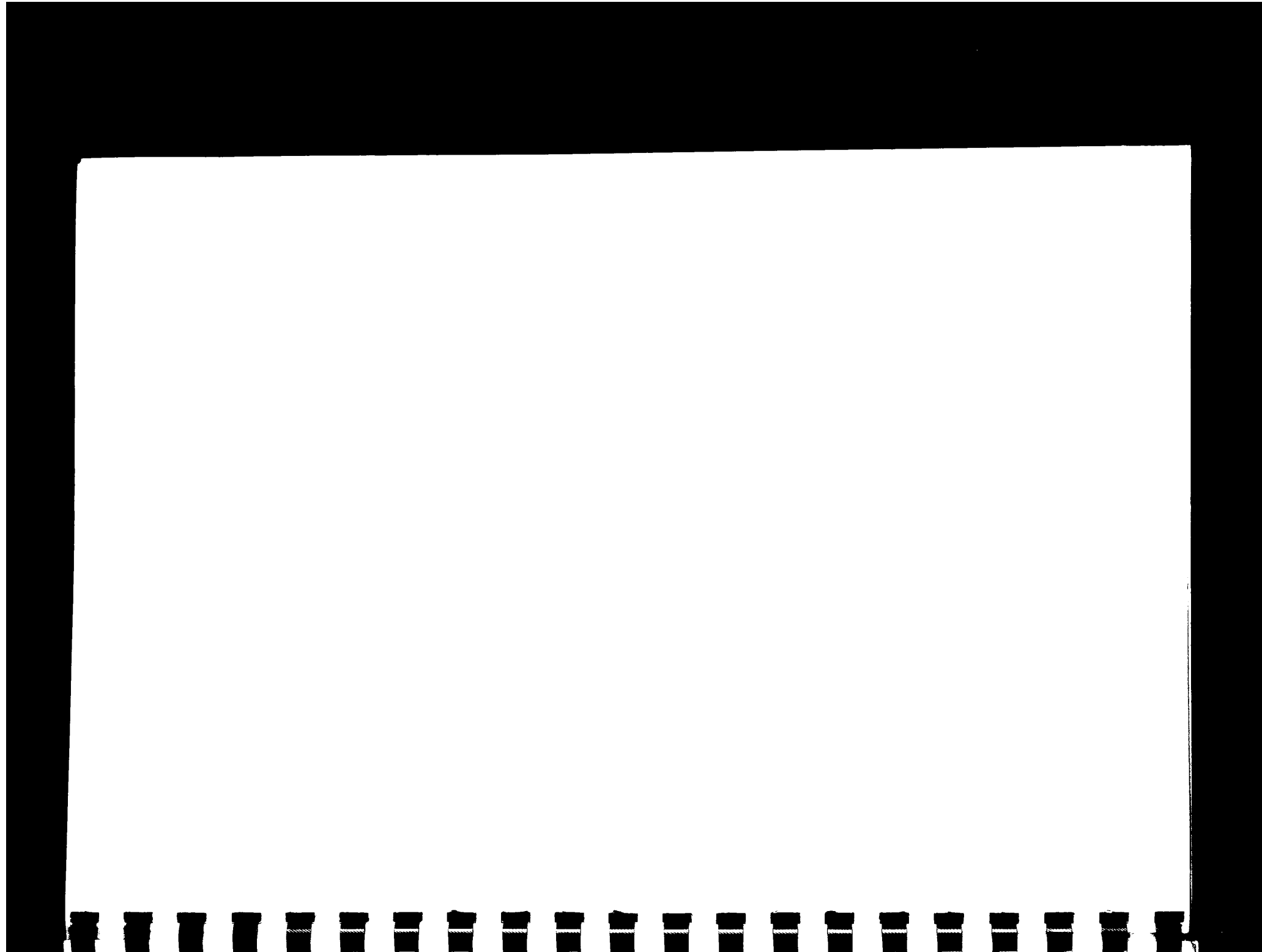
James P Smith
Assistant Director
Long Term and Community Care
King's Fund Centre, London
February 1986.



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>EAST ANGLIAN REGION</u>			
Cambridge Health Authority	1 (Volunteers) Weekend Club Tower Hospital, Ely	1 Self-medication prior to discharge and for day hospital patients	R H Cutting Unit Administrator Chesterton Hospital Union Lane Cambridge CB4 1PT Tel: (0223) 63415 ext 252
	2 (Volunteers) Patients clubroom Chesterton Hospital	2 Exchange nursing staffs between geriatric and psychogeriatric wards	
	3 Musical movements classes (PT/OT) Shape East	3 Overnight stay rooms for relatives	
	4 Unit minibus for local small groups use.	4 Training courses for nursing, physio and occupational therapy staffs.	
Norwich Health Authority	1 Opening of 25 place Geriatric Day Hospital on DGH site (West Norwich Hospital)	Hospital at Home Scheme (serves 50% elderly patients)	D I Richmond Information Officer 102 Prince of Wales Road Norwich Tel: 611233
	2 Pre-discharge self-care assessment unit (OTs)		
	3 St Michael Hospital, Aylsham Provision active rehabilitation unit for post-ostopaedic surgery patients.		
Peterborough Health Authority	1 Carers group	Hospital at Home Scheme (serves 50% elderly patients)	Alan R Burns District General Manager 41 Priestgate Peterborough PE1 1LN
	2 Sunday afternoon social for dementia sufferers and carers		
	3 Extension to 7-day community psychiatric nursing service		
	4 Appointment of full time health visitors for geriatric preventive service		
	5 24-hour district nursing service		



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>MERSEY REGION</u>			
Chester Health Authority	1	Unit of management for services to the elderly	K L Cooper Unit Administrator Chester City Hospital Hoole Lane Chester CH2 3HE Tel: (0244) 315500 ext 591
	2	Progressive patient care system	
	3	Transfer of drug prescribing to GPs for Day Unit patients	
	4	'Dawn and twilight' shifts to yield even spread of nursing staff	
	5	'Quality circle' concept for nursing staff	
	6	Open visiting staffs and relative support groups social functions, staff & patient holidays, dog visiting schemes, (to counter institutionalisation)	
	7	Multidisciplinary Review Team/ Action Group	
	8	Purpose built Respite Care Unit	
Halton Health Authority	Hospital discharge and after-care scheme		Valerie Michel Unit Administrator Victoria Buildings Church Street Runcorn Cheshire Tel: Runcorn 74321
Liverpool Health Authority	1	Residential accommodation for severely elderly mentally ill providing domestic environment (DHSS Pilot Scheme)	Mossley Hui Hospital Unit for the elderly with with mental disorders
	2	A flexible intensive domiciliary care service for elderly persons suffering from dementia living alone (or with an elderly relative)	
	3	Pilot Community Housing Scheme (Geriatric Clinical Team & Merseyside Improved Housing Association) 12 bedded unit for training and support prior to discharge	
	4	Extension of night sitting service (supervised by nursing service)	
	5	Twilight Nursing Service	
	6	Boarding out service for a) respite b) rehabilitation	
	7	Good Neighbours Schemes (8 established by Age Concern)	
	8	Home Care Scheme (for 4 weeks following discharge)	
			J E Weston District General Admin 1 Myrtle Street Liverpool L7 7DE Tel: 051-709-9290



Macclesfield Health
Authority

Intensive Care Scheme
on discharge from hospital
(6 weeks intensive support)

Pat Nutton
Asst General Admin
Authority offices
Macclesfield HA
Prestbury Road
Macclesfield SK10 3BC
Tel: Macclesfield 21000

St Helens and
Knowsley Health
Authority

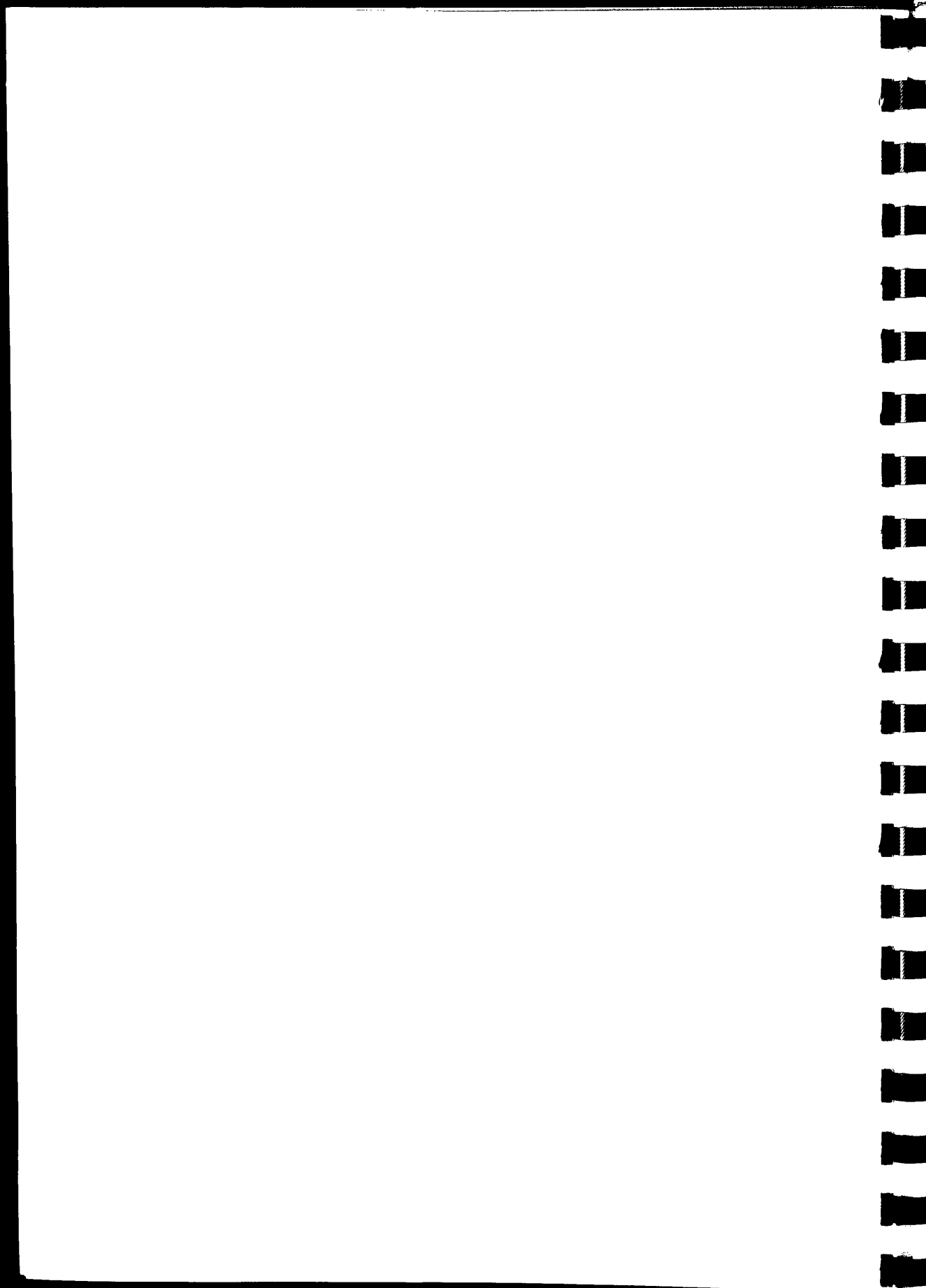
Care of the Aged Society
Multidisciplinary hospital/
community members resulting in
Voluntary Stroke Club and MacMillan
nurses and wide activities

Mr R J Watson
Acting District Admin
Cowley Hill Lane
District HQ
St Helens
Merseyside
Tel: St Helens 33722

South Sefton
Health Authority

- 1 Personalised patients clothing system
- 2 Full-time voluntary services organiser (financed Manpower Services Commission)
- 3 Full-time activities coordinator (financed Manpower Services Commission)
- 4 Allocation of schoolgirls in continuing care wards as part of community care project
- 5 Upgrading of wards (furnishing, fabrics, bedclothes, colour)
- 6 Fund raising activities for special projects
- 7 Wards adopted by local companies - funds raised for patients amenities
- 8 Art project funded by Manpower Services Commission for mural by local artists
- 9 Relatives bereavement support group run by trained volunteers
- 10 Link with local Child Community Association
- 11 Introduction of nursing housing process - all areas
- 12 'Sitting service' in community provided Manpower Services Commission
- 13 Garden constructed by building improvements to provide safe outside amenities

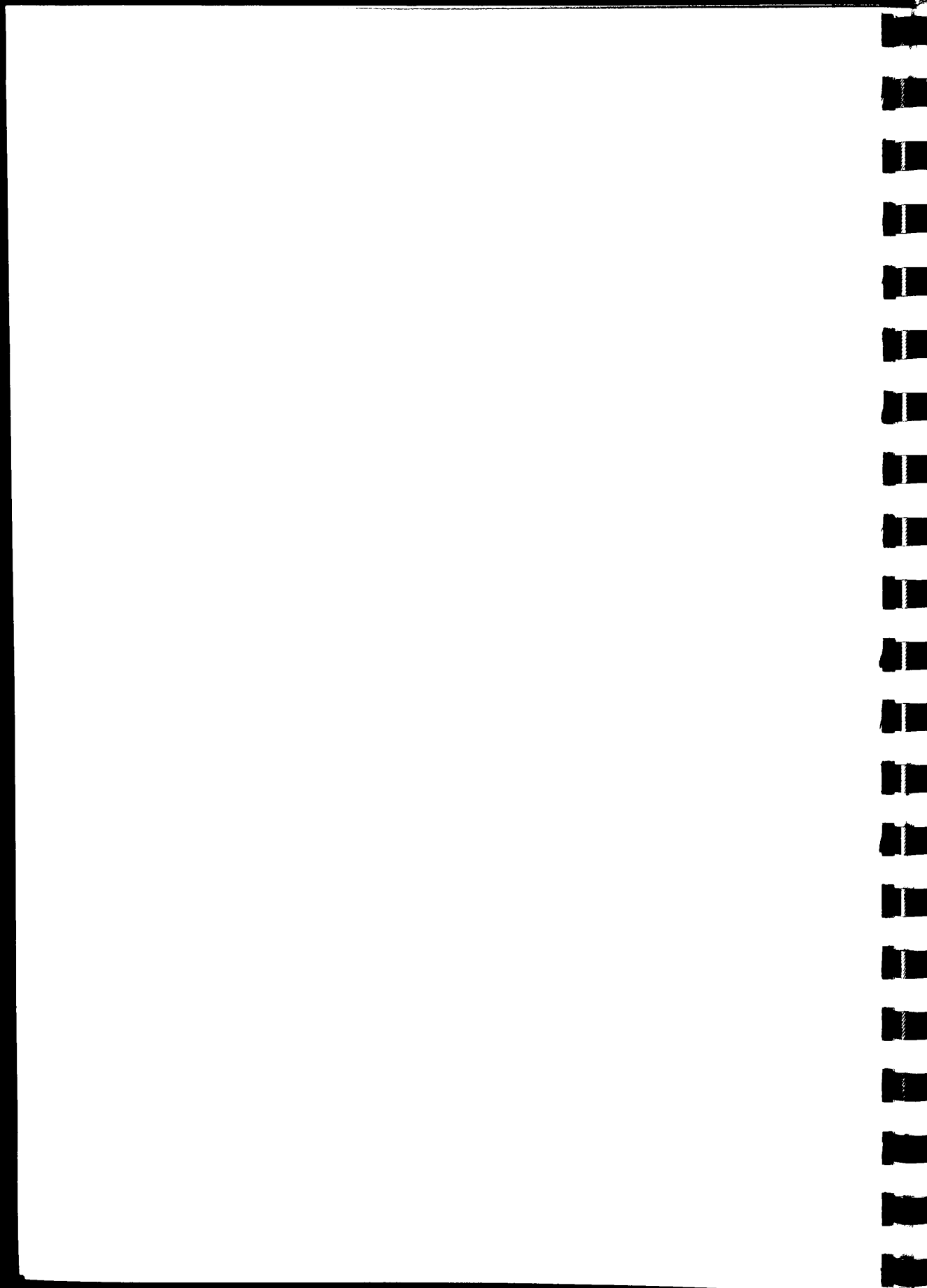
Miss A M McNaughton
District Nursing Officer
Fazakerly Hospital
Longmoor Lane
Liverpool L9 7AL
Tel: 051-525-3622



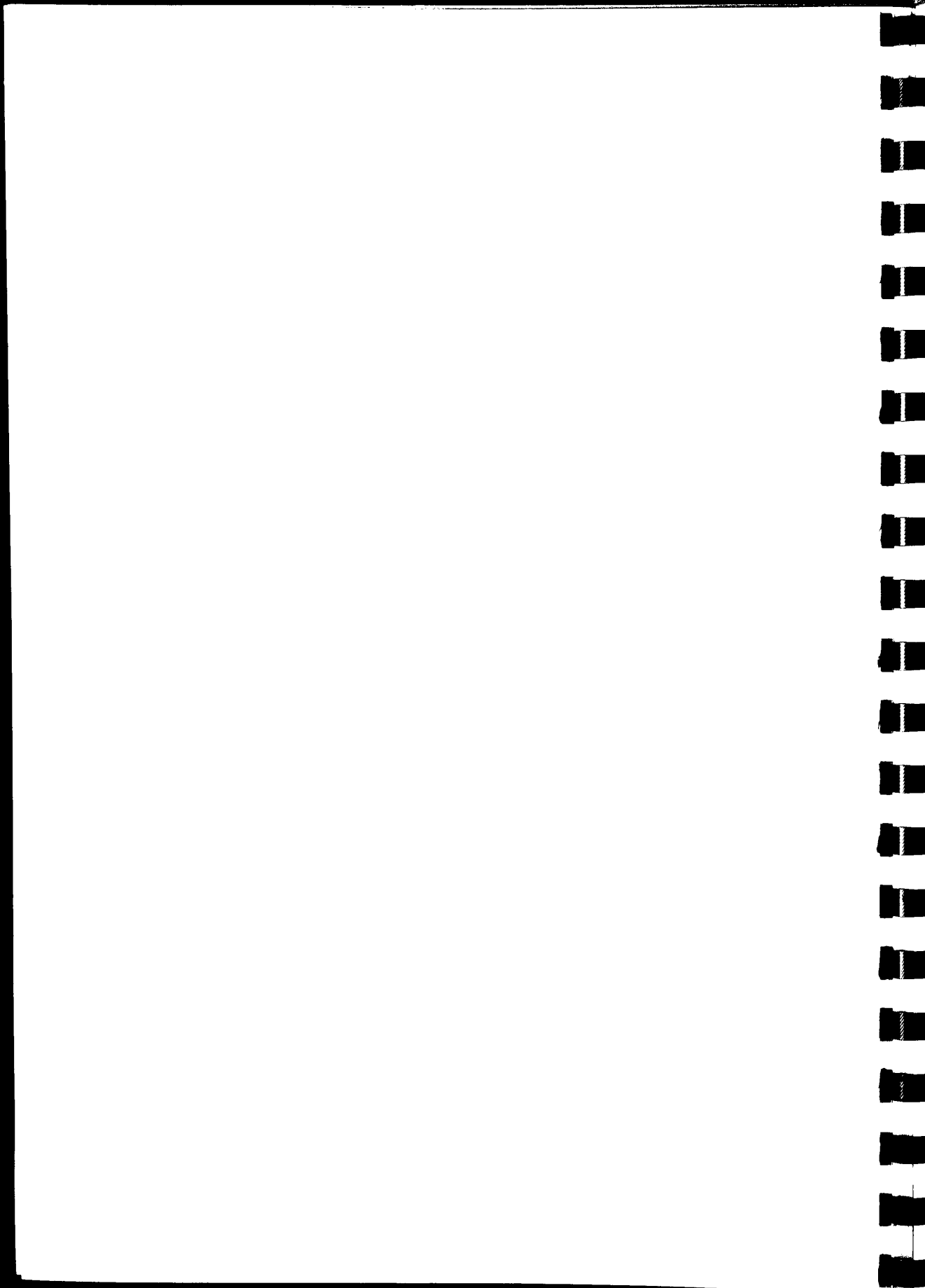
Wirral Health
Authority

- 1 Extension of home help services
- 2 Augmentation of residential care places
- 3 Home-maker service
'Crisis-intervention' facilities
especially night sitting
- 4 Pilot scheme for carers of
mentally ill - (respite and
support headed by community health
team).

S J Lince
Unit General Manager
St James Hospital
Tollemaccle Road
Birkenhead
Merseyside L43 7SF
Tel: 051-653-8133



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>NORTHERN REGION</u>			
Darlington Health Authority	<ol style="list-style-type: none"> 1 Care in the Community Project 2 Changing the skill-mix of community nursing teams 3 Richardson Community Hospital (involvement towns people, and relatives. Personalised clothing. Enrolled nurse therapist. Flexible working for nursing staff and patients plan out day. Holiday relief beds. Continence advisory service) 4 Psychiatric services to the elderly 5 Extension of psychiatric services to the elderly with improvement in quality of care <ol style="list-style-type: none"> a) Community psychiatric nurses b) Research into patient dependency and factors leading to falls c) Holiday relief beds (controlled by CPNs) d) Improved caring environment on wards e) Day facilities for elderly mentally ill 6 Greenbank NHS Nursing Home Project 7 Day Hospital for frail elderly 8 'Normalising' ward environment 		Barry Swift Senior Nurse Memorial Hospital Hollyhurst Road Darlington Co Durham DL3 6HX Tel: 0325-460100
Gateshead Health Authority	<ol style="list-style-type: none"> 1 Gateshead Community Care Scheme. Health extension (Pilot) providing extra support to frail elderly in the community 2 Screening pilot scheme set up by community nursing service (postal survey technique) 		Dr I R Bowns Registrar Comm Medicine Gateshead HA Alden House Tynegate Precinct Sunderland Road Gateshead Tyne & Wear NE8 3EP Tel: Gateshead 4783811 Ext 252 or 254
Newcastle Health Authority	Care Team for the Elderly (offers individual health care assessment, surveillance and health programme to every person 75+)	Diet directed to meeting individual preferences Traditional Sunday tea with relatives (Walkergate Hospital)	D Watson Service Planning Officer Newcastle HA Scottish Life House 2-10 Archbold Terrace Newcastle upon Tyne NE2 1EF Tel: Newcastle upon Tyne 2815011



Northumberland Health
Authority

Joint Aids Service (managed
jointly by Health Authority and
County Council)

Provides aids quickly
Exercise in close cooperation

Mr J Robinson
Divisional Supplies Officer
East Cotingwood
Morpeth
Northumberland NE61 2PD
Tel: 0670 514331

North Tees Health
Authority

Intensive domiciliary care scheme
(Pilot project)
Reference: Gibbins et al
British Medical Journal 1982
pages 284, 330 and 333.
'Augmented Home Nursing as an
Alternative to Hospital Care for
Chronic Elderly Invalids'

Mr R J Armstrong
Planning Officer
Planning Department
North Tees General Hosp.
Hardwick
Stockton-on-Tees
Cleveland TS19 8PE
Tel: 672122

Sunderland Health
Authority

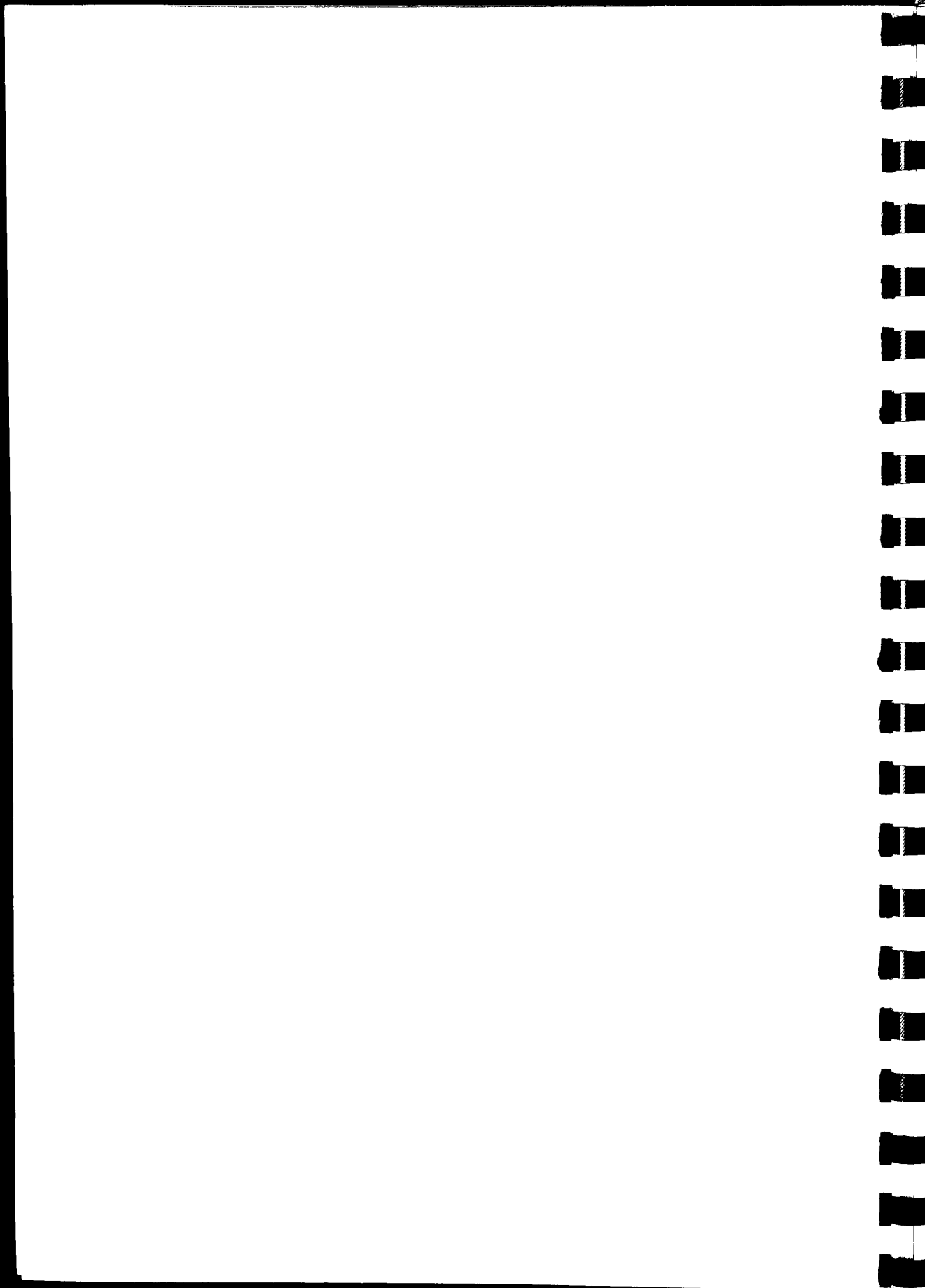
- 1 Health visitor surveillance
programme in consultation with GPs
- 2 Extension of district nurse evening
service
- 3 Respite Care Unit for Elderly
Frail (in social services
residential home) staffed by NHS
nurses
- 4 Further education classes for
elderly patients in hospital
(joint Health and Local Education
Authority)

- 1 Incontinence Service
- 2 Adult further education classes
Ryhope General Hospital
Sunderland

Mrs B Cockburn
Asst Planning Officer
Room 29A
The Briars
District General Hospital
Kayll Road
Sunderland SR4 7TP
Tel: 656256



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>NORTH EAST THAMES REGION</u>			
Basildon & Thurrock Health Authority	<p>A) <u>Mayflower Hospital</u> 1 Establishment of Physically Disabled Elderly Unit 2 Extended use of pet therapy 3 Extended use of hospital minibus 4 Care assistant post on each ward to improve patients personalised clothing system B) <u>St Andrew's Hospital</u> 3 Team approach to care Rationalisation of care - Day Hospital. A & B 4 Extended use of nursing process a) Nursing roles kept at bedside b) Patient participation in own care. C) <u>Orsett & Thurrock Hospitals</u> As above plus 5 Volunteers entertainments scheme</p>		<p>Mr A J White Hospital Administrator St Andrew's Hospital Stock Road Billericay Essex CM12 0BM Tel: 22611 ext 257</p>
North East Essex Health Authority	<p>1 Multidisciplinary neighbourhood resource centres 2 Harwich Register of the Elderly 3 Research project on interdependency needs of the elderly population</p>		<p>Mr M O'Keefe District Planning Officer NEEHA District Offices Turner Road Colchester Essex CO4 5JR Tel: 0206-851257</p>
City & Hackney Health Authority	<p>1 Nutrition education (community dietitian - teaching packs for health care workers) 2 General advice and screening service for housebound elderly 3 Pensioners health advice areas in health centres 4 Night shelter for elderly mentally ill 5 Foot worker advisory clinic (with mobility clinic) 6 Physiotherapy service - walk in mobility clinics with open access for GPs</p>	<p>1 Frail elderly nursing team 2 Community nursing liaison sisters</p>	<p>Dr Jane Leaver Spec. in Comm Medicine Community Health Services St Leonard's Hospital Nuttall Street London N1 5LZ Tel: 01-739-8484 ext 341</p>
Newham Health Authority	<p>1 Plaistow Hospital (long stay) LEA jointly running arts & crafts classes in hospital</p>		<p>Mrs Cathy Gritzner Deputy Unit Administrator c/o Newham Chest Clinic</p>



Newham Health
Authority (contd)

- 2 LEA provides local historian as
part of recall & local history
project

Edith Road
East Ham
London E6 1DE
Tel: 01-552-7933

Tower Hamlets
Health Authority

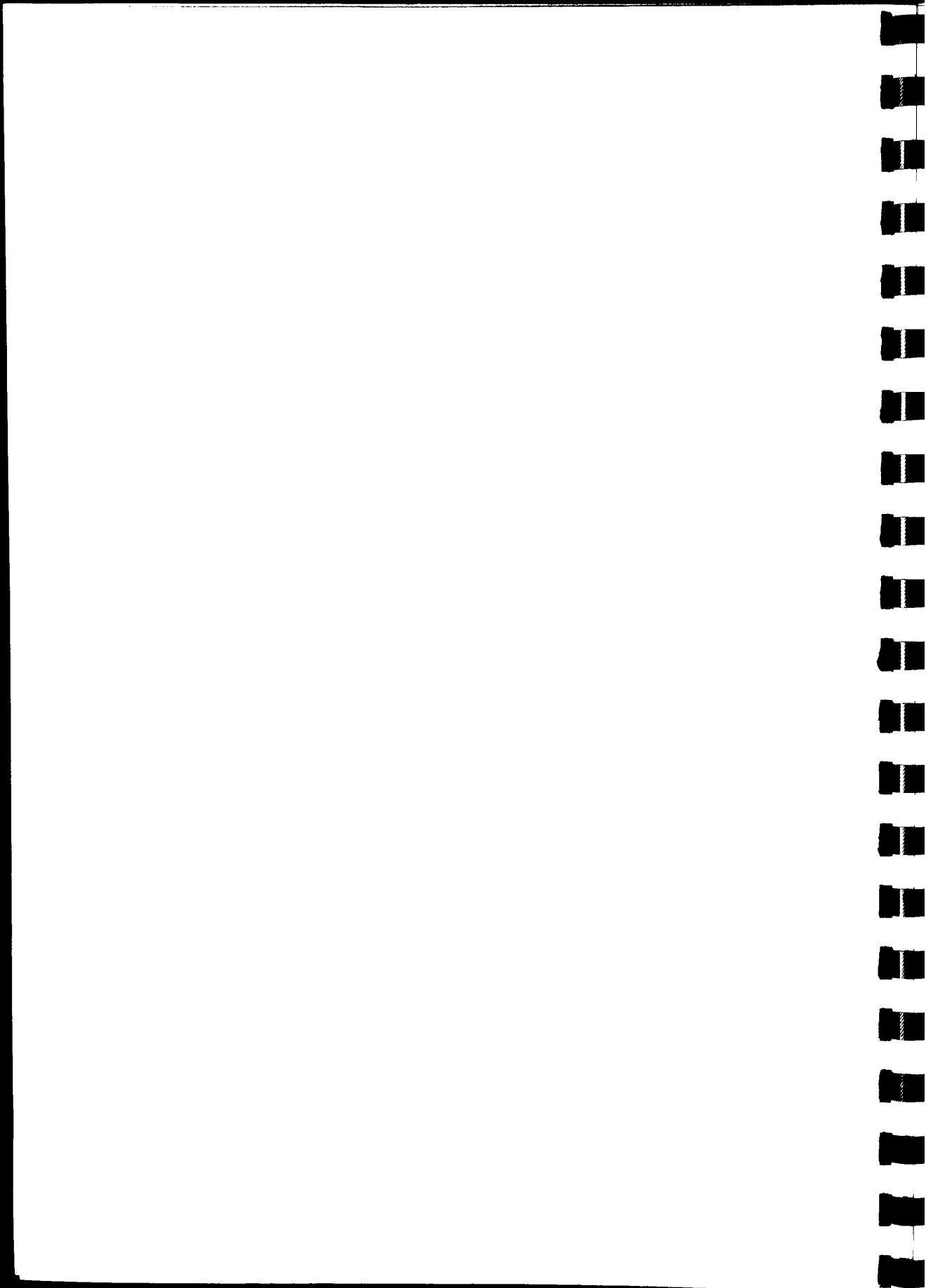
- 1 Dentistry service for all admission
to Bethnal Green Hospital (in
conjunction with MSC course in
gerodontology
- 2 Computer assisted testing of patients
with dementia
- 3 Weekly visits to old peoples homes
(Part III) by SHOs - Dept of
Geriatric Medicine
- 4 Family aide scheme.
Provides short term increased
support to patients & families
- 5 Day Centre for (social services)
mentally frail (Age Concern)

Dr C Reisrei MB MRCR
Consultant
Geriatric Medicine
The London Hospital
(Mile End)
Bancroft Road
London E1 4DG
Tel: 01-980-4855

Waltham Forest
Health Authority

- 1 Leisure Centre facility for
inpatients especially from long-
stay wards
- 2 Voluntary services organiser
- 3 Patients welfare officer
- 4 Clothing sales & personalised
clothing
- 5 Nursing auxiliaries who provide
early morning assistance to patients
in their own homes before Day
Hospital
- 6 Speech therapist - introduction of
reality orientation

Rachel C Stockdale
Asst District Planning Adm
Claybury Hall
Woodford Green
Essex IG8 8DB
Tel: 01-505-6241



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>NORTH WEST THAMES REGION</u>			
North Bedfordshire Health Authority		Minimal Care Unit (Clapham Hospital)	Miss M E Goole District General Manager Bedford General Hospital Kimbolton Road Bedford MK40 2NU Tel: 55122
East Hertfordshire Health Authority	<ol style="list-style-type: none"> 1 Throughput of patients increased in 15 years from 50 - 600 per annum 2 Three community-based stroke groups 3 Two reality orientation groups in old peoples' homes 4 Appointment of speech therapist for elderly 5 Introduction of reminiscence therapy & equipment for faint speech amplification 6 Multidisciplinary training course in Amerind gestural code 7 Improved dialogue with voluntary bodies for communication-impaired elderly 8 Appointment of senior dietitian to develop service in hospitals and community throughout District <ol style="list-style-type: none"> a improved dietetic service to geriatric wards and day hospitals b involvement in rehabilitation programmes c setting up domiciliary service d contact with social services, meals on wheels & day centres e nutritional advice to groups in community f improved liaison with other health professionals g in-service staff training h production of literature on nutrition designed for elderly 9 <ol style="list-style-type: none"> a pilot nursing studies b nurse continence adviser c geriatric visitor district nursing (aimed at secondary prevention) d Primary prevention - the elderly (health visitors) 10 Promotion of urinary continence in private homes. 11 'Flowing bed scheme' in rehabilitation wards 	<p>Geriatric Unit Queen Elizabeth II Hospital Welwyn Garden City</p> <p>Development of MacMillan Service</p>	<p>Dr I Clarke District Medical Adviser East Herts Hospital Stanstead Road Herts SG13 7HU Tel: 0707-328111</p> <p>Mrs P Bryan-Smith District Speech Therapist Community Health Office Cole Green Lane Welwyn Garden City Herts AL7 3JB Tel: Welwyn Garden City 324541</p> <p>Mrs H Cooper District Dietitian East Herts Hospital Stanstead Road Hertford Herts SG13 7HU Tel: 0707 328111</p> <p>Mrs M McCourt Director of Nursing Serv (Community)</p>
		1 Problem-solving multidisciplinary approach with individual care plans	



East Hertfordshire
Health Authority
(contd)

- 12 Pipes alarm call system in sheltered housing
- 13 Development of hospital 'Head of Elderly Care' post for improved communications re elderly mentally ill
- 14 Appointment 1 continence adviser and 1 geriatric visitor in rural areas
- 15 In-service education training for trained and untrained staff
- 16 Development of psychogeriatric service and community psychogeriatric housing team
- 17 Reinstatement of chiropody service
- 18 Halfway house team in rehabilitation wards for assessment before transfer to sheltered housing
- 19 Post-basic ENB short course - Care of Elderly
- 20 Day Care/Day Centre for dependant elderly people in rural areas (joint project East Herts Health Authority & Hertfordshire County Council)

- 2 Monitoring drug therapy and compliance
- 3 Planned discharge community liaison
- 4 Social activities (with volunteers)- reminiscence & reality orientation sessions
- 5 Facilities for blind patients.

Mrs Irene Harris
Senior Nurse
Elderly Care Unit
Queen Elizabeth II
Welwyn Gardens City
Tel: 328111

Ms Ann Dellar
Social Services Division
East Hertfordshire

North Hertfordshire
Health Authority

- 1 Patient's Club run by voluntary organisations
- 2 Adult education classes
- 3 Upgrading of continuing care wards
- 4 Organised patients coach outings (special handicap bus hired)
- 5 Introduction of personalised clothing system
- 6 Monthly concerts (Council of Music for Hospitals)
- 7 Participation in Youth Training Scheme.

Mr James P Brown
Director Nursing Services
Hitchin Hospital
Aightonhead Way
Hitchin
Herts SG5 2LM
Tel: (0462)-59701

Barnet Health Authority

- 1 Checklist for discharge (quality monitoring)
- 2 Better communication established between ward and community staff
- 3 Relative support groups
- 4 Information package for carers
- 5 Pet therapy

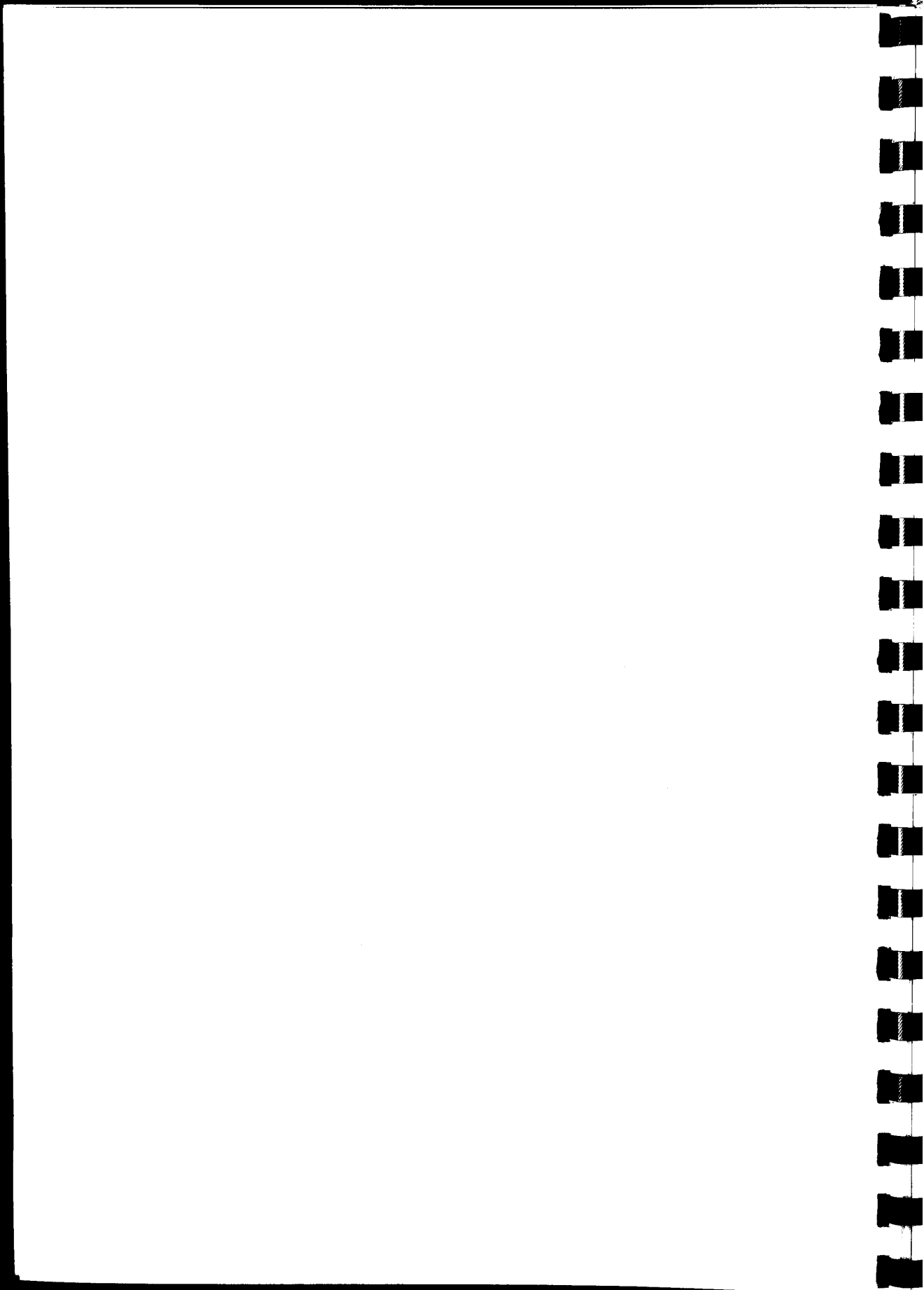
- 1 Medical Assessment and Treatment Unit at Barnet General Hospital
- 2 Change of name for unit (Elderly replaces Geriatric)
- 3 Individualised patient care
- 4 Personalised clothing
- 5 Appointment of a liaison health visitor for the elderly
- 6 Research on senile dementia

Miss Ann P Harrison
Senior Nurse/
Support Planning
District Offices
Colindale Hospital
Colindale Avenue
London NW9 5HG
Tel: 01-255-1555
ext 283

Hounslow & Spelthorne
Health Authority

NOTHING TO REPORT FOR 1982 - 85

A MacDonald
Director of Operations
and Planning



Riverside Health
Authority

- Elderly Mentally Ill at Banstead Hospital
- 1 Daytime Club (reminiscence and reality orientation therapy)
 - 2 Shift in emphasis from 'continuing care in ultra safe environment' to improving quality of life by minimal use of mechanical and clinical restraints
 - 3 Different mealtimes from rest of hospital
 - 4 'Bed making team' - release of skilled nursing - more time for nurse/patient interaction
 - 5 Clinical trials of new equipment
 - 6 In-service training
- Elderly Mentally Ill at Horton Hospital
- 1 Assessment/Admission ward (multidisciplinary emphasis)
 - 2 Individual care plans
 - 3 Holiday relief beds
 - 4 Reality orientation in all wards

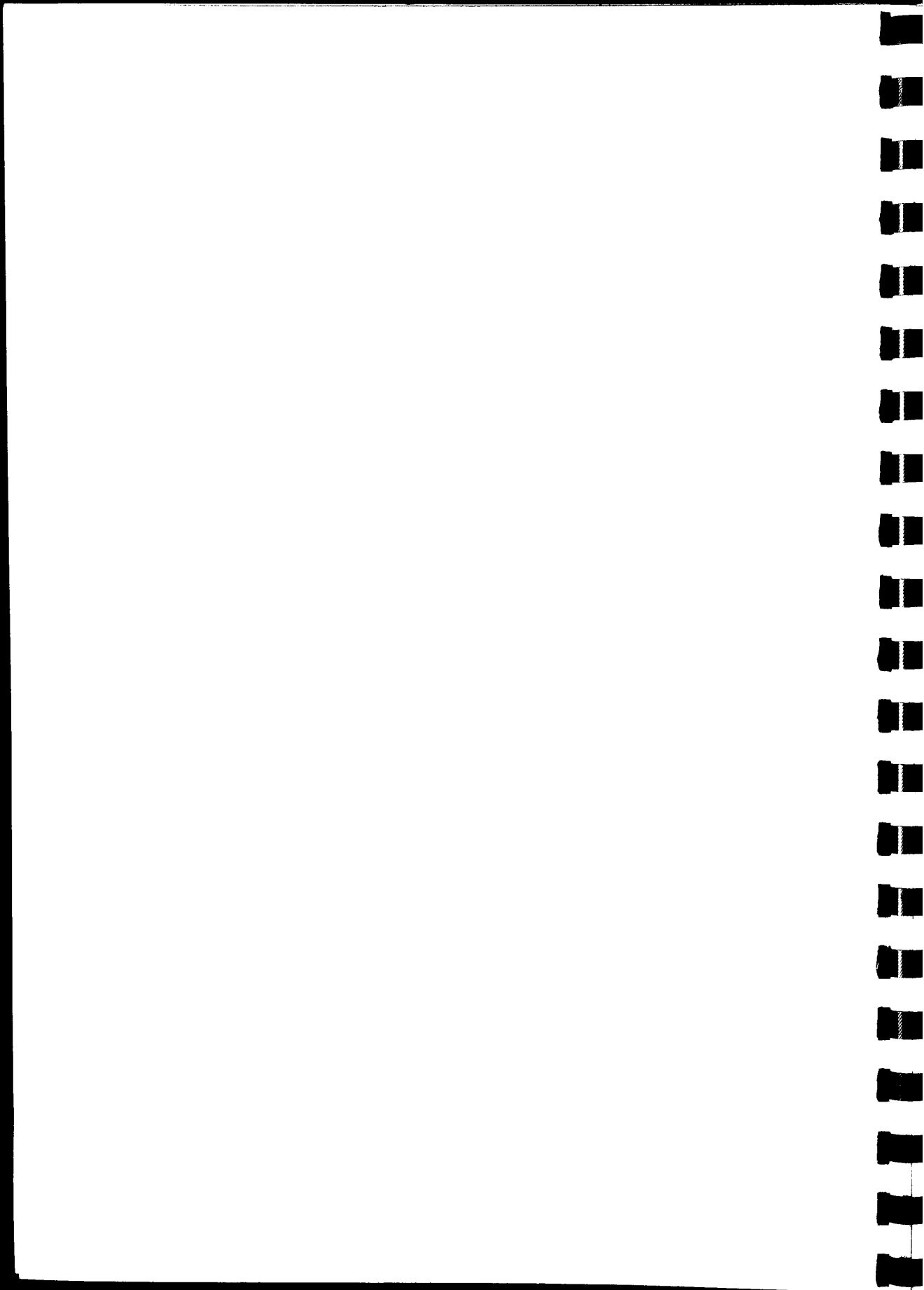
Frank McGurrin
Senior Nurse Manager
c/o Department 4
Banstead Hospital
Sutton
Surrey
Tel: 01-642-6611
(a bleep)

R Aubeeluck
Senior Nurse Manager
Horton Hospital
Long Grove Road
Epsom
Surrey KT19 8PZ
Tel: Epsom 29696

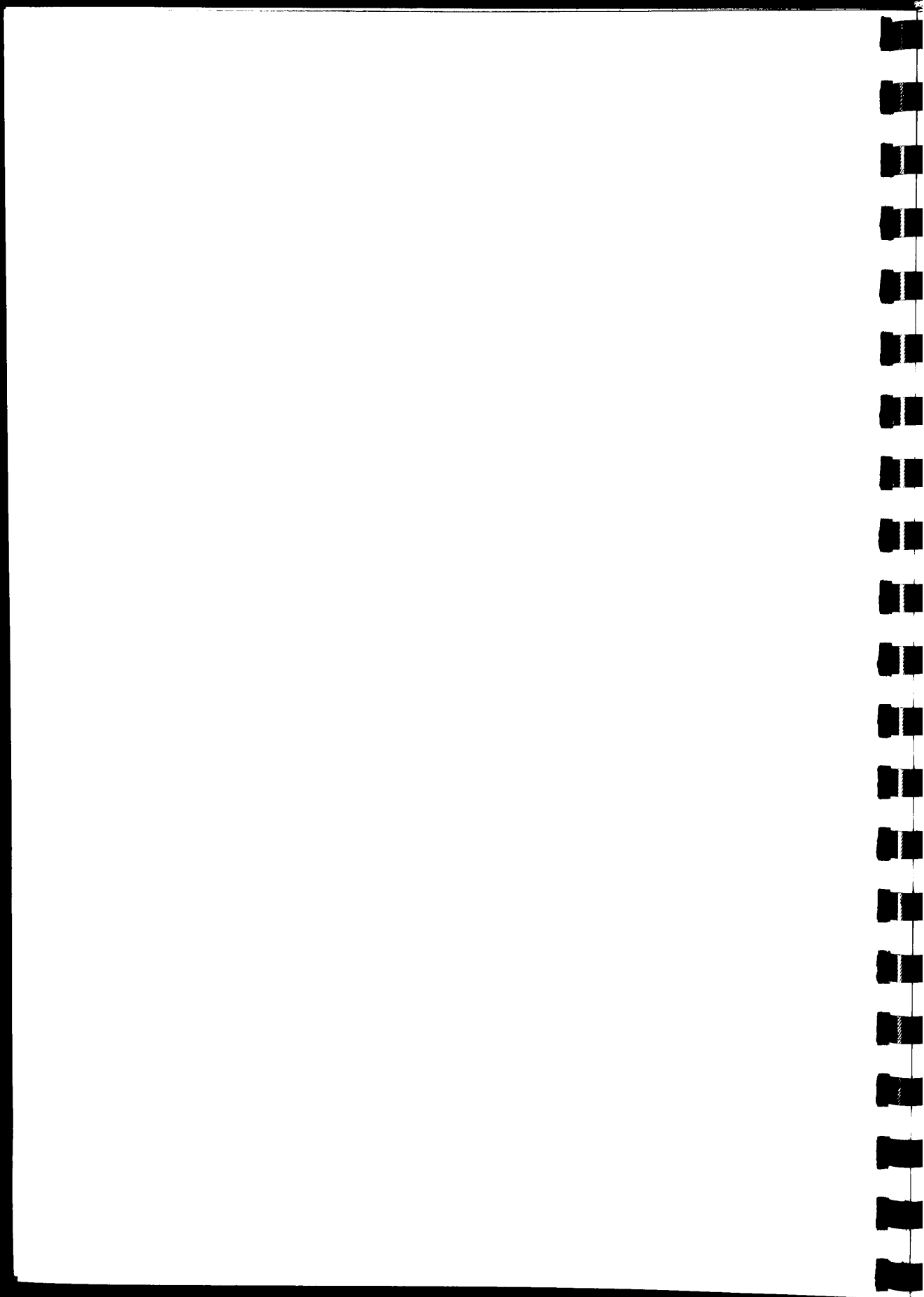
Paddington & North
Kensington Health
Authority

- 1 Activities officer
- 2 Personalised clothing
- 3 Home care team (social services scheme funded by joint finance)
Intensive personal care to dependent frail elderly up to maximum of 3 months following discharge from hospital
- 4 Mental health team for the elderly provides community service for elderly mentally ill with back-up of in-patients beds and a Day Hospital

Dr Angela Middleton
Consultant Geriatrician
16 South Wharf Road
London W2 1PF



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>SOUTH EAST THAMES REGION</u>			
Brighton Health Authority	1 Combined geriatric-orthopaedic ward - maximum stay of six weeks.	1 Open access to physiotherapy services for GPs. Establishment of district community physiotherapy service	Dr Jenifer Bennett Senior Registrar in Community Medicine District Medical Office 2nd Floor A Block Brighton General Hospital Elm grove Brighton East Sussex Tel: (0273) 696011 ext 3672
	2 Action Task Force (reorientation of people caring for elderly patients on long-stay & rehabilitation wards)	2 Collaboration with Social Services in production of a joint strategic plan shifting care from institutional to community	
	3 Survey to establish numbers of patients able to go to Part III accommodation	3 Community stroke clubs	
	4 Contract beds in private nursing homes under care of consultant geriatrician	4 Community hospice team	
	5 Closure of small geriatric hospital to fund NHS nursing home on same site.		
	6 Mental health 'Task force' (provides advice to community including private nursing home staff)		
Hastings Health Authority	1 Emphasis on patients' and relatives participation in care-clubs, patients committees in long-stay hospital and outings		Dr T M Strouthidis MB FRCP Consultant Physician Dept of Medicine for the Elderly St Helen's Hospital Frederick Road Hastings East Sussex TN35 5AH Tel: (0424) 427090
	2 Psychogeriatric care based on community support and cooperation with social services		
	3 Orthopaedic/geriatric unit for rehabilitation of elderly with fractures		
	4 Integration of geriatric care with general medicine		
Canterbury & Thanet Health Authority	1 Augmented Home Care Nursing Scheme (pilot scheme to assess the needs and benefits of home support for the elderly. Provision of full range of nursing social and voluntary services)		Mr A Clayton Senior Nurse - Planning Regency Buildings 3 Royal Crescent Ramsgate Kent CT11 9PF Tel: (0843) 594592 ext 41
South East Kent Health Authority	1 Community liaison nursing service	1 Loan equipment service	Miss V Hicks Director of Nursing Servs St Mary's Hospital Etching Hill Nr Folkstone Kent Tel: (0303) 862137
	2 Continence advisory service	2 Community Support Unit	
	3 Loan equipment service		
	4 Senior psychiatric medical and nursing appointments		
	5 Innovation of psychogeriatric assessment beds		



South East Kent
Health Authority
(contd)

- 6 Self-medication programme
- 7 Pet therapy
- 8 Community support unit for elderly mentally ill
- 9 Social services & housing programmes (including introduction of alarm system)

Maidstone Health
Authority

- 1 Night shared care service (joint funding)
- 2 Project team for the elderly at risk

Centre for the Hearing Impaired
(joint funding)

David Parr
Director of Nursing Servs
Farm Cottage
Maidstone Hospital
Hermitall Lane
Maidstone
Kent
Tel: (0622) 29000
ext 228

Tunbridge Wells Health
Authority

NHS Nursing Home

Dr E J McGuire
District Medical Officer
Sherwood Park
Pembury Road
Tunbridge Wells
Kent TN2 3QE
Tel: (0892) 38811

Medway Health Authority

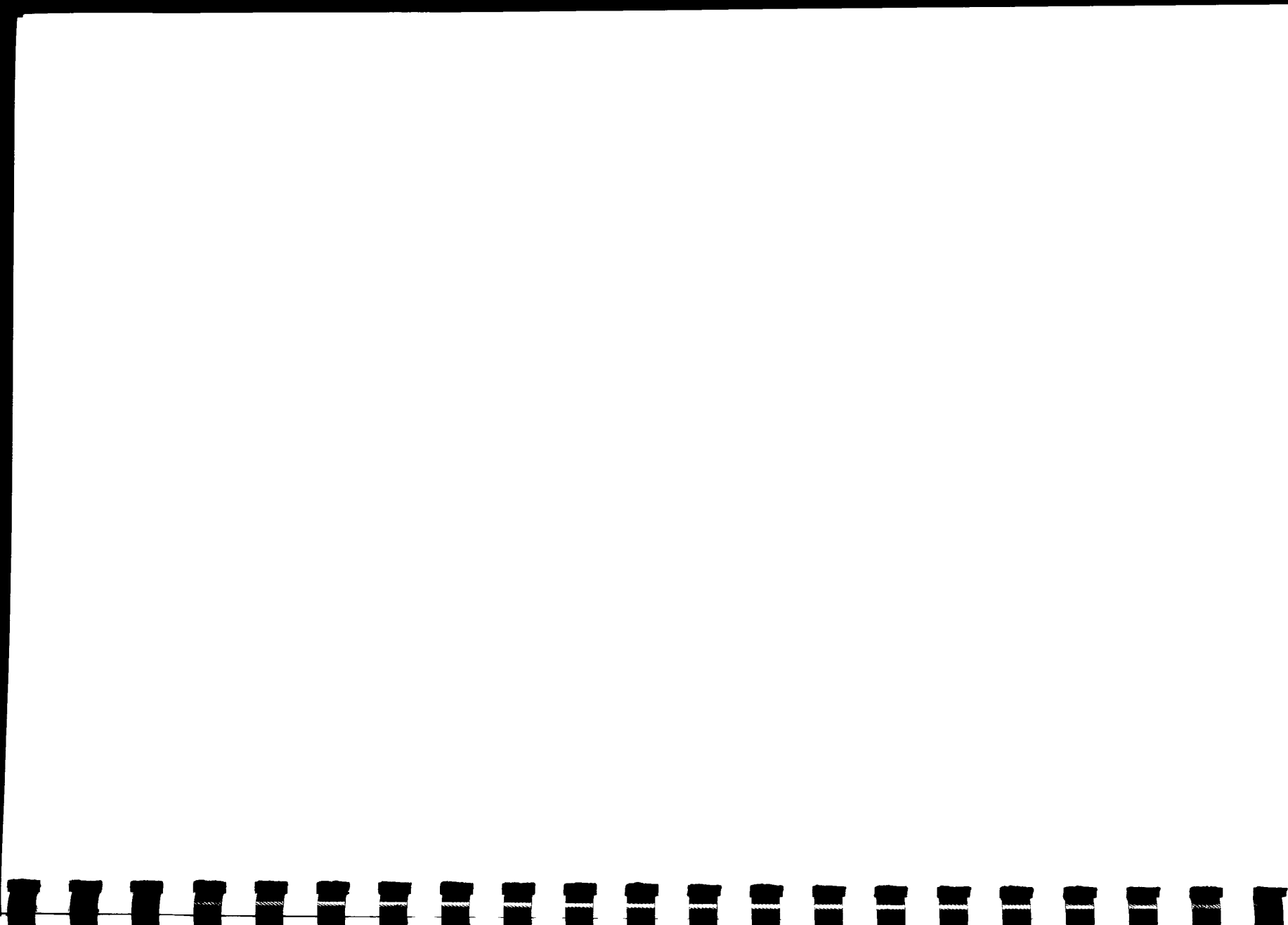
- 1 Psychogeriatric multidisciplinary panels for the elderly mentally infirm
- 2 Structured support of 5 major Age Concern Day Care Centres by District Health Authority
- 3 Establishment of Day Care Centre for elderly mentally ill (managed by Age Concern)
- 4 Establishment of hospital day assessment unit for EMSI
- 5 Establishment of regular multi-disciplinary meetings with local authority housing management & welfare staff (Sheltered Housing Units)

Dr F B G Wood
Senior Medical Officer
Care of the Elderly
Medway Hospital
Windmill Road
Gillingham
Kent ME7 5NY
Tel: Medway 401334

Bromley Health Authority

- 1 Establishment of a service development team for elderly to plan overall policies for elderly and establish close working relationship with hospital, community and local authority services

Miss F I Woolston
Farnborough Hospital
Farnborough Common
Farnborough
Orpington
Kent BR6 8ND
Tel: Farn 53333
ext 341



Greenwich Health
Authority

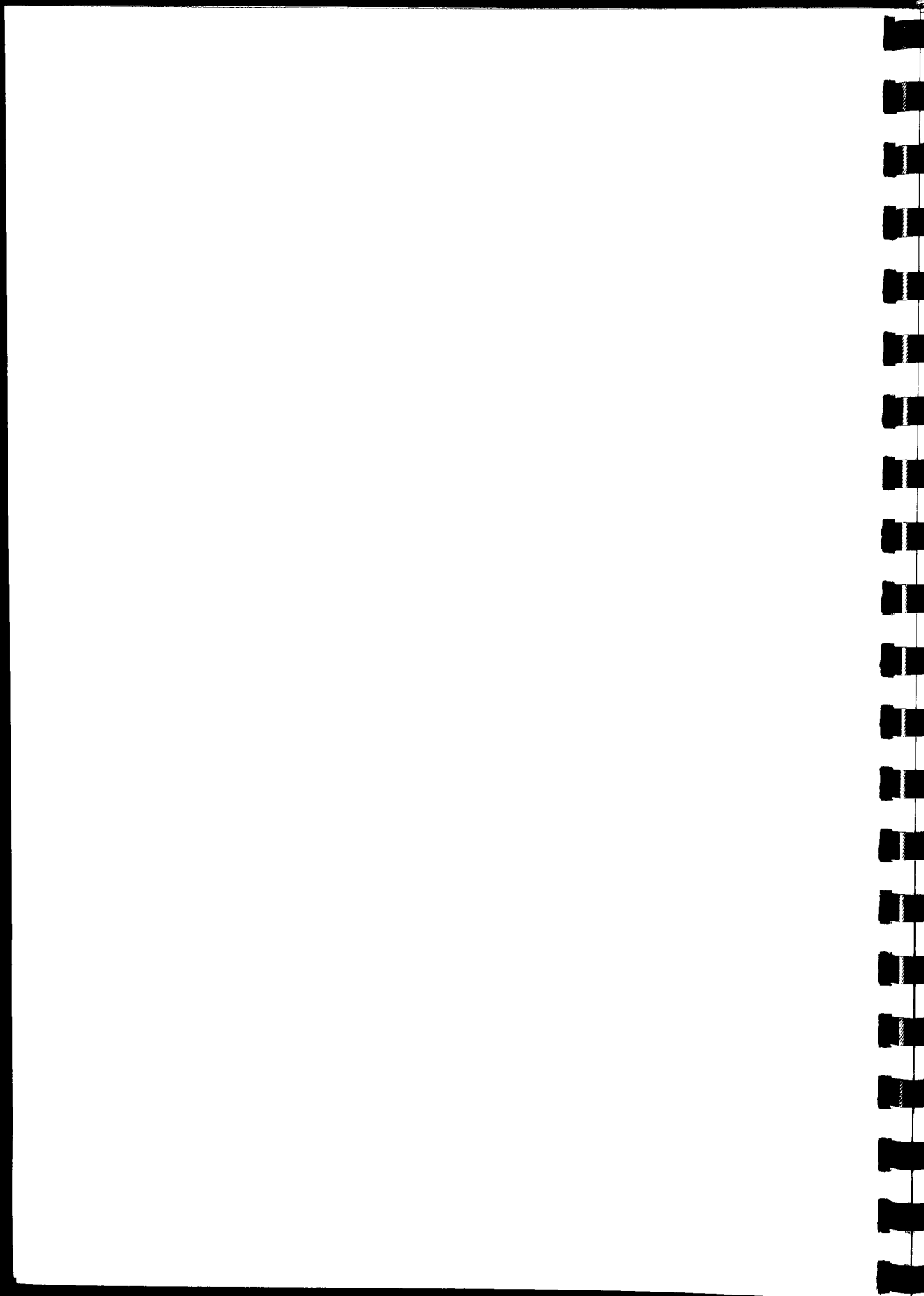
NO INNOVATIONS CLAIMED FOR 1982-85

Miss P. Lawrence
Senior Nurse Planning
Greenwich HA
Devonport Annexe
King William Walk
London SE10 9JH
Tel: 01-858-8090
ext 380

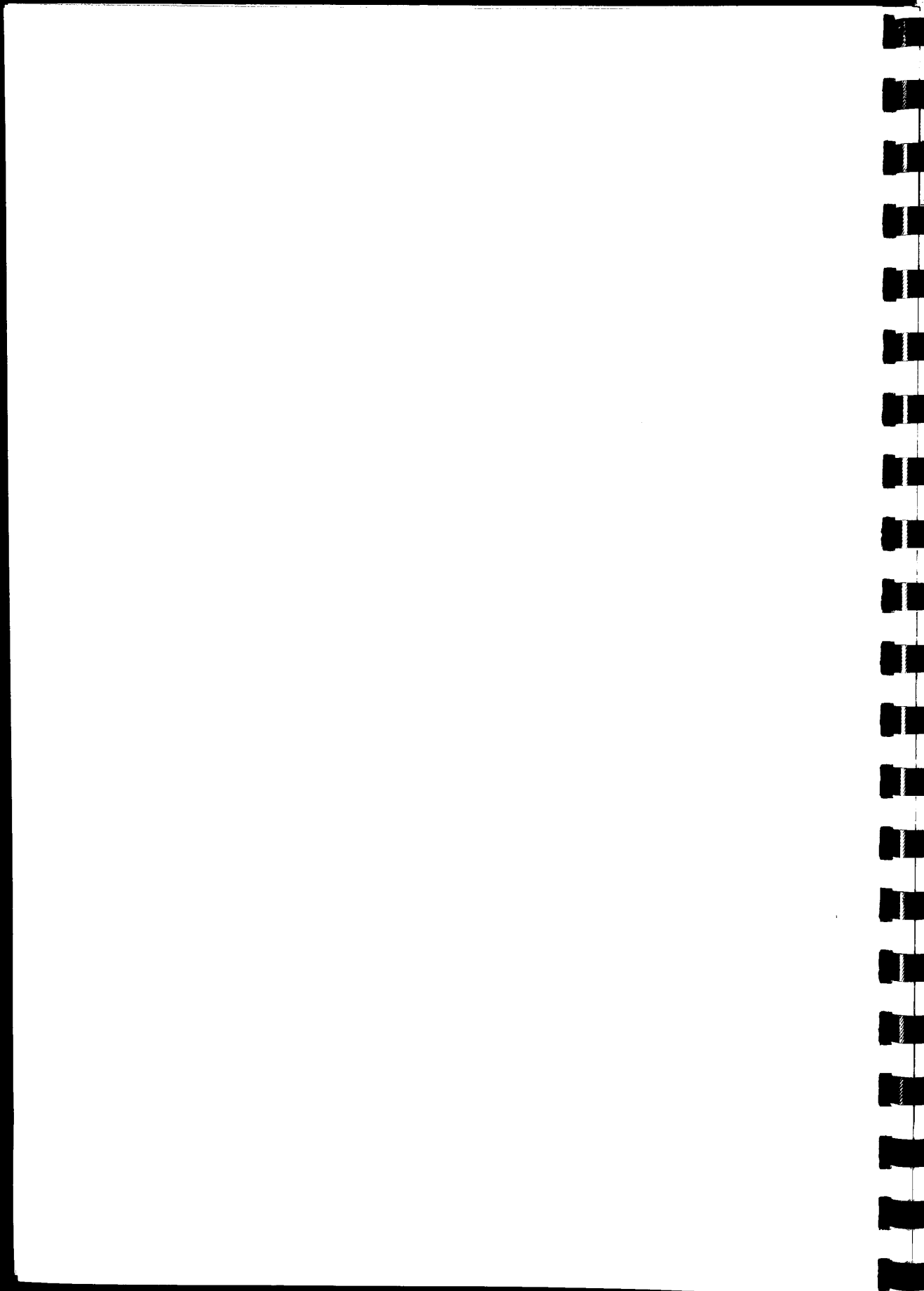
Lewisham & N Southwark
Health Authority

- 1 Specialist phsiotherapy post
(Guy's Hospital) to monitor
rehabilitation of elderly patients
on acute medical wards
- 2 Speech therapist to investigate
communication needs of the elderly
- 3 Research health visitor to investigate
health needs of the elderly
- 4 Development of dental care in New
Cross area (to provide dental
health profile)
- 5 Study of day care facilities
(commissioned by Centre for Policy
on Ageing)
- 6 Joint training courses
- 7 Establishment of community team
- 8 'Care at Home' project based on GP
practice.

Cathy Carmichael
Assistant to Priority
Care Manager
Mary Sheridan House
St Thomas' Street
London SE1 9RY
Tel: 01-407-7600
ext 3716



REGIONAL HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>SOUTH WEST THAMES REGION</u>			
North West Surrey Health Authority	1 Review of District's whole range of services resulting in a consultative report containing recommendation for improving the service. Special feature is commitment from the agencies involved through an Action Plan identifying responsibility.		John Egan PAA Medical Advisory Machinery & Planning Support Botley Park & St Peter's Hospital Guilford Road Chertsey Surrey KT16 0AA Tel: Ottershaw 2000
Kingston & Esher Health Authority	1 Appointment of 3 liaison visitors for the elderly (district nurses)		Mrs J A Baxter Nurse Director (Community) 17 Upper Brighton Road Surbiton Surrey Tel: 01-390-1111 ext 267
Richmond, Twickenham & Roehampton Health Authority	1 Voluntary services ambulance for patient transport (based at purpose-built hospital) 2 Upgrading of sanitary annexes 3 Monthly evening social club for patients, relatives and friends.		Mr S V Williams Unit Administrator Elderly Unit St John's Hospital London SW11 1SP Tel: 01-874-1022 ext 298
Merton & Sutton Health Authority	"Significant improvements" but "no special innovative scheme".		Mr R L Phillips Assistant District Admin Planning & Patient Serv 6 Homeland Drive Sutton Surrey SM2 5LY Tel: 01-643-3322
Wandsworth Health Authority	1 Long term care research project 2 Domiciliary Aide Project 3 Carers Group for care of the elderly at risk in Tooting 4 Liaison with Tooting Action Group for Pensioners	Wandsworth Geriatric Service (No waiting list)	Sally Collard Geriatric Coordinator Planning Department 1st Floor, Grosvenor Wing St George's Hospital Blackshaw Road Tooting London SW17 Tel: 01-627-1255 ext 4932



Chichester Health
Authority

"In progress of examining...
services attempting to bridge....
gap between hospital and
community services"

P D Hounsome
District Gen Manager
PO Box 42
Royd West Sussex Hosp.
Broyle Road
Chichester
West Sussex PO19
Tel: 0243-781411
ext 44

Mid-Downs Health
Authority

- 1 Establishment of hospital/community
liaison sister

- 1 DHSS national demonstration
centre for geriatric care and
rehabilitation, Horsham Hospital
2 Multidisciplinary case conference
with health, social and voluntary
services at Crawley & Horsham
Hospitals

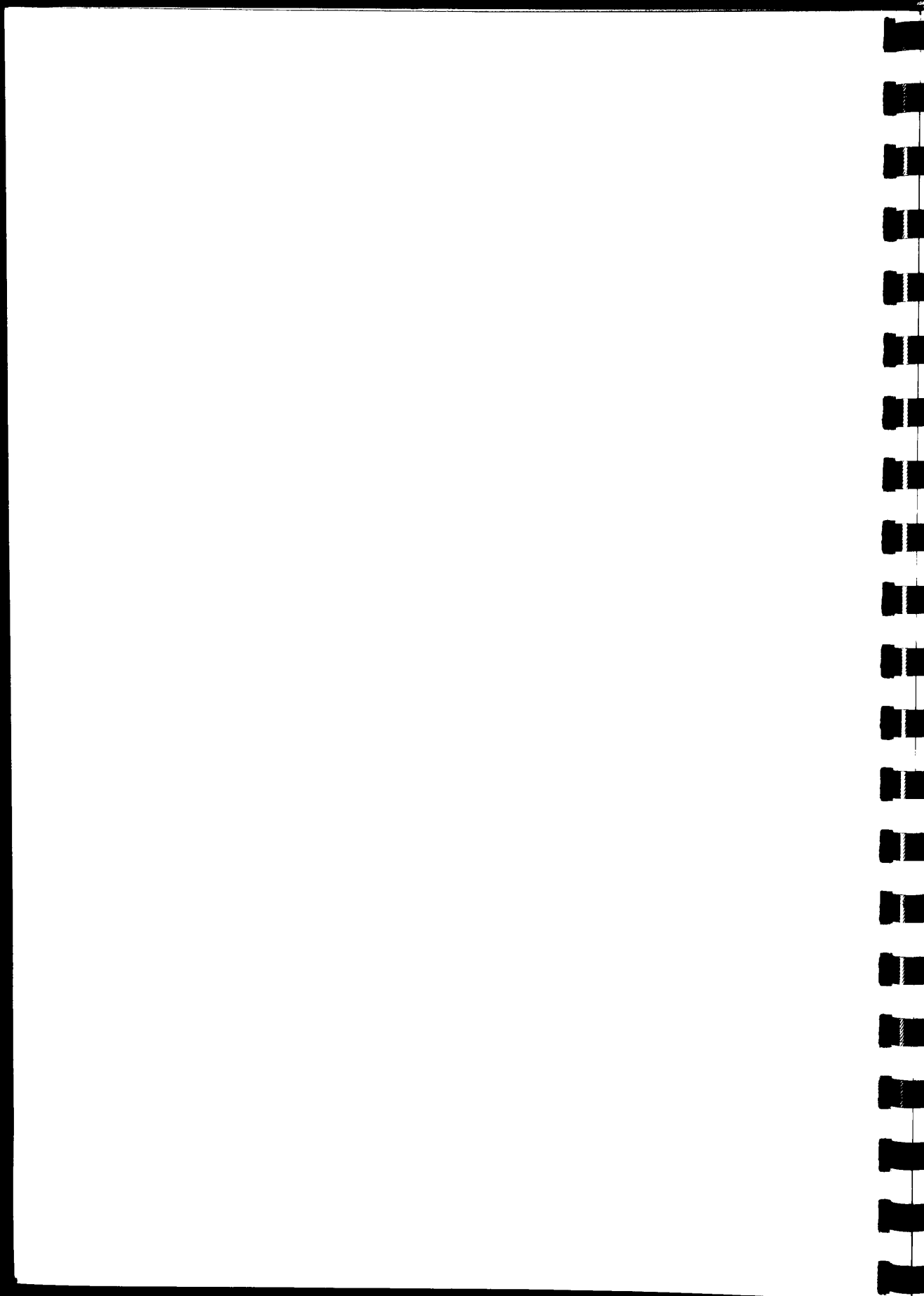
Brian J Corton
Director of Nursing
Crawley Hospital
West Green Drive
Crawley
West Sussex BN11 2DH
Tel: Crawley 27866
ext 376

Worthing Health
Authority

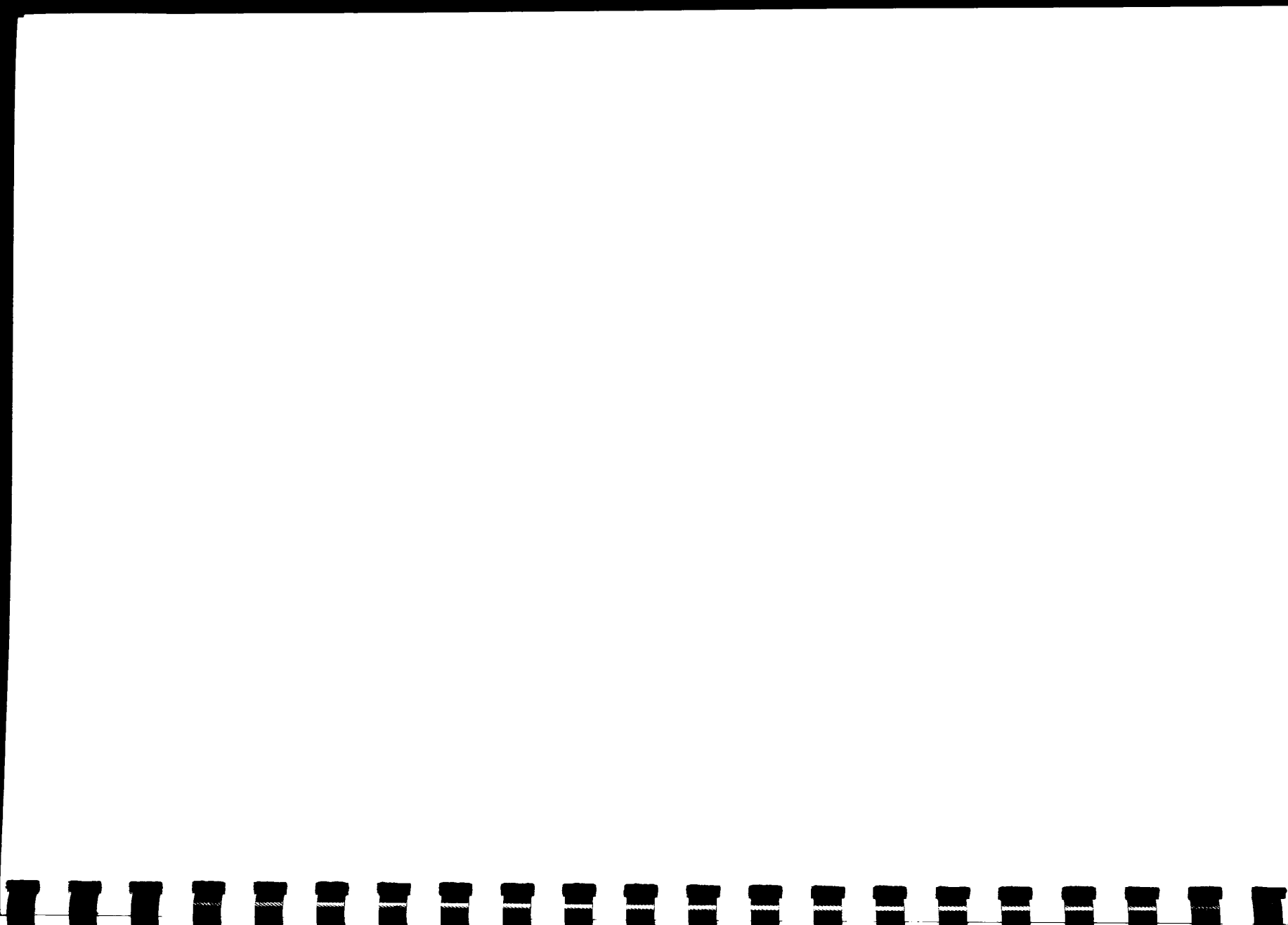
- 1 Development of multidisciplinary
teamwork between hospital and
community resulting in shortened
length of stay in acute wards
2 Stroke Unit at Southlands
Hospital
3 Improvements in long stay care
(Swandean Hospital as focal point).
Policy document as basis for
regular audit.
4 Increase in number of beds for
acute care of the elderly
5 Increased community services
including twilight and night
services
6 Opening of psychogeriatric unit
with in-patient and Day Hospital
facilities.

- 1 Southlands Hospital (stroke ward)
2 Worthing Hospital acute medical
ward used as training ward for
incoming and training staff
3 Southlands Hospital
Psychogeriatric Unit
4 Swandean Hospital (energy team
and entertainments activity)

Mr R D Houghton
Director of Nursing Services
Care of the Elderly
Worthing Hospital
Park Avenue
Worthing
Sussex BN11 2DH
Tel: 205111
ext 469



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>NORTH WESTERN REGION</u>	1 Regional Strategic Plan 2 Ward questionnaire developed by a Regional Performance Indicator Group		Dr A J Lane AGM (Planning) Gateway House Piccadilly South Manchester M60 7LP Tel: 061-236-9486 ext 433
Stockport Health Authority	1 Elderly screening scheme 2 Confused elderly persons (Demonstration development District) 3 Joint high dependency home (Reinbeck) - Health Authority and Local Authority Staffs		Dr J K McCann Community Physician District Offices Bramhall Moor Lane Hazel Grove Nr Stockport Cheshire SK7 5AB Tel: 061-483-1010
Bolton Health Authority	1 Post-retirement advisory and screening clinics 2 Health visitors liaison team services 3 Holiday relief service	1 Upper Gastro-intestinal Endoscopy Service 2 Acute service for the elderly 3 Rotation of junior medical staff	Mr S A Fox District Info Officer 43 Churchgate Bolton Lancashire BL1 1JF Tel: 28755 ext 298
Oldham Health Authority	1 Total medical care 'under one roof' 2 Early intervention and intensive rehabilitation policy	1 Multidisciplinary weekly meetings for planning discharge 2 Admission from A & E Department for all with medical and rehabilitation problems 3 Geriatric Day Hospital 4 Diabetic Clinic in Day Hospital	Dr G L Bhan Consultat Physician in Geriatric Medicine Oldham & District General Hospital Rochdale Road Oldham OL1 2JH Tel: 061-624-0420 ext 4160
Blackpool, Wyre & Fylde Health Authority		1 Screening programmes for over 60s. 2 Relatives support groups 3 Acute stroke rehabilitation group 4 Urodynamic Clinic and promotion of continence programme 5 Primary care model of nursing 6 Emergency service in community (Bank nurses - auxiliary grade) 7 NHS Experimental Nursing Home	Mr P Carter District Gen Manager District Offices Furness Drive Poulton-le-Fylde Lancs FY6 8JS Tel: Blackpool 892211 ext 37



Burnley, Pendle &
Rossendale Health
Authority

- 1 Reduction of bed complement
- 2 Counselling for distressed/
bereaved relatives
- 3 Survey monitoring quality of care
- 4 Resuscitation trolley in each ward
- 5 Self-medication introduction
- 6 Development of Promotion of continence
programme
- 7 Information booklets for patients'
relatives (including a bereavement
booklet)
- 8 Introduction of open visiting
- 9 Appointment of nursing process
coordinator
- 10 Improved treatment for stroke
patients
- 11 Encouragement of good housekeeping
methods
- 12 Provision of more 'homely
atmosphere counterpanes-curtains
etc
- 13 Leisure activities and activity
centre
- 14 Personalised clothing

Lancaster Health
Authority

- 1 Establishment of new unit with
rehabilitation and day facilities
on District General Hospital site
- 2 Improvement in services for
elderly mentally ill with policy
of active intervention and a
holistic approach

South Manchester Health
Authority

- 1 Stroke rehabilitation ward
- 2 Orthopaedic rehabilitation ward
- 3 Continuing care ward - base for
University of Manchester nursing
research projects
- 4 Leisure facilities
- 5 Day Hospital

Trafford Health
Authority

- 1 Service providing assistance with
bathing for the non-ill but less
able elderly
- 2 Investigation into health related
needs/problems
- 3 Service to assist elderly persons
to comply with medically
prescribed oral medication
regimes

- 1 Rehabilitation Units on all wards
at Burnley General hospital

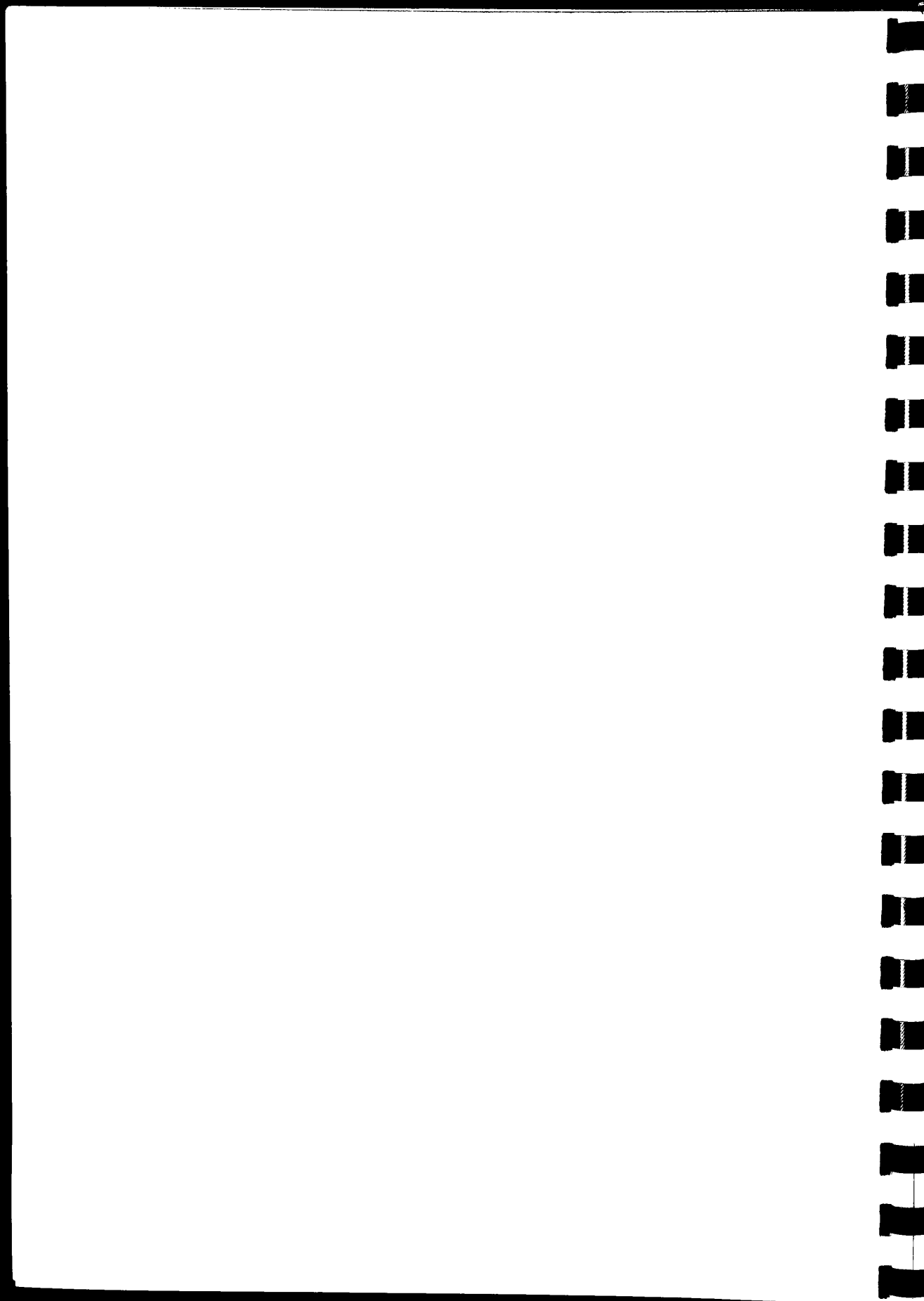
Mr N P Fryer
Hospital Administrator
Burnley General Hospital
Casterton Avenue
Burnley
Lancs
Tel: 0282-25071

Lancaster Moor Hospital
(see Nursing Mirror Aug 7.85
Vol 761 No 6)

Mr M Guy
Nurse Planner
Lancaster Moor Hospital
District Administrator
Quernmore Road
Lancaster LA1 3JR
Tel: 65241

Mrs I E Scott
Ass. Director of Nursing
Services
Geriatric Area
Withington Hospital
Manchester M20 8LR
Tel: 447 4547

G Ogden
Community Administrator
Basford House
Stretford Memorial Hosp.
Seymour Grove
Old Trafford
Manchester M16 0DU

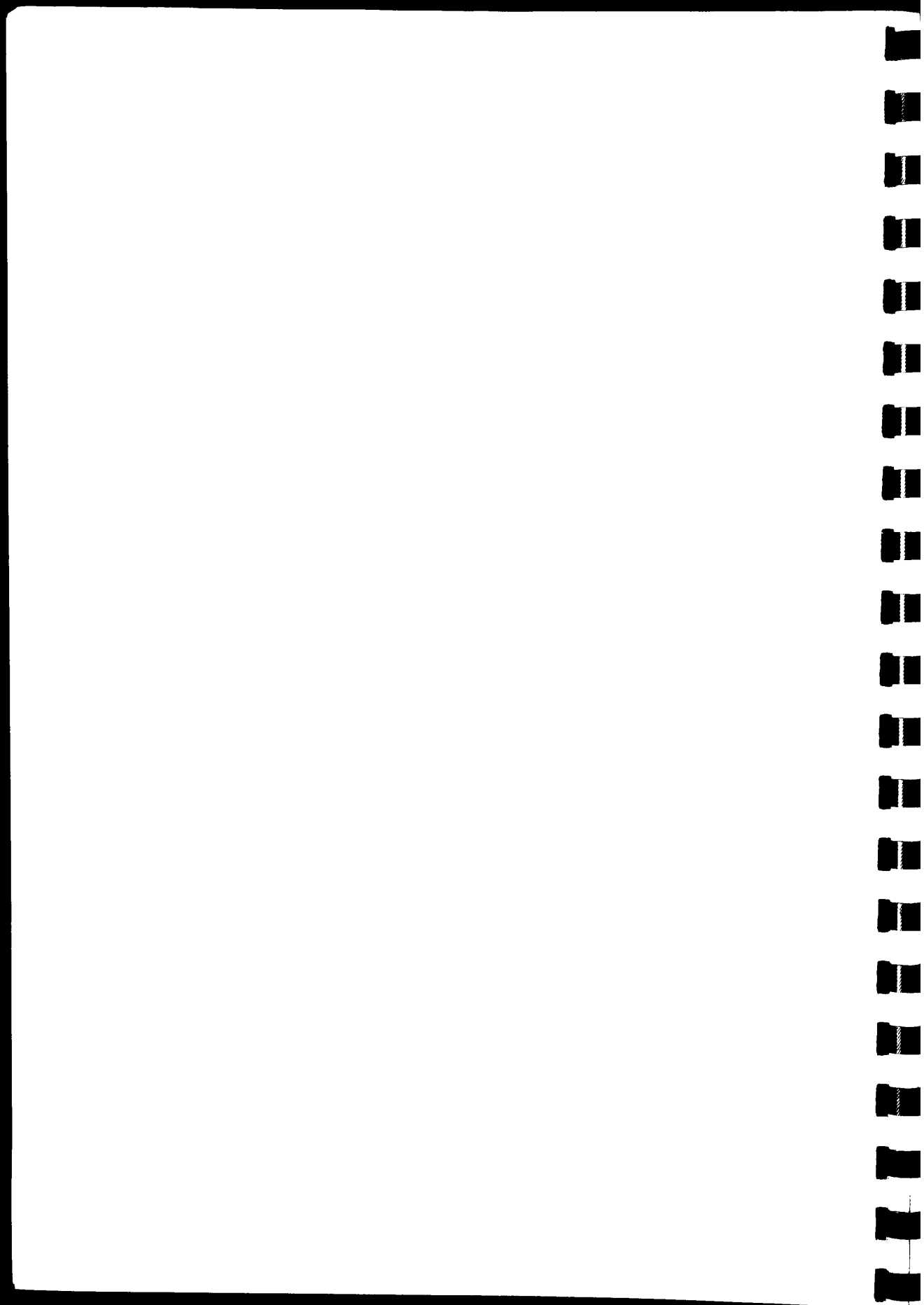


Salford Health Authority

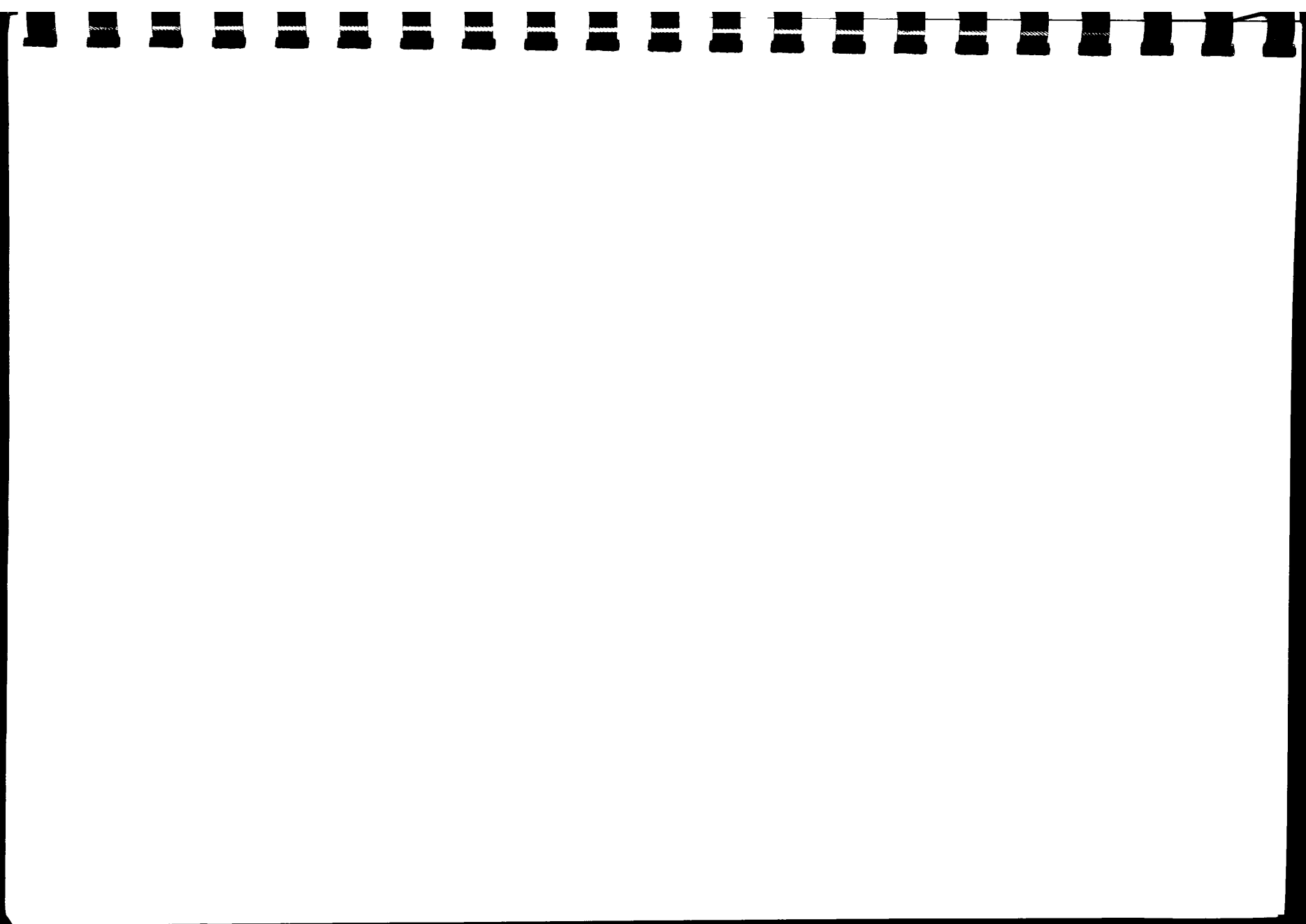
- 1 Rehabilitation Unit adjoining Day Hospital for physiotherapy, occupational therapy, speech therapy and research
- 2 Patch system introduced co-terminus with social work patches established for four consultant teams
- 3 Weekly multidisciplinary case conferences which include a clinical psychologist and a bioengineer
- 4 A two week intensive post discharge help scheme - home helps attend three times a day
- 5 Regular care conferences between a geriatrician and psychogeriatrician
- 6 Decision to establish a Chair of Geriatric Medicine.

Ladywell Hospital

Ms C Wall
Unit General Manager
Ladywell Hospital
Eccles New Road
Salford M5 2AA
Tel: 061-789-2753



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>OXFORD REGION</u>			
Aylesbury Vale Health Authority	"No recent innovations"		R M Hill Director of Admin. & Personnel Peveler Court Portway Road Stone Aylesbury Bucks HP17 8RP Tel: 0296-748111 ext 32
Kettering Health Authority	DHSS Rising Tide Project for Elderly Mentally Ill Crisis Admission Unit and Day Service run by multidisciplinary team in rural area		Dr A Evans Consultant Psychogeriatric St Mary's Hospital London Road Kettering Northants Tel: 0536-85381
Wycombe Health Authority	1 Opening of joint funded nursing home for elderly mentally ill patients. 2 General refurbishment (including cloth upholstered chairs) 3 Extension of the night nursing service 4 Use of duvets	1 (Also given as centre of excellence)	Dr R J Regan Consultant Physician Amersham General Hospital Amersham Bucks Tel: Amersham 4411



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>SOUTH WESTERN REGION</u>			
Cornwall & Isles of Scilly Health Authority	1 Mobile Day Hospital/Centre for confused elderly		Dr D W McDonald Consultant Psychiatrist Dr T M Switherbank Consultant Physician Barncoose Hospital Redruth Cornwall TR15 3TR Tel: 0209-213021
	2 Day Centre (financed by voluntary effort, Social Services and Health Authority) in remote areas Regular health service support including weekly session for elderly mentally ill.		
Exeter Health Authority	Decentralised service for confused elderly Range of provision includes a long-term residential care b holiday relief beds c 7-day Day Centre d domiciliary care		Michael T W Court Ass District Administrator Dean Clarke House Southernhay East Exeter EX1 1PG Tel: 52211
Frenchay Health Authority	1 Comprehensive 24 hour nursing care service in each elderly persons home		Mrs E V J Williams DNS Community Wendover Community Unit Downend Road Fishponds Bristol Tel: 573206
	2 Introduction of an assessment and monitoring service for over 60s - each general practice		
	3 Development of a training package for health assistants (RGN) in primary care team responsible for elderly		
	4 Customer satisfaction survey.		
	1 Changes in admission policy resulting in expansion of acute service and increase in throughout		Dr R D Barber District Headquarters Beckspool Road Frenchay Common Bristol BS16 1ND
	2 Introduction of intermittent admission schemes eg 'floating' bed schemes to augment holiday relief admissions		
	3 Memory disorders clinic established		
	4 Improvements in service for continuing care patients-in leisure activities, social amenities, music therapy.		
	5 Initiation of research projects and introduction of regular undergraduate teaching.		



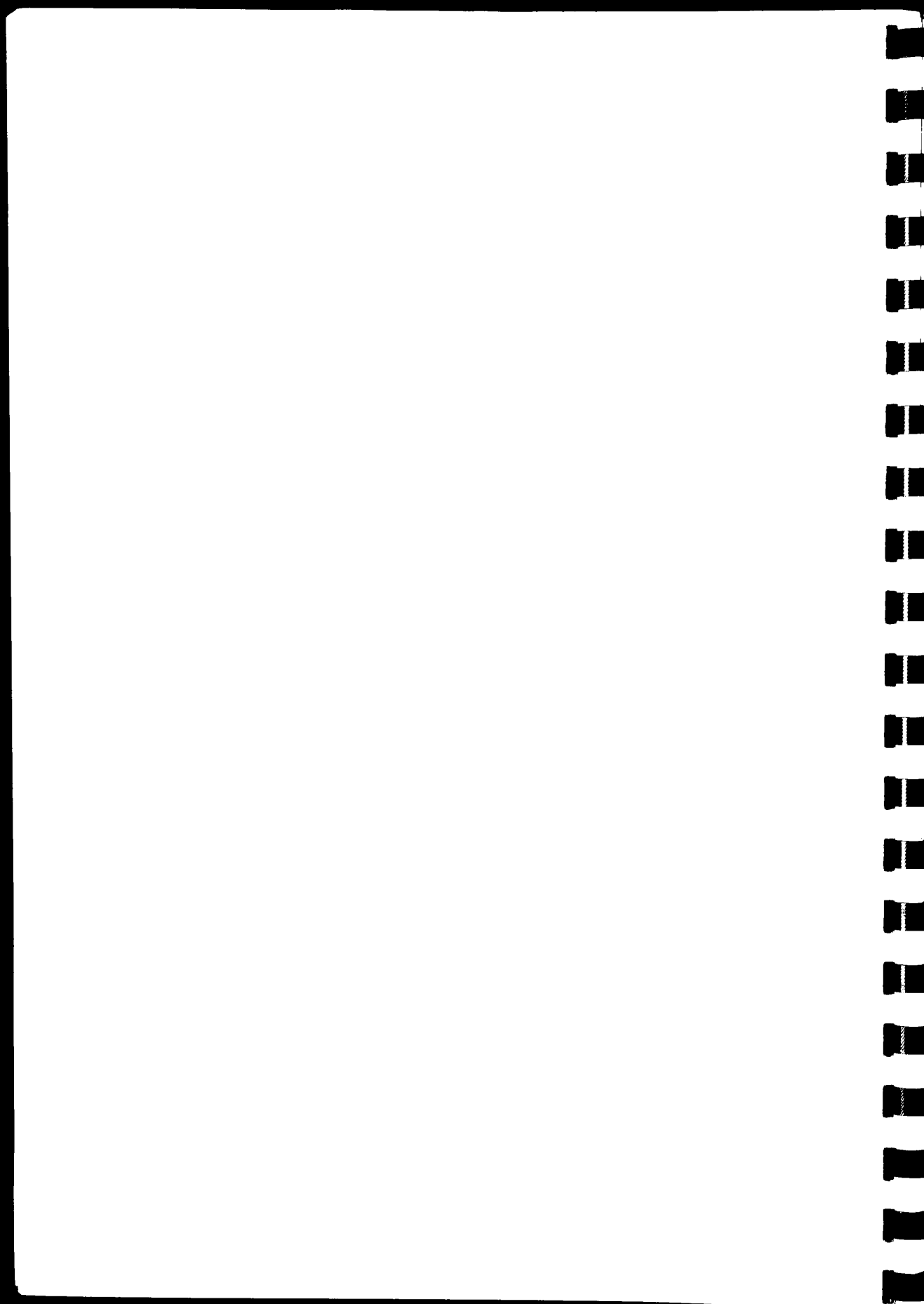
Gloucester Health Authority	<ol style="list-style-type: none"> 1 Day Centre for elderly mentally ill which also trains volunteers and social services residential care staffs. 2 Family Relief Scheme (set up by Age Concern and mental health unit of Gloucestershire Royal Hospital) 3 'Help Yourself to Health' (Pilot scheme run by Community Health Council Age Concern and LHA Health Education Unit) 4 'Balance of Care' Research Project (planned to start 1986) (joint project Open University and Health Authority) 		<p>Ms P Charlwood Director of Planning and Information Wotton House Horton Road Gloucester GL1 3PR Tel: 29421</p>
North Devon Health Authority	<ol style="list-style-type: none"> 1 Establishment of a continence advisory service 2 Establishment of a stroke unit 3 Teaching programme introduced for staff of 'independent sector' nursing homes. 4 Establishment of a 'hypothermia alert' system 	Personalised laundry service	<p>Dr S Barber Consultant Physician Care of Elderly N Devon District Hospital Raleigh Park Barnstaple EX31 4JB North Devon Tel: 0271 71577</p>
Plymouth Health Authority	<ol style="list-style-type: none"> 1 Reality orientation programme 2 Joint planning innovative with Devon Social Services Department to develop locally based services for the elderly at Tavistock 3 Introduction of volunteer manicuring services for long-stay elderly patients 	St Mary's Hospital Launceston (Day care for the elderly with special innovative approach to occupational therapy)	<p>R E Lacey Unit Administrator (Community Hospital Unit) Station Road Liskeard Cornwall PL14 4DG Tel: Lisk 43308</p>
Somerset Health Authority	<ol style="list-style-type: none"> 1 Augmented Home Care System Aims to prevent unnecessary hospital commission by providing immediate domestic support by specially trained home helps used when relatively minor illness would otherwise lead to hospital admission 		<p>E G Ferris Services Planning & Information Officer County Hall Taunton Somerset Tel: Taunton 73491 ext 230</p>
Southmead Health Authority	<ol style="list-style-type: none"> 1 Welltray Joint Assessment and Rehabilitation Unit (joint health and social services approach to the needs of the elderly) 2 Developing services for the Elderly Mentally Ill (The Trefgarre Initiative) and setting up local day care centres run by Social Services 3 Support of voluntary organisation Support the Elderly Mentally Ill (SEMI) - which provides sitting service in district. 		<p>Dr Kieran Morgan Specialist in Community Medicine District Headquarters Southmead Hospital Westbury-on-Trym Bristol BS10 5NB Tel: 0272-505050</p>



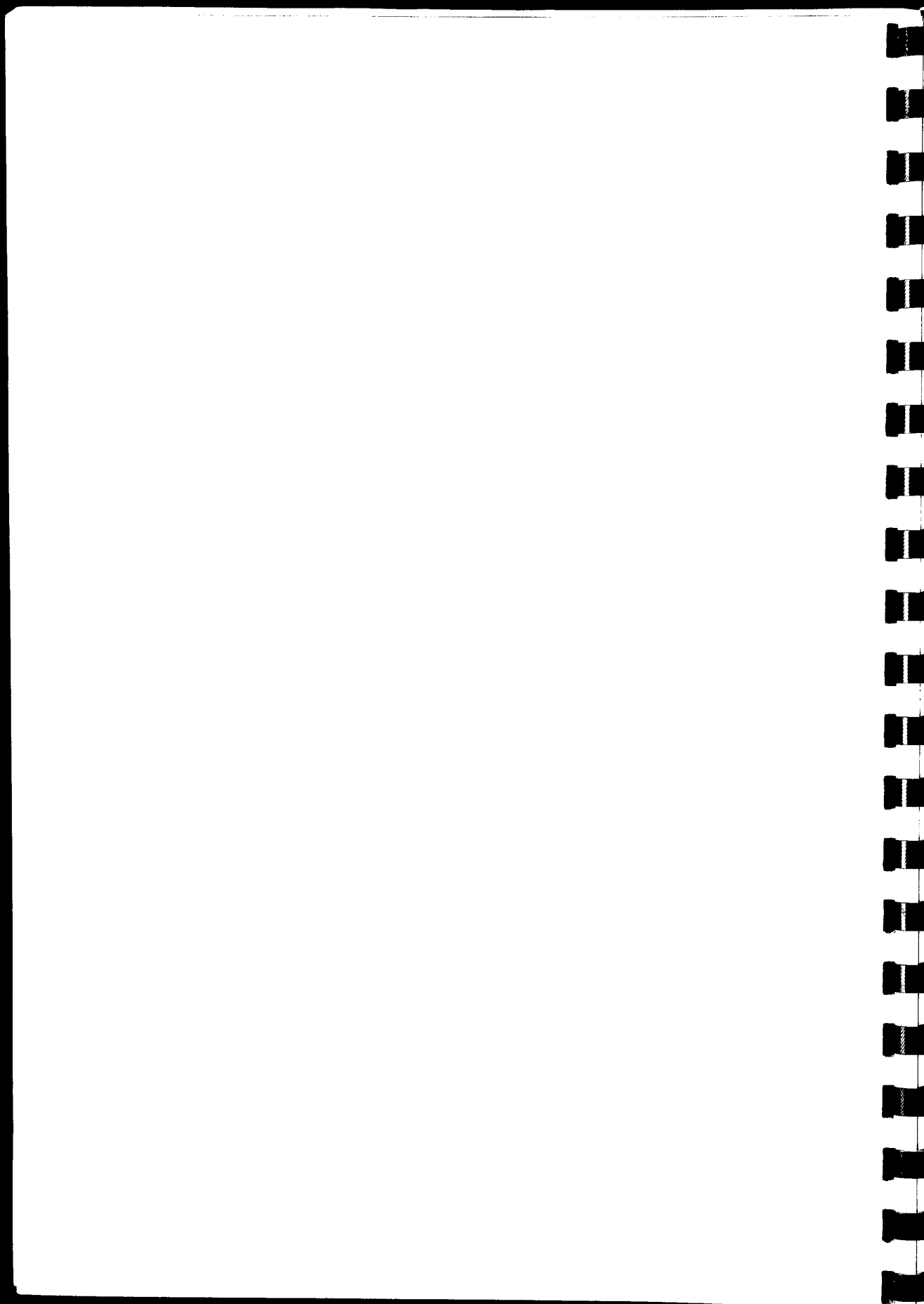
Torbay Health
Authority

- 1 1 year strategy development study
into services for the elderly
- 2 Development of services for the
elderly mentally ill includes local
community mental health centre, and
facilities for in-patient and day
care
- 3 Development of joint-funded Day
Hospital/Day Care facilities at
Dartmouth GP Hospital (with high
level of volunteer involvement)

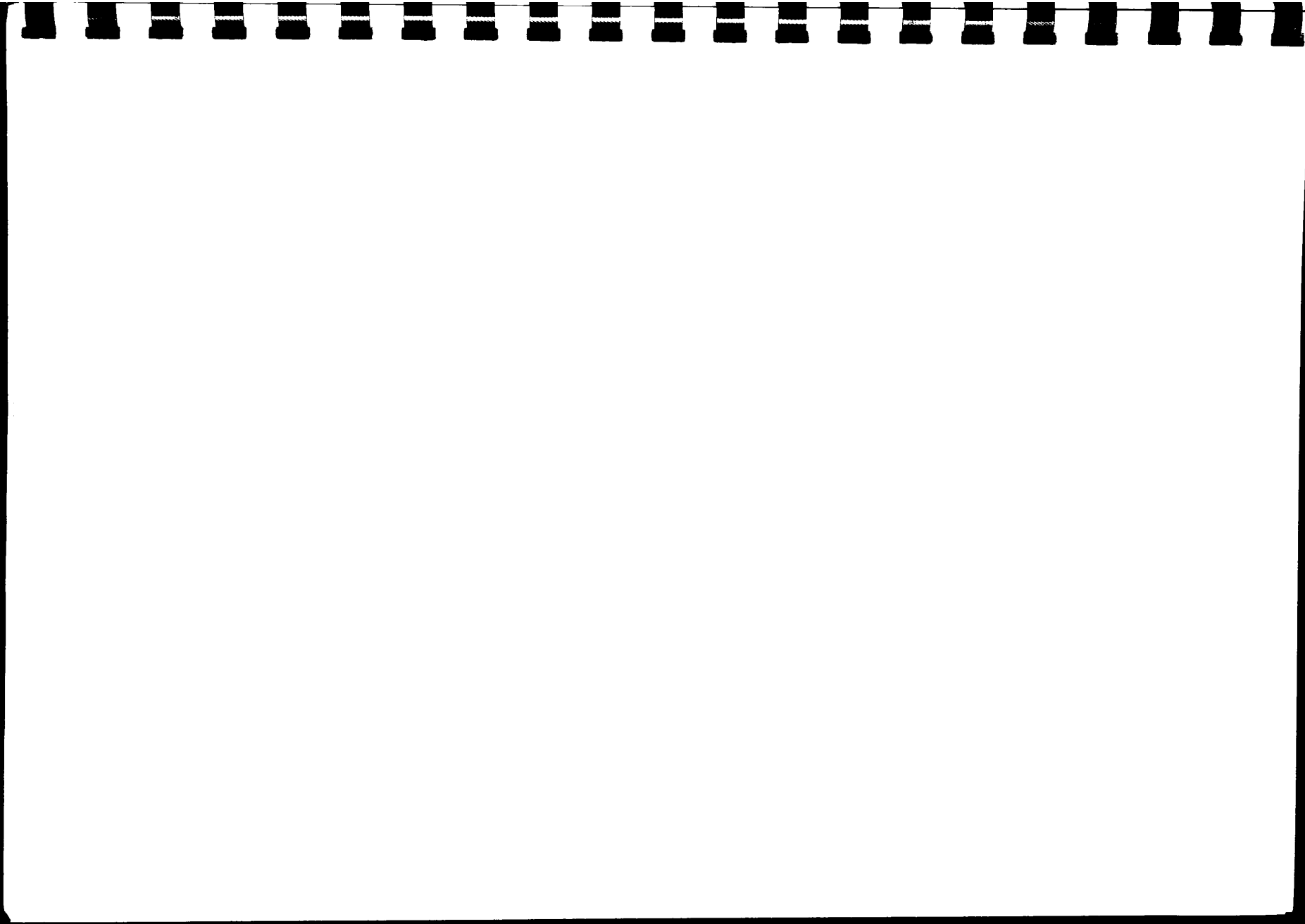
Mr D Williams
Ass. Director Administrator
Planning & Information
Hengrave House
Torbay Hospital
Lawes Bridge
Torquay TQ2 7AA
Tel: 0803-64567



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>TRENT REGION</u>			
North Derbyshire Health Authority	District Strategic Plan	No information of any implementation	Dr A Martindale Corporate Planning Manager Scarsdale Hospital Newbold Road Chesterfield S41 7PF
North Lincolnshire Health Authority	Twilight nursing service		Mrs N Coupland Head of District Nursing Services St Mark's House Lincoln LN5 7AE Tel: Lincoln 0522-27196
Nottingham Health Authority	1 Attachment of community psychiatric sister/charge nurse to assessment wards and Day Hospital - St Francis Unit	St Francis Unit (Care of the Elderly Mentally Ill) Provides separate assessment facilities for elderly functional mentally ill and the dementia/ medical assessment facilities	1 Mrs W D Parsons DNS - City Hospital Unit HQ Hucknall Road Nottingham NG5 1PB Tel: 608111 ext 2583
	2 Activities nurse (University Hospital)		2-4 Mr Parker Director Nursing Servs University Hospital Nottingham NG7 2UH Tel: 0602-700111
	3 Community liaison nurse 4 Age Concern office situated in A & E Department (facilitates referral for home support)		
Rotherham Health Authority	1 Multidisciplinary professional group which provides voluntary evening counselling service to relatives.		Dr B K Mondal Unit General Manager Badsley Moor Lane Hospital Badsley Moor Lane Rotherham S65 2OL Tel: Rotherham 362222
	2 Individualised nursing care process		
	3 Patients' committee run by themselves. Managers attend by invitation		
	4 Patients' personalised clothing system and laundrette facilities on site		
	5 Chiropody service for Day Hospital patients		
	6 In-patients spend day at Day Hospital prior to discharge and transfer to Day Hospital		
	7 Changes in the patients' day		
	8 Presence of volunteers on wards		
	9 Relatives encouraged to assist in patients' care		
	10 Nurse counselling (support provided to relatives)		
	11 Continuing in-service training/updating for different professional groups		



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>WESSEX REGION</u>			
West Dorset Health Authority	1 Bridport (ESMI) Elderly Severly Mentally Ill Team - provides community care support service - a joint Social Services/Health initiative 2 Bridport Elderly Project 1981 survey of 75 + population Screening programmes introduced 3 The Lyme Regis Hospital Project 1985 Review of health care needs of population 4 The Blandford ESMI Ward study 1985 (designed to influence the quality and model of care currently available in the long-term psychogeriatric wards)		Dr Maria Dlugolecka SCM/Head of Department Dept of Comm Medicine Admin HQ Harrison House Harrison Hospital Dorchester Dorset DT2 7HT Tel: 0305-63661 ext 355
Southampton & South East Hampshire Health Authority	1 Care attendant service (jointly organised with Hampshire Social Services) 2 Setting up of a care planning team (composition includes private and voluntary sectors, housing - statutory and housing associations) Social Services, health services) 3 Provision of care attendants in sheltered & Part III housing to cope with greater dependency levels 4 Development of all (except acute) services on a patch basis co-terminus with a social service area 5 Performance evaluation exercise	1 Southampton DHA pioneered the 11½ (very sheltered) housing concept. Several schemes working well. 2 Health assistants (RGNs working under direction of health visitors - screening and other preventive work with elderly) 3 Elderly Mentally Frail Service (See Mental Illness and the Elderly by Alison Norman published by the Centre for Policy on Ageing)	Mrs S Nattrass Grosvenor House 18-20 Cumberland Place Southampton Tel: 34321
Winchester Health Authority	1 Very sheltered housing with augmented staff support 2 Screening project for elderly people in the community 3 Coordination of services 4 Review of the quality of care in long- stay hospitals		Dr D J Acres SCM King's Walk Silvers Hill Winchester Hants SO23 8AF Tel: 0962-68111 ext 260
Portsmouth & SE Hampshire Health Authority	1 Trial care attendance scheme for the elderly 2 Pilot scheme to evaluate physiotherapy for patients at home 3 Travelling Day Hospital for rural areas	1 Trial NHS Nursing Home (Jubilee House, Cosham, Portsmouth). 2 Psychiatric service for the elderly based at St James' Hospital, Portsmouth. 3 Training commitment for senior	Dr P S Wilkins Consultant Geriatric Unit St Mary's Hospital Milton Road Portsmouth PO3 6AD Tel: 0705-822331



Portsmouth & SE
Hampshire Health
Authority (contd)

- 4 Review of health needs of Part III residents
- 5 Collaboration between Health and Social Services on agreeing standards and establishing inspectorate for nursing and rest homes

registrars (linked to University of Southampton) by Department of Geriatric Medicine

Salisbury Health
Authority

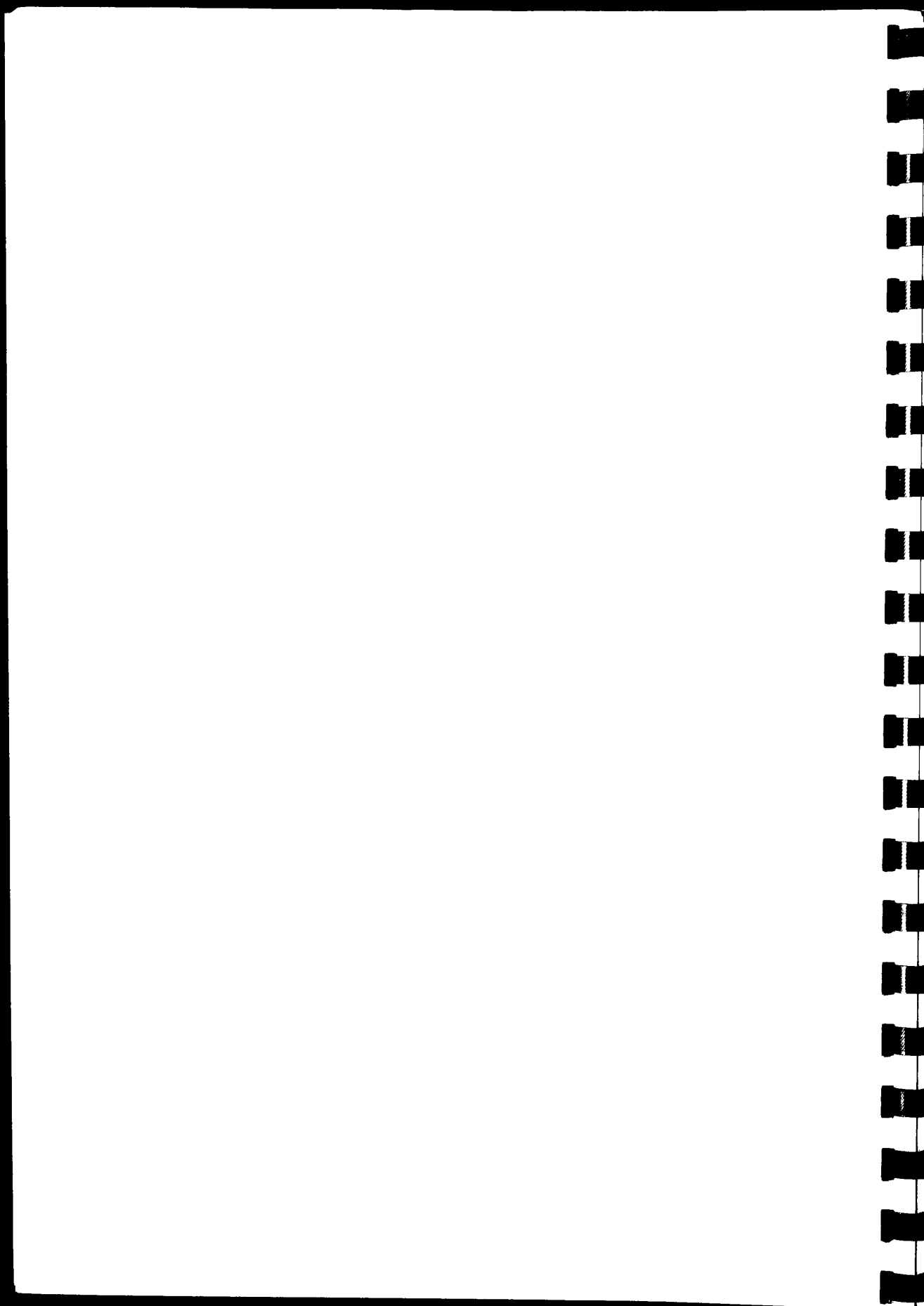
- 1 Development of services with Age Concern through use of joint finance to help maintain the frail elderly at home.
- 2 Funding for exercise programmes through District Positive Health Group
- 3 Phasing out all long stay wards in present form and introduction of longer term residential care where appropriate on a smaller, more intimate scale
- 4 Development of services with Alzheimers Disease society. Funding of post for the society to provide a sitting and support service for the elderly mentally ill

Dr N G Armand Smith
Director of Planning &
Development
Odstock Hospital
Salisbury
Tel: 336262
ext 2775

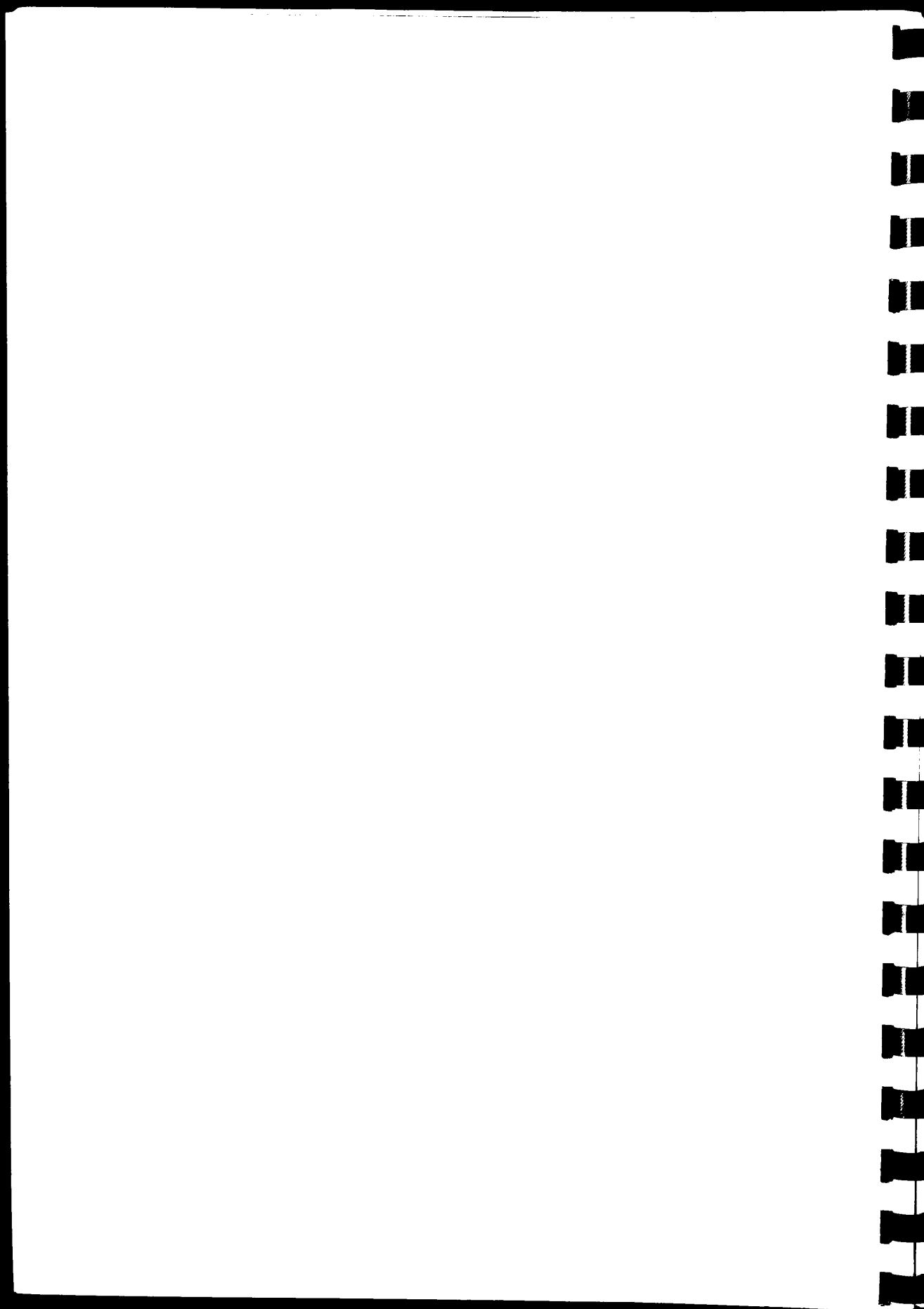
Swindon Health
Authority

- 1 Individual nursing care plans
- 2 Upgraded wards (fabrics, furniture, fittings)
- 3 Saturday Club for in-patients run by local probation service
- 4 Bar serving alcoholic drinks on male continuing care ward with voluntary help of local brewery. Provides social centre for ward
- 5 Hairdressing service for women patients in continuing care wards
- 6 Peripatetic Day Hospital (in planning stage)

Trevor Goodman
District General Manager
Princess Margaret Hospital
Okus Road
Swindon
Wilts SN1 4JU
Tel: 0793-36231



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>WEST MIDLANDS REGION</u>			
Dudley Health Authority		Hasbury Lodge Hayley Green Hospital Unit which provides domestic accommodation for 8 geriatric patients to facilitate their assessment and final rehabilitation prior to discharge.	Mrs M P Maynard Nurse Specialist Planning Falcon House The Minories Dudley West Midlands DY2 8PG Tel: Dudley 56911 ext 246
Shropshire Health Authority	1 Community support scheme for elderly mentally infirm (joint Health Authority and Social Services initiative). 2 Community Care Centres for elderly mentally frail. Steering Committee includes Health Authority, Age Concern, Social Services		Dr E Foster Specialist in Comm Med Health Department Shirehall Abbey Foregate Shrewsbury Shropshire Tel: Shrewsbury 2545704
Herefordshire Health Authority	"Caring Aids to blur the distinction between home helps and nursing auxiliaries"	1 Psychogeriatric services including a 24 hour community psychiatric nursing services in radio contact with base b close working with geriatric department c Social Services access to beds in assessment units for problem residents in residential homes 2 Appointment of 'boarding out' social worker specialising in home finding for individuals or small groups.	A L Dickinson Deputy District Admin Victoria House Eign Street Hereford Tel: 0432-272012
Worcester & District Health Authority	NOTHING TO REPORT FOR 1982 - 85		Miss Ann Buckley Family & Preventive Care Services Unit Issac Maddox House Shrub Hill Road Worcester WR4 9RW Tel: 0905-61311
Kidderminster & District Health Authority	1 Joint funded domiciliary laundry service 2 Home care assistant posts (to fill gap in service provided by district nurses and home helps) 3 Housing development through housing association to provide for elderly people with mentally handicapped relatives in an appropriate environment		D Bromley Assistant DA Sunnyside Mill Street Kidderminster Worcs DY11 6XN Tel: Kidderminster 0562 4711



North Warwickshire
Health Authority

- 1 Term 'Care of the Elderly' replaced 'Geriatrics'.
- 2 Self-manned ambulance for Day Hospital
- 3 Activities organiser appointed
- 4 Quality circles developed
- 5 Entertainment Committee established
- 6 Reality orientation introduced
- 7 Informal nurse/patient relationship on one ward
- 8 Care of Elderly Course for trained staff
- 9 'Ward of excellence' and development of tool for measuring quality of care

George Eliot Hospital
2 wards developing as 'Centre of Excellence' in Cheveral Wing

Mrs D Kent
Senior Nurse
Cheveral Wing
George Eliot Hospital
College Street
Nuneaton
Tel: 384201

South Warwickshire
Health Authority

Second minibus for Heathcote Day Unit

- 1 Fully operational Day Unit
- 2 Self-care Unit at Hertford Hall. All patients are transferred before discharge to help develop competence in daily living

Mrs S Darby
Social Worker
Memorial Hospital
Hertford Hall
Warwick
Tel: 0926-491491

Coventry Health
Authority

- 1 Establishment of joint planning and management arrangements for restructuring services for the elderly
 - a continuing residential care
 - b local authority residential accommodation with emphasis on sheltered housing rather than Part III accommodation
 - c increase in community nursing support to L A residential units and in primary health care
 - d night sitting service
 - e establishment of evening nursing service

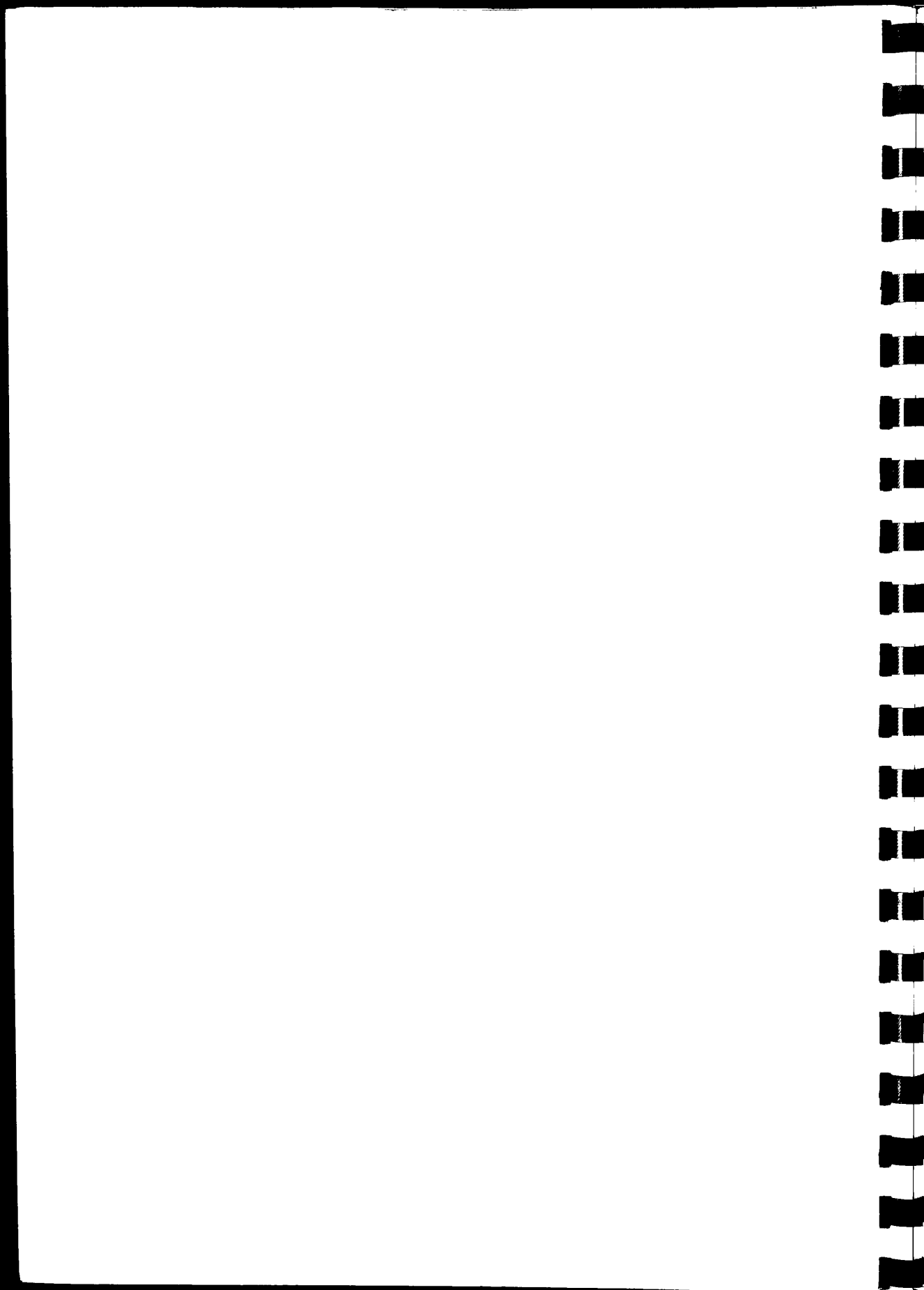
- 1 Continuing care at Whitley Hospital
- 2 Very sheltered housing units
- 3 Input district nursing time into local authority residential accommodation
- 4 Specialist health visitor appointed

Mr A D Tooth
District Planning Officer
2nd Floor
Christchurch House
Greyfriars Lane
Coventry CV1 2GQ
Tel: 0203 555311
ext 215

South East
Staffordshire Health
Authority

- 1 Appointment of two new consultant physicians
- 2 Community laundry service throughout the District
- 3 Establishment of health care planning team

Dr J A Sorrell
District Medical Officer
Burton District Hospital
Centre
Belvedere Road
Burton-upon-Trent
Staffs DE13 0RB
Tel: 66333



East Birmingham
Health Authority

Stroke Unit (Arden Lodge)

Mrs S Gold
Nursing Officer
Geriatric Unit
Yardley Green Unit
East Birmingham Hospital
Yardley Green Road
Birmingham B9 5PX
Tel: 021-772-4311
ext 4894

Central Birmingham
Health Authority

- 1 Project to assess assessability of services for the frail elderly & disabled with telephones and to prospectively assess new applications
- 2 Computerisation of record system for home aids loans/domiciliary incontinence service
- 3 Special visiting service for the elderly
- 4 Birmingham Crossroads Care Attendant Scheme (support for families responsible for care of disabled, including elderly persons)
- 5 Specialist help for the elderly in the Inner City with psychiatric disorder (community psychiatric nurses)
- 6 Living at Home (Improved facilities for physiotherapy and occupational therapy)
- 7 Home from Home (An assisted lodging scheme involving carers 'fostering' in their own homes daily or for short periods)

Mrs J McCabe
Assistant District Planning
Officer
Queen Elizabeth Hospital
Vincent Drive
Edgbaston
Birmingham B15 2TH
Tel: 021-472-2294

South Birmingham
Health Authority

- 1 Caring for Carers Course
- 2 Joint funded Day Centres
- 3 Planned short stay system within hospital Service
- 4 Nurse continence advisor
- 5 Hospital-based mobile home
- 6 Cooperation between community nurses and home help services
- 7 Geriatric health visitors

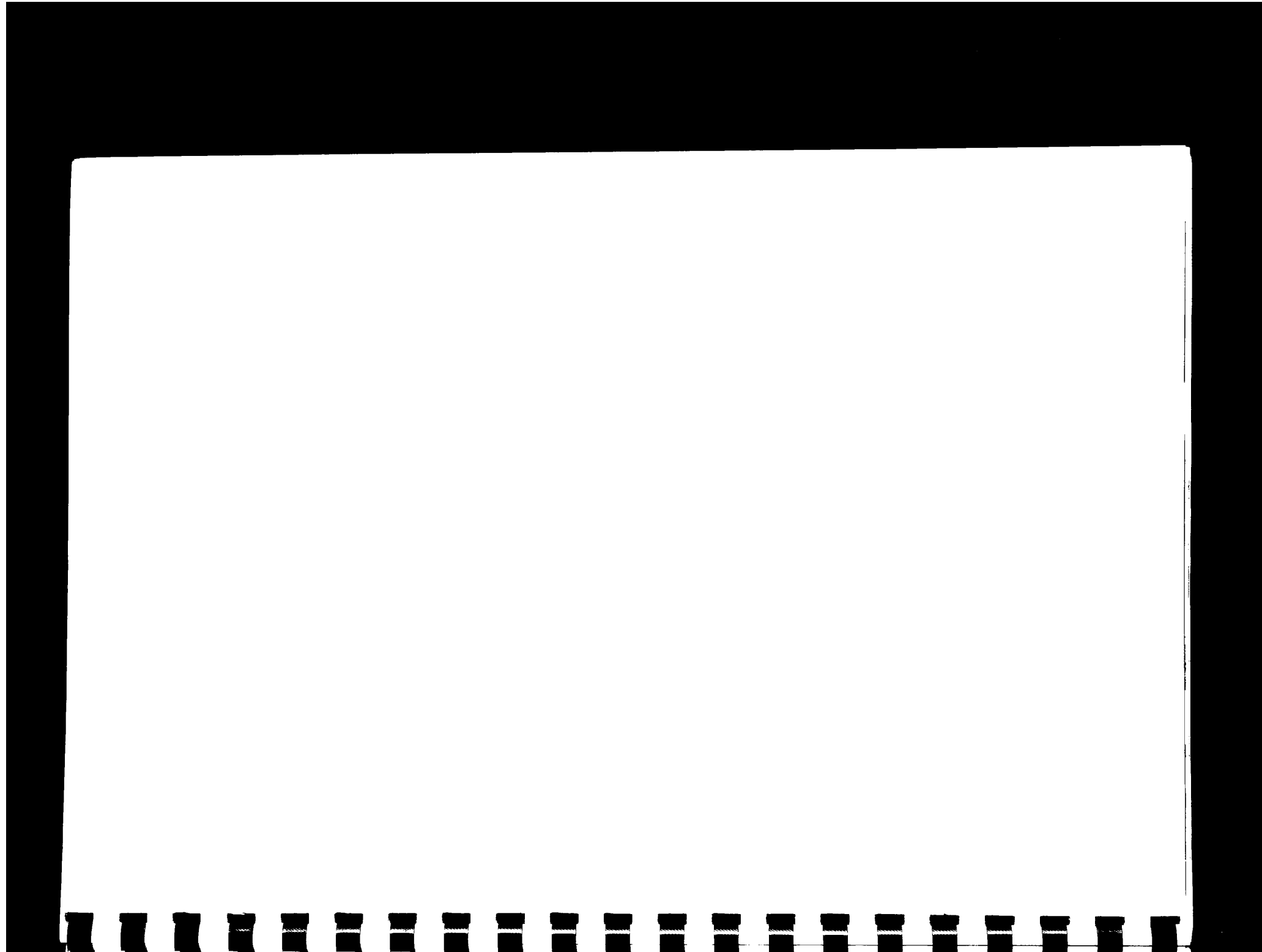
'Ward of the Year' prize
West Midlands Institute of
Geriatric Medicine
Selly Oak Hospital
Birmingham B29 6JF

Dr P Mayer
Geriatrician
Dept of Geriatric Medicine

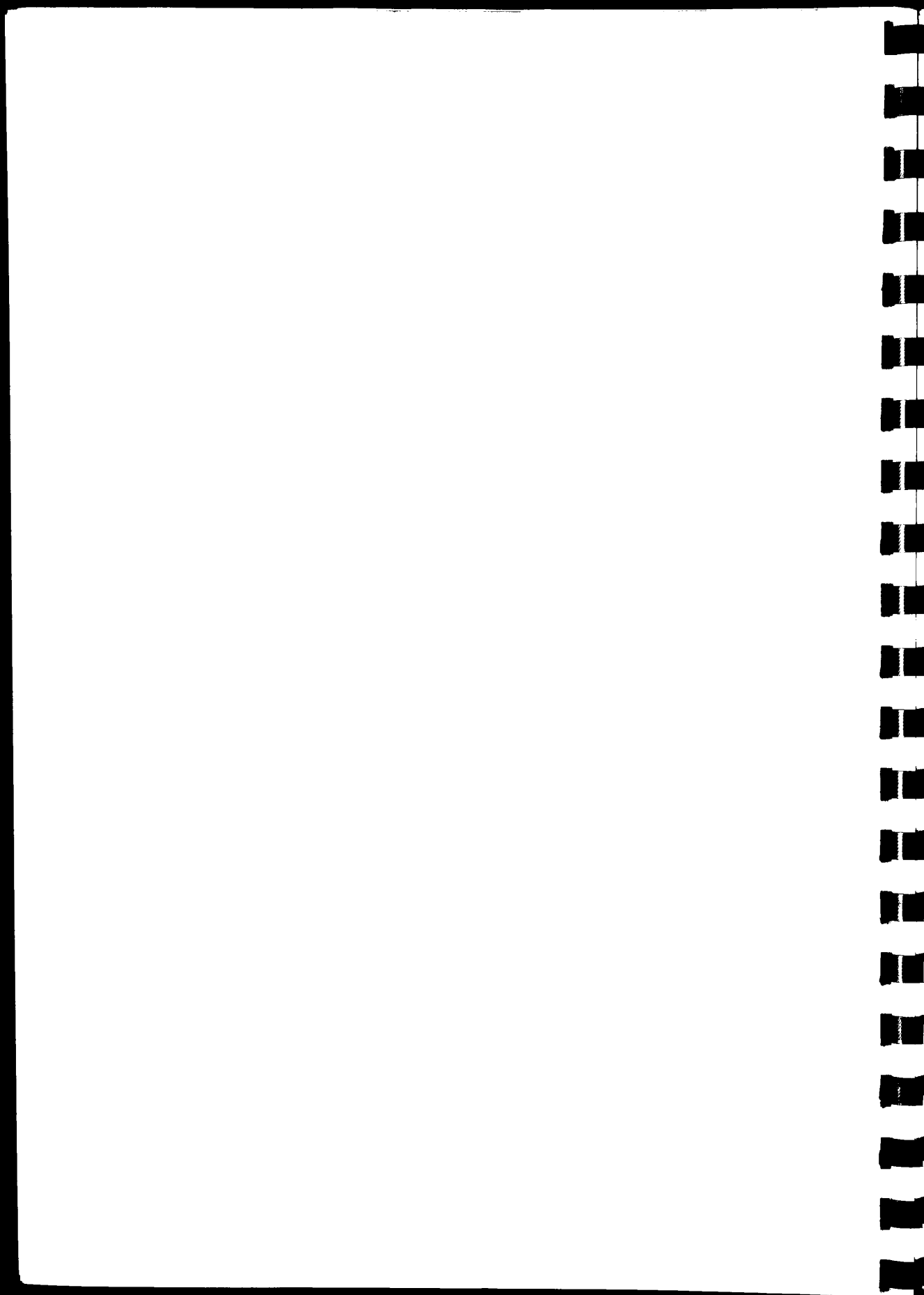
West Birmingham
Health Authority

LETTER RECEIVED DESCRIBING RESEARCH
IN PROGRESS

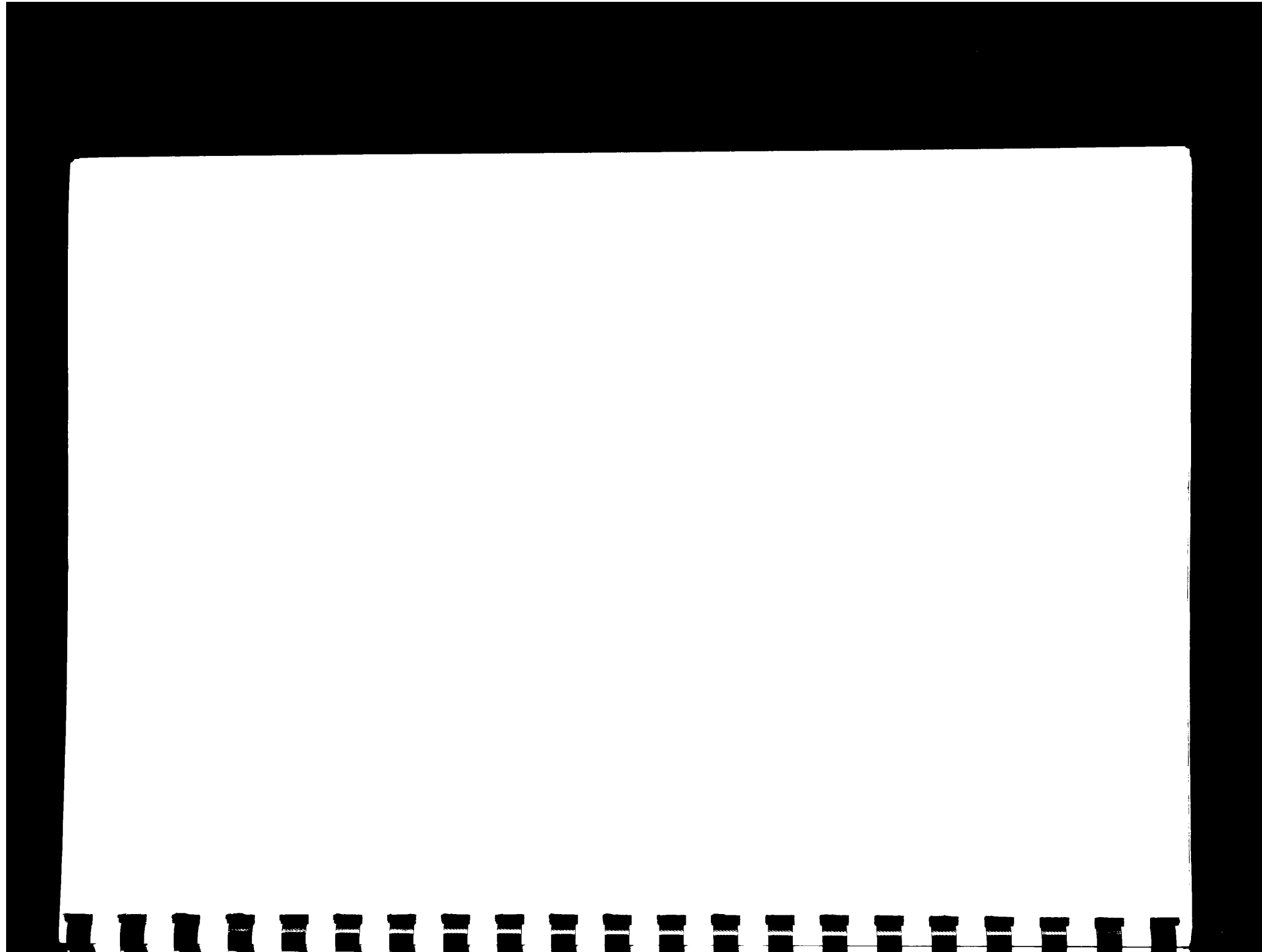
John Hickling
Assistant Director of
Nursing Services
Geriatric Department
Dudley Road Hospital
Birmingham B18 7QM
Tel: 021-554-3801
ext 4917



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>YORKSHIRE REGION</u>			
East Yorkshire Health Authority		(Designated by DHSS) 'National Demonstration Centre in in Medical Rehabilitation of the Elderly'. Department of Medicine for the Elderly in Hull and East Yorkshire	Mr P Hitchen Westwood Hospital Beverley North Humberside HU17 8BU
Hull Health Authority	Provides age-related service with direct admission policies with multidisciplinary patient care and rehabilitation. No waiting list no long-stay wards 1 Information service on aids and equipment 2 Education of NHS staffs at all levels and liaison with Social Services and voluntary sector 3 Advisory service 4 Research projects 5 Liaison with manufacturers	Close dialogue between Health and Social Services neighbourhood team Specialist help teams Carers support group	M S Whitehead Deputy Administrator Kingston General Hospital Beverley Road Hull HU3 1UR Tel: 0482-28631
Grimsby Health Authority	NOTHING TO REPORT FOR PERIOD 1982 - 85 (PLANNING ACCOMMODATION FOR ELDERLY WITH HOUSING ASSOCIATION)		Dr J C MacInnes Scarcho Hall Scarcho Road Grimsby South Humberside DN33 2BA Tel: 0472 74111
Scunthorpe Health Authority	1 Community staff nurse attached to group practice 2 Introduction of personalised policies for patients and relatives 3 Links with 6th form colleges 4 Links with voluntary organisations 5 Hospital bus linking peripheral areas 6 Enrolled nurses in OT department for continuity of care 7 Implementation of team nursing and patient allocation 8 Shopping days for patients 9 Relatives invited to work with nurses prior to discharge 10 Quiet teaching room for learners.	Department of Medicine for the Elderly Scunthorpe General Hospital <u>Publications</u> 1 Health & Social Services Journal June 10 1982 2 Developing an Active Geriatric Service - Scunthorpe Public Health Journal London 1980 84 155-160	Dr P K DasGupta FRCP Consultant Physician Dept of Medicine for the Elderly Scunthorpe General Hospital Cliff Gardens Scunthorpe DN15 7BH Tel: 0724 843481



York Health Authority	<ol style="list-style-type: none"> 1 Community Physiotherapy Project Aims to provide physiotherapy expertise where it would not otherwise be available e.g. <ol style="list-style-type: none"> a travel problems b living environment c support for carers d recent discharge follow up at home e welfare homes 2 Swimming group (majority are stroke patients) 3 Community occupational therapy for elderly 	Dr W Wintersgill District HQ Bootham Park Hospital York YO3 7BY Tel: 0904-642171
Scarborough Health Authority	<ol style="list-style-type: none"> 1 Appointment of additional consultant - geriatric medicine and psychiatry 2 Re-allocation of in-patient accommodation to provide interim EPD (elderly physically handicapped) accommodation 	Mr E D O'Farrell SAA (Planning) Scarborough Hospital Scalby Road Scarborough North Yorkshire YO12 6QL Tel: 0723-368111 ext 241
Harrogate Health Authority	<ol style="list-style-type: none"> 1 Aids loans system 2 Social rehabilitation programme for 'long stay' patients 3 Physiotherapy service to Part III homes 4 Mobility Clinic (referrals from GPs) to assess patients' needs for mobility aids 5 Voluntary hospital after care scheme organised by Age Concern (gives short term support following hospital discharge) Knaresborough 	<p>Marjorie Booth District Head OT</p> <p>Mrs P L Harrison Active Superintendent Physiotherapist Harrogate District Hosp. Lancaster Park Road Harrogate North Yorkshire Tel: 0423-885959 ext 43</p> <p>Community psychiatric nurses</p> <p>Mr E Whitefield Nursing Officer Scotton Banks Hospital Ripley Round Knaresborough North Yorkshire Tel: 862671</p>
Calderdale Health Authority	<ol style="list-style-type: none"> 1 Creation of a home care team (4 nursing auxiliaries provide morning and afternoon care seven days a week in patients' home) Aim to control admission to hospital 	Mr K R Nice Unit Administrator Northowram Hospital Northowram Halifax West Yorkshire HX3 7SW Tel: Halifax 201101



Dewsbury Health
Authority

- 1 Home Care Service for the Elderly
Unqualified staff give care to the
level of a 'caring relative'

Mr G Naylor
Assistant to Chief Nursing
Officer
Dewsbury Health Authority
Lyndhurst
20 Oxford Road
Dewsbury WF13 4JU

Pontefract Health
Authority

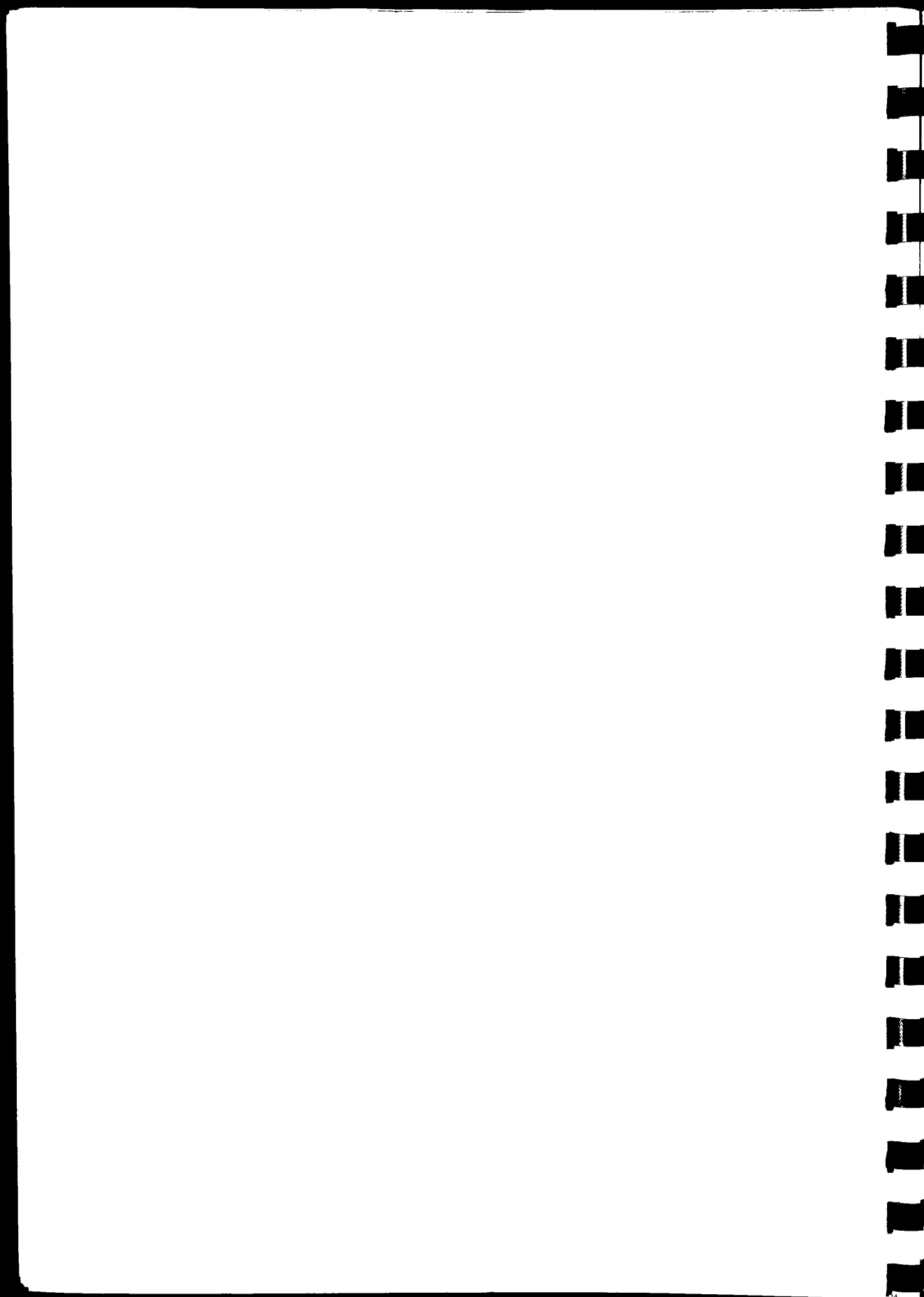
Stroke Patients Support Group
(in conjunction with Age Concern)
Volunteers are given training

J Watkinson
Unit Administrator
Castleford & Normanton
District Hospital
Hightown
Castleford WF10 5LT
Tel: 0977 556411

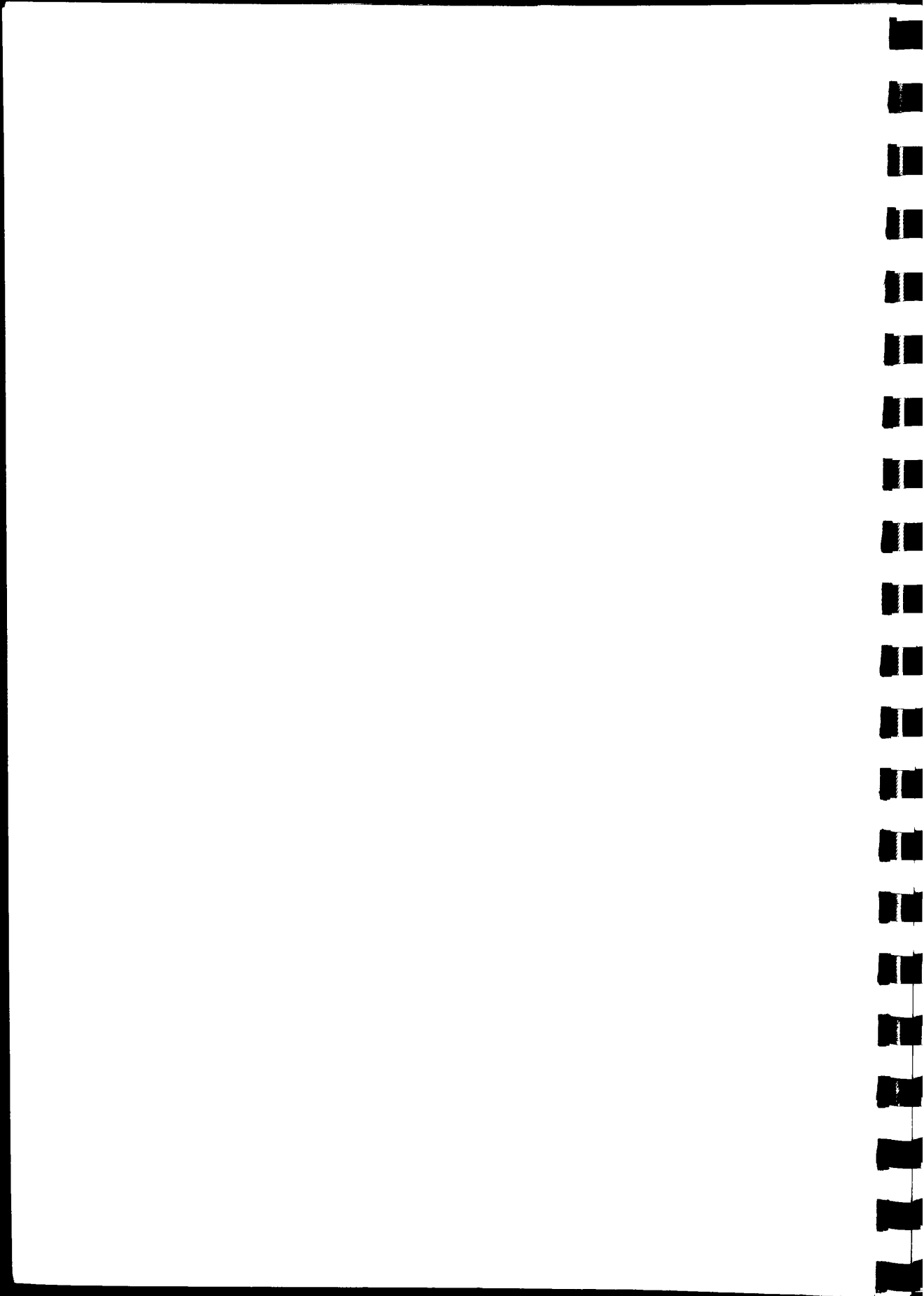
Bradford Health
Authority

A retrospective cohort study to test
hypothesis that closing a long-stay
geriatric hospital and moving the
patients would endanger their health
(1982-85)
No significant effect on survival

M R Baker
District Medical Officer
Bradford Health Authority
Daisy Bank
109 Duckworth Lane
Bradford BD9 6RL
Tel: Bradford 494133



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>NORTHERN IRELAND</u>			
Northern Health & Social Services Board	1 <u>Ballymena</u>		
	a Purpose-built psychogeriatric unit at Holywell Hospital, Ballymena		Dr B Smyth Registrar in Community Medicine County Hall Ballymena BT42 1QB Tel: 0266 3333
	b Purpose-built geriatric unit and day hospital at Coleraine Hospital		
	2 <u>Antrim/Ballymena Unit</u>		
	a Ferrard House-residential home for confused people programmes include reality orientation reminiscence, self-help, craft group, music appreciation, keep-fit. Initial and on-going assessment on residents - active programme of staff development		Mr S Morrison Assistant Director of Social Services Braid Valley Hospital Cushendall Road Ballymena
	b Reminiscence therapy in all units		
	c Nursing process operational in all units		Mr T D Savage Assistant Chief Admin Nursing Officer County Hall Ballymena BT42 1QB Tel: 0266-3333
	d Group diversional therapy		
	e Production of comprehensive 'Teaching Package' (commended by HAS) for nurses in Braid Valley Hospital		
	f Hospital/Community Nursing Liaison Scheme introduced Braid Valley		
	3 <u>Larne, Carrickfergus & Newtownabbey Unit</u>	1 Fashion shows in unit allowing personal choice	Mr W Keirigan Ass Principal Social Worker Whiteabbey Hospital Doach Road Newtownabbey BT37 9RH Tel: Newtownabbey 53031
	a Management of old people's homes	2 Personal choice of bedroom decor and furniture	
	b Introduction of senior care assistant Grades Primary worker role with professional supervision	3 Residents meetings and committee which liaison with management	
		4 Care programmes	
		5 Terminal care.	
	4 <u>Magherafelt, Cookstown & Social Services District</u>		Mr James Cooper Senior Social Worker District Office 44 King Street Magherafelt Tel: 0648-31031
	a Short-term accommodation in 2 homes		
	b Shared care system. Patients admitted on rotational basis		
Southern Health & Social Services Board	1 Respite beds introduced		N C Mulholland Area Planning & Services Officer 20 Seagoe Industrial Area Portadown Craigavon Co Armagh BT63 5QD Tel: Craigavon 336611
	2 Improvement of environment and promotion of independence		

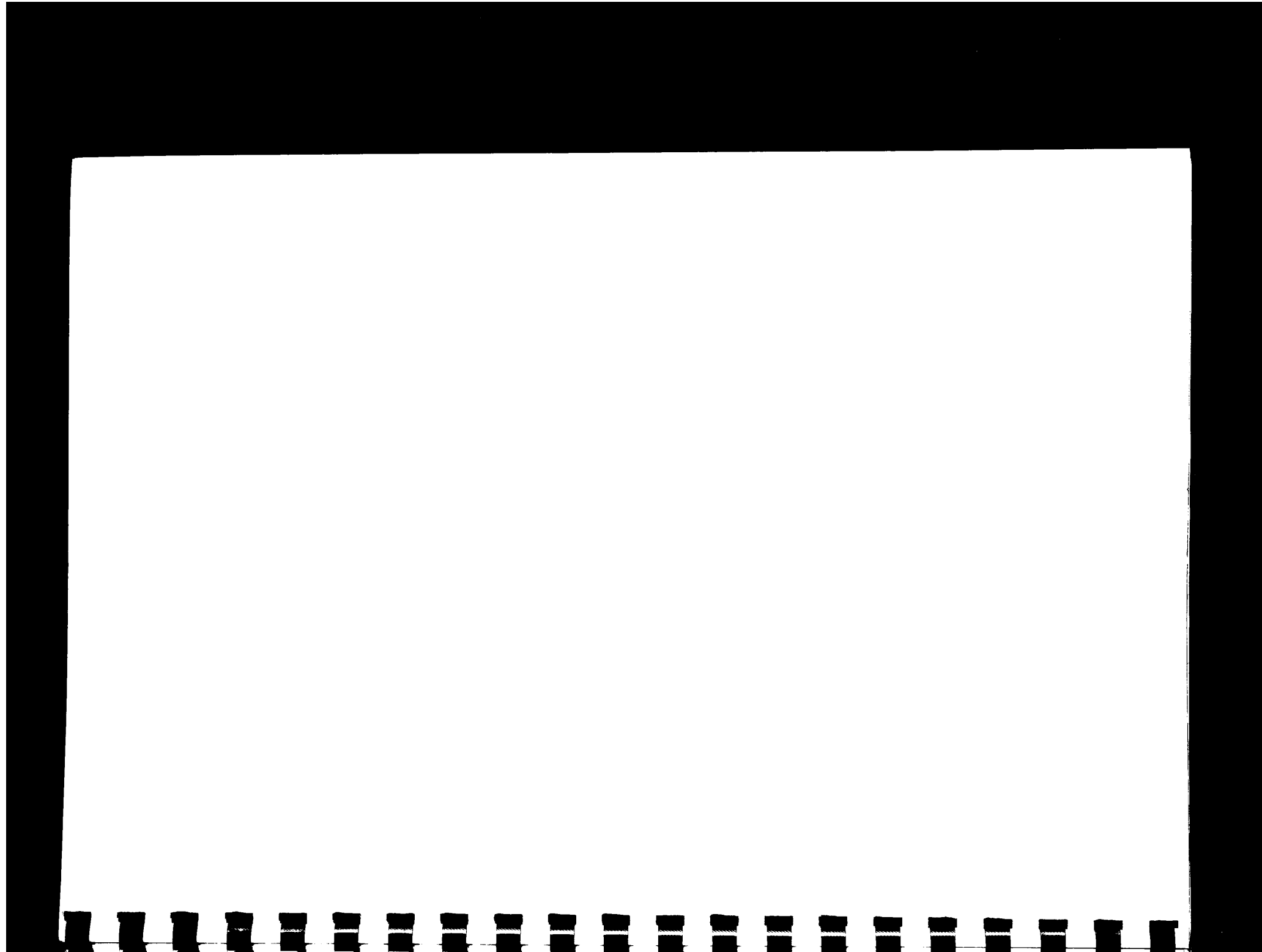


North Downs and Ards
Health & Social
Services District

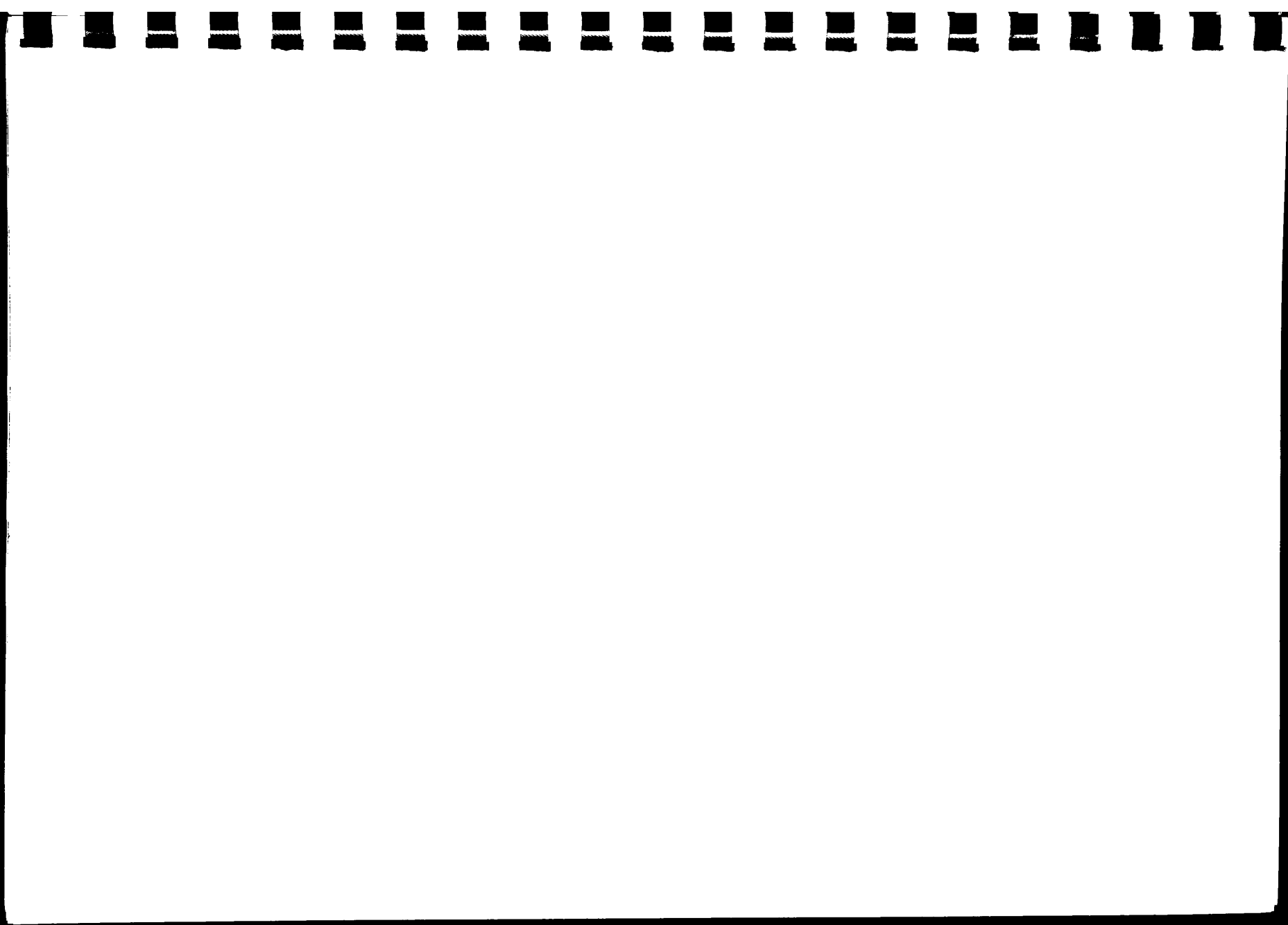
- 1 Pilot Scheme
Stay-a-While-Short Term Care Team
for the Elderly

'Fostering for the Elderly'

Noelle Devine
Senior Social Worker
'Stay a While'
James Street
Newtownards
Co Down BT23 4EP
Tel: Newtownards 812661
ext 366



REGION/HEALTH AUTHORITY	INNOVATION	GOOD PRACTICE/ CENTRE OF EXCELLENCE	KEY PERSON
<u>SCOTLAND</u>			
Argyll & Clyde Health Board	<u>Renfrew/Dumbarton</u>		
	1 Opening of Psychogeriatric Unit sited in grounds of general hospital		Dr D S Ross Specialist in Community Medicine Gilmour House Paisley PA1 1DU Tel: 041-887-0131 ext 416
	2 Relatives support group		
	3 Local branch Alzheimers Disease Society formed		
	4 Alzheimers Disease Society (in close cooperation with Psychogeriatric department) opened Day Centres in Paisley & Linwood		
Ayrshire & Arran Health Board	5 28 place unit for the elderly with mental disability to provide local facilities in Dumbarton		
	1 Documents produced: Standards of Nursing Practice and Philosophy of Care for all new staff		Larry MacKie Chief Area Nursing Officer Area Headquarters PO Box 13 1a Hunters Avenue Ayr KA8 9DW Tel: 0292-281821
	2 <u>Kirklandside Hospital, Ayrshire</u> <u>Central Hospital, Ravenspark Hospital</u>		
	a Systematic nursing plans using Orem's model		
	b Study on patient/nurse dependency system	Kirklandside Hospital Research Project to identify needs of elderly patients	J W Welch Director of Nursing Services Unit Crosshouse Hospital Kilmarnock KA2 0BE Tel: 0563-21133
	c Development of personal laundry system and personal clothing meeting individual need		
	d Recreational services with local authority cooperation		
	e Incontinence/skin care trials		
	f Research on reasons for constipation- bowel massage		
	g Relatives support group		
	h Council of Music for Hospitals		
	3 <u>Biggart Hospital</u>		
	a Volunteers and community liaison		Frank Henderson ADNS Biggart Hospital Prestwick Ayrshire Tel: Prestwick 70611
	b Introduction of the latest equipment for care of the elderly		
	c Appointment of 4 geriatric liaison health visitors and sister for promotion of continence		
	d Improved cooperation with Social Services Department		
	e Construction of Day Hospital and Rehabilitation Unit		
	f 'Alongside' experience for hospital and community sisters within unit		



Ayrshire & Arran
Health Board (contd)

Unit 4
Programme of rehabilitation for the
elderly with multidisciplinary team

Mr P F Lawlor
Director Nursing Services
Ailsa Hospital
Dalmellington Road
Ayr
Tel: 265136

Borders Health Board

- 1 Day Hospital at Geriatric Assessment Unit, Sanderson Hospital
- 2 Night nursing service established - Galashiels (Emergency Service)
- 3 Evening nursing service

- 1 Stroke clubs in six centres in the Borders area
- 2 Old people's home for group living

Dr Stewart A Stephen
Consultant Physician in
Geriatric Medicine
Sanderson Hospital
Galashiels
Tel: 55381

Forth Valley Health
Board

Stirling District
Randomised control trial of
collaborative ortho/geriatric
rehabilitation versus conventional
management for elderly females with
fractured hips (Bannockburn Hospital)

Dr David C Kerrie
Consultant Physician in
Geriatric Medicine
Royal Infirmary
Stirling FK8 2AU
Tel: Stirling 73151

Grampian Health Board

South Grampian Health District
Educational package on medicines for
carers and groups in the community
Tape/Slide programme produced with
Age Concern, Scotland

Mr Arthur Williams
Chief Administrator
Pharmaceutical Officer
Pharmacy Department
Foresthill
Aberdeen AB9 2ZB
Tel: 681818
ext 2399

West Grampian Health District

- 1 Extension of hospital beds in assessment units, and long stay units
- 2 Extension of day room space
- 3 Psychogeriatric day unit

Patients personal clothing laundry
on main hospital site in Elgin
(cited by Scottish Hospital
Advisory Service)

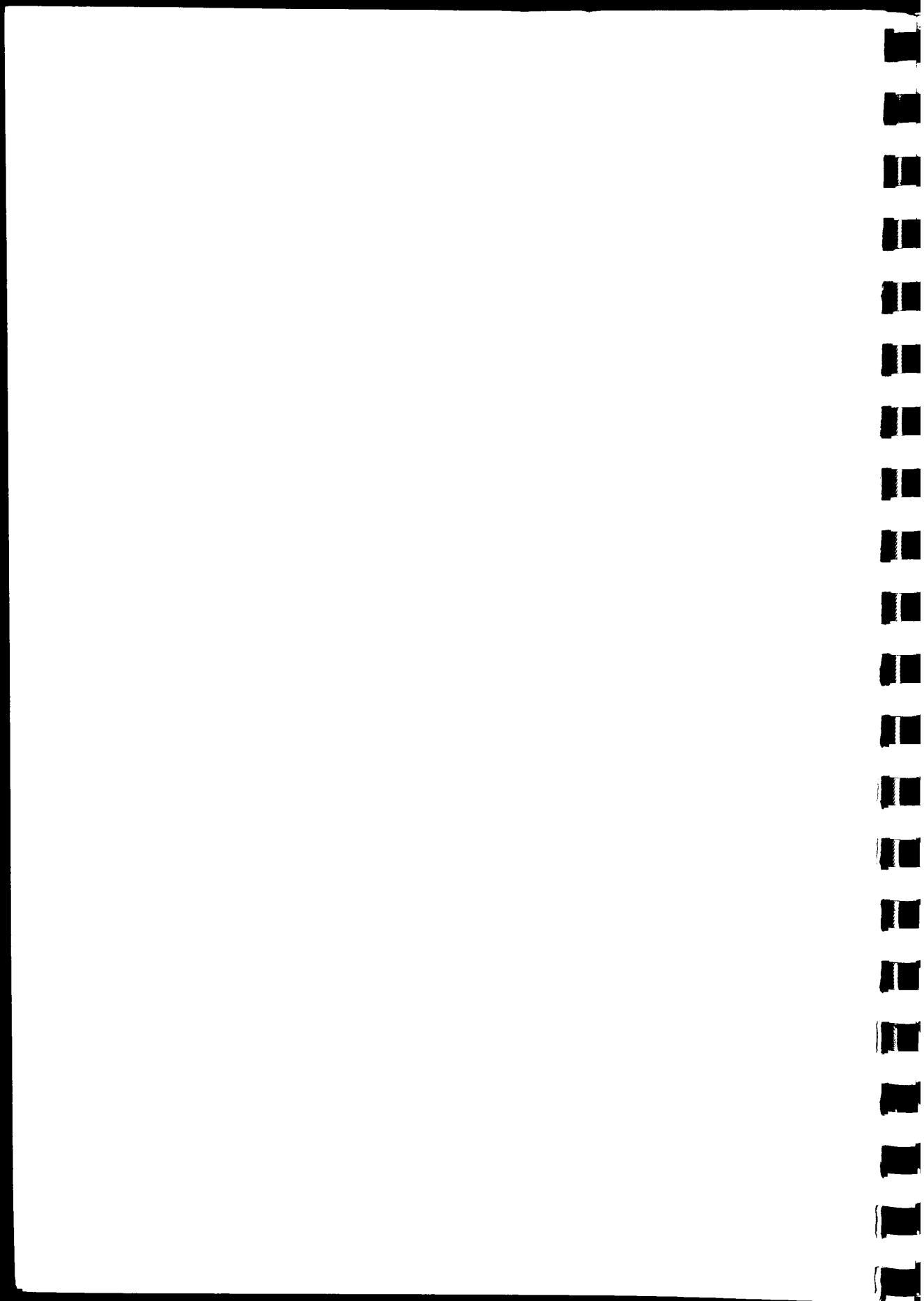
Mr C Morrison
Administrator
West Unit
Grampian Health Board
Pluscarden Road
Elgin
Moray IV30 1PJ
Tel: Elgin 44041
ext 200

Greater Glasgow
Health Board

- 1 Ortho-Geriatric Unit in Gartnavel General Hospital Project to assess the benefits of a formal ortho/geriatric unit
- 2 Day Hospital care including facilities for general practitioners to refer patients for full one day assessments

Geriatric medical service run by
4 consultants with back up
facilities

B O Williams
Consultant in Administrative
Change
Gartnavel General Hospital
1053 Great Western Road
Glasgow G12 0YN
Tel: 041-334-8122



Greater Glasgow
Health Board (contd)

Pre-assessment of candidates for
residential care

Northern Health District

- 1 Introduction of effective ward drug control by pharmacists with counselling service
- 2 Introduction of pre-discharge frail ambulant wards
- 3 Introduction of mixed sex continuing care ward
- 4 Appointment of specialist geriatric physiotherapy supervisor
- 5 Re-designation of two registrar posts for doctors already MRCP
- 6 Introduction of a combined general/geriatric medicine senior registrar training post.

Stobhill General Hospital
Geriatric Unit

Dr James Davie
Ward 11 A/B
Stobhill Hospital
Balornock
Glasgow
Tel: 041-558-0111
ext 371

Lanarkshire Health
Board

Motherwell, Clydesdale Unit

- 1 15-seater Mercedes coach for patients outings
- 2 Purchase of electric organ for wards (Strathclyde Hospital)
- 3 Pat-a-dog scheme
- 4 Self-medication
- 5 Personal laundry (Law Hospital)

Upgrading day areas

J A Anderson
Administrator
Strathclyde Hospital
Motherwell ML1 3BW
Tel: 0698 64661
Mr J M Donald
Administrator
Law Hospital
Carlisle ML8 5ER
Tel: Wishaw 351100
ext 102

Tayside Health Board

Angus Unit

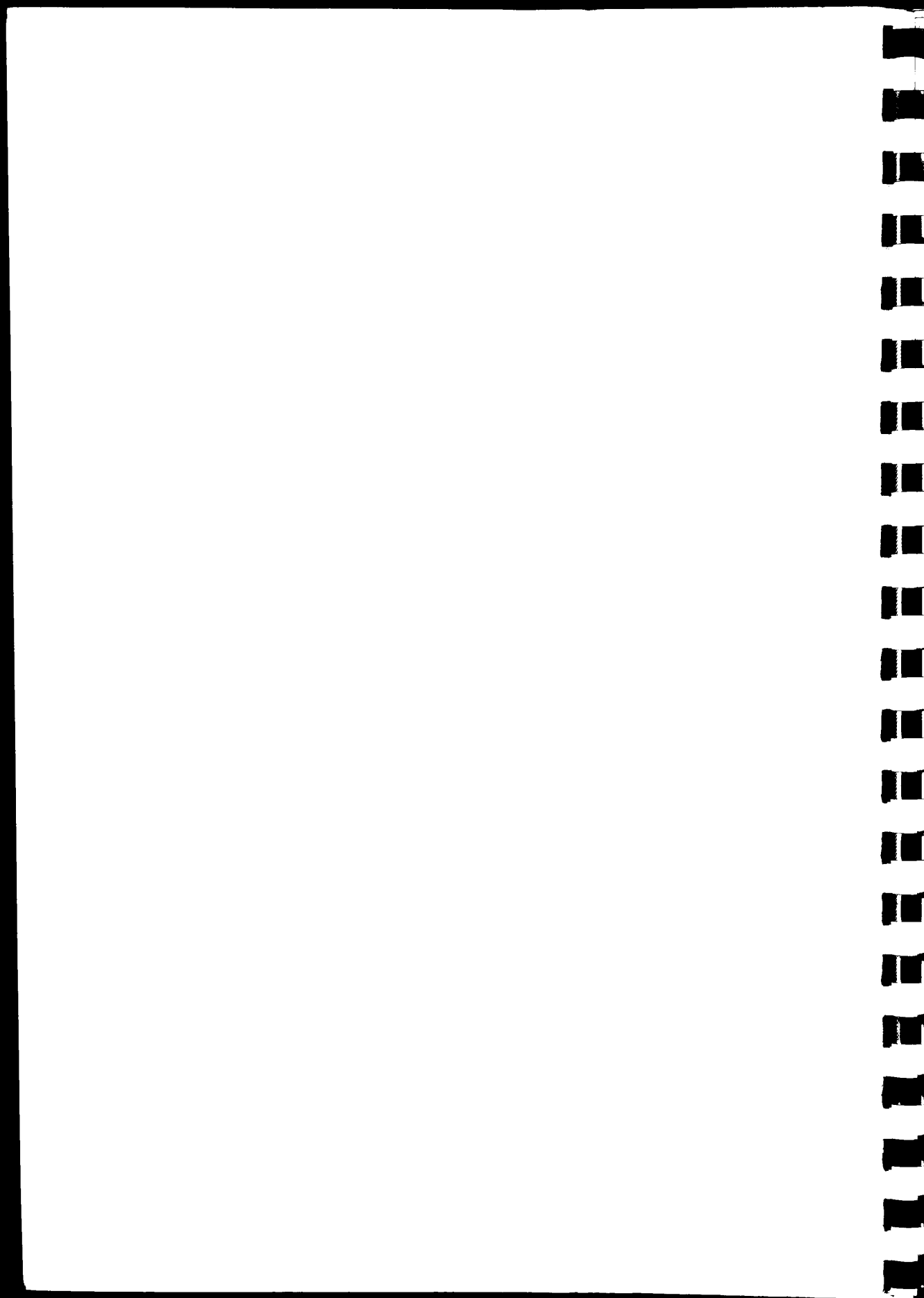
- 1 Extension of assessment and rehabilitation provision and continuing care in 4 peripheral hospitals
- 2 Four week scheme (2 patients share a bed each spending 4 weeks in hospital and four at home)
- 3 Holiday admissions

Dr T S Callaghan
Consultant Physician
Stracathro Hospital
Brechin
Angus DP9 7QA
Tel: Edzell 7291
ext 221

Perth & Kinross Unit

- 1 Commissioning hospitals (3)
Extensions for in-patients and Day Hospital
- 2 Patient's bus

M A Haigh
Administrator
Bridge of Earn Hospital
Perth PH2 9AQ
Tel: 0738-812331
ext 27



Highland Health
Board

Northern Unit

- 1 Care of the Elderly Nursing Group to monitor quality of care including exchange hospital visits and review of facilities: nursing process philosophy-care plans. Clinical professional group providing expertise and arranging conferences etc.
- 2 Four-fold use in number of beds provided in private nursing homes in Highlands

Migdale Hospital
Bonar bridge
Sutherland

Mr J MacLean
Director of Nursing Services
32 Northcote Street
Wick
Caithness KW1 5QP
Tel: 0955-2061/3659

Southern Unit

- 1 Belhaven Unit in Fort William for assessment and rehabilitation in conjunction with existing long-stay unit in Glencoe
- 2 New consultant geriatrician's post established in October 1985
- 3 Comprehensive training programme (Highland College of Nursing & Midwifery)

Highland College of Nursing
Midwifery

(Care of elderly modules for student nurses)

J M Melling
Director of Nursing Services
14 Ardoss Street
Inverness IV3 5NT
Tel: 0463-232401

Lothian Health
Board

West Lothian Unit

- 1 Day Hospital opened for geriatric and psychogeriatric patients (Whitburn). Dietitian also makes domiciliary visits.
- 2 Bangour General Hospital - Day Hospital opened
- 3 St Michael's Hospital, Linlithgow - new 30 bed Geriatric Unit opened
- 4 Combined Geriatric & Psychogeriatric Day Hospital in Linlithgow
- 5 Good neighbour network in Craigshill, Livingstone.

A F Maltman
Unit Administrator
Bangour General Hospital
Broxburn
West Lothian EH52 6LR
Tel: 0506-81334

Orkney Health
Board

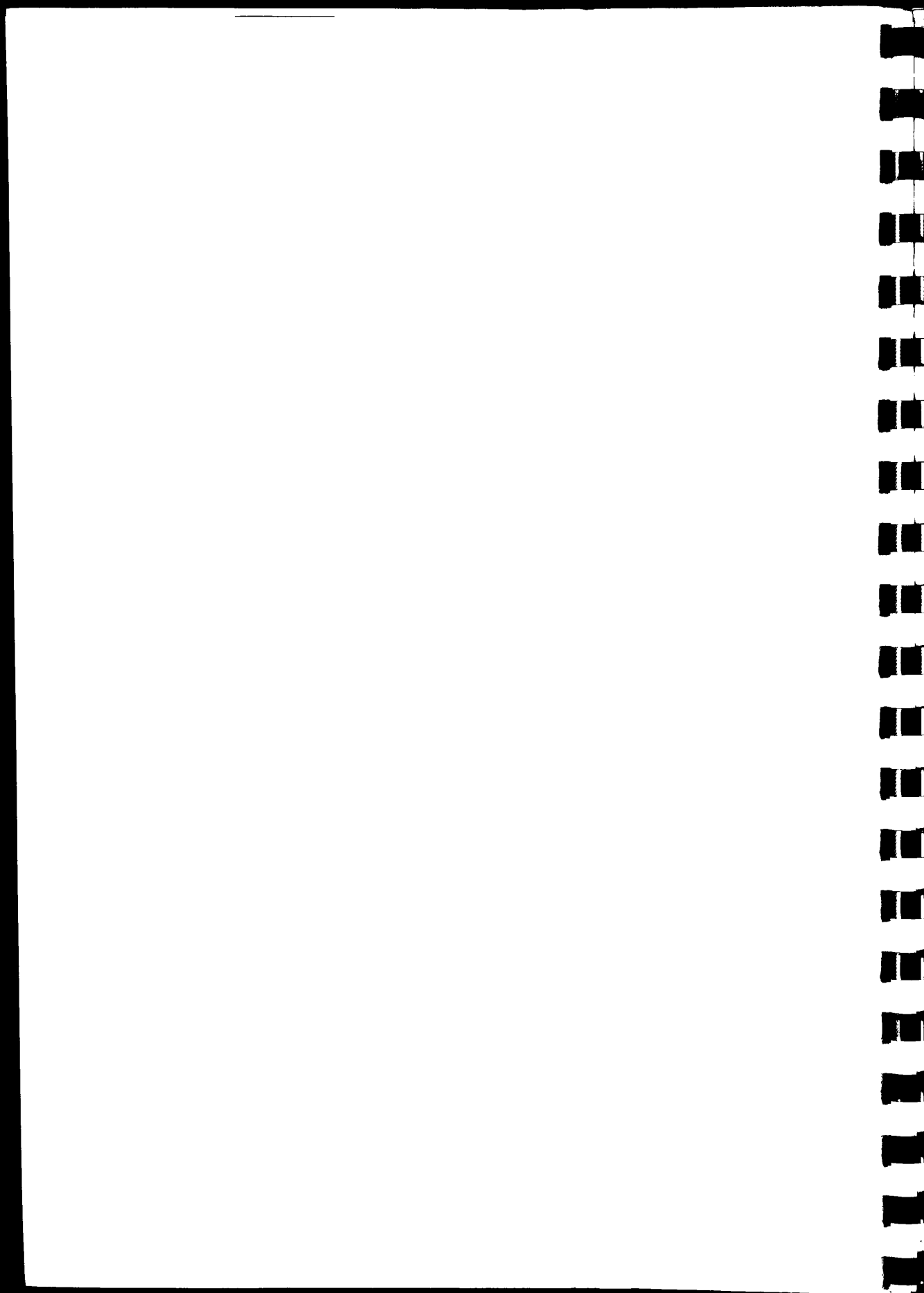
- 1 Introduction of community physiotherapy
- 2 Introduction of community alarm system

Dr J I Cromarty
General Manager/CAMO
New Scapa Road
Kirkwell
Orkney KW15 1BX
Tel: 0956-2763
ext 257

Shetland Health
Board

Hospital at home

Mr D March
General Manager
28 Burgh Road
Lerwick
Shetland
Tel: 0595-2945



REGION/HEALTH
AUTHORITY

INNOVATION

GOOD PRACTICE/
CENTRE OF EXCELLENCE

KEY
PERSON

WALES

Clwyd Health Authority

- 1 Provision of 24-hour seven day a week care service
- 2 Provision of six-place day non-residential care for elderly mentally ill in community at Wrexham
- 3 Installation of Tunstall Telecom Piper Solo 2-way communication in households in private sector
- 4 Home care scheme in Rhyl/Abergele area
- 5 Establishment of night sitter service for elderly mentally ill in Rhyl area (Pilot Scheme)
- 6 Establishment of continence service in social services residential homes and homes for the elderly in the private sector
- 7 Financial assistance with commissioning costs of a 12 place residential unit for elderly mentally ill clients.

Development of network of four community hospitals in support of the two general hospitals in Clwyd. All include a Day Hospital and Mold Community Hospital is the first purpose built community hospital of Wales

Dr B O Wilson
Community Physician
Preswylfa
Hendy Road
Mold
Tel: Mold 2171

Gwent Health Authority

Joint Care Planning Team for the Elderly established in parallel with existing and similar joint agencies in mental health care

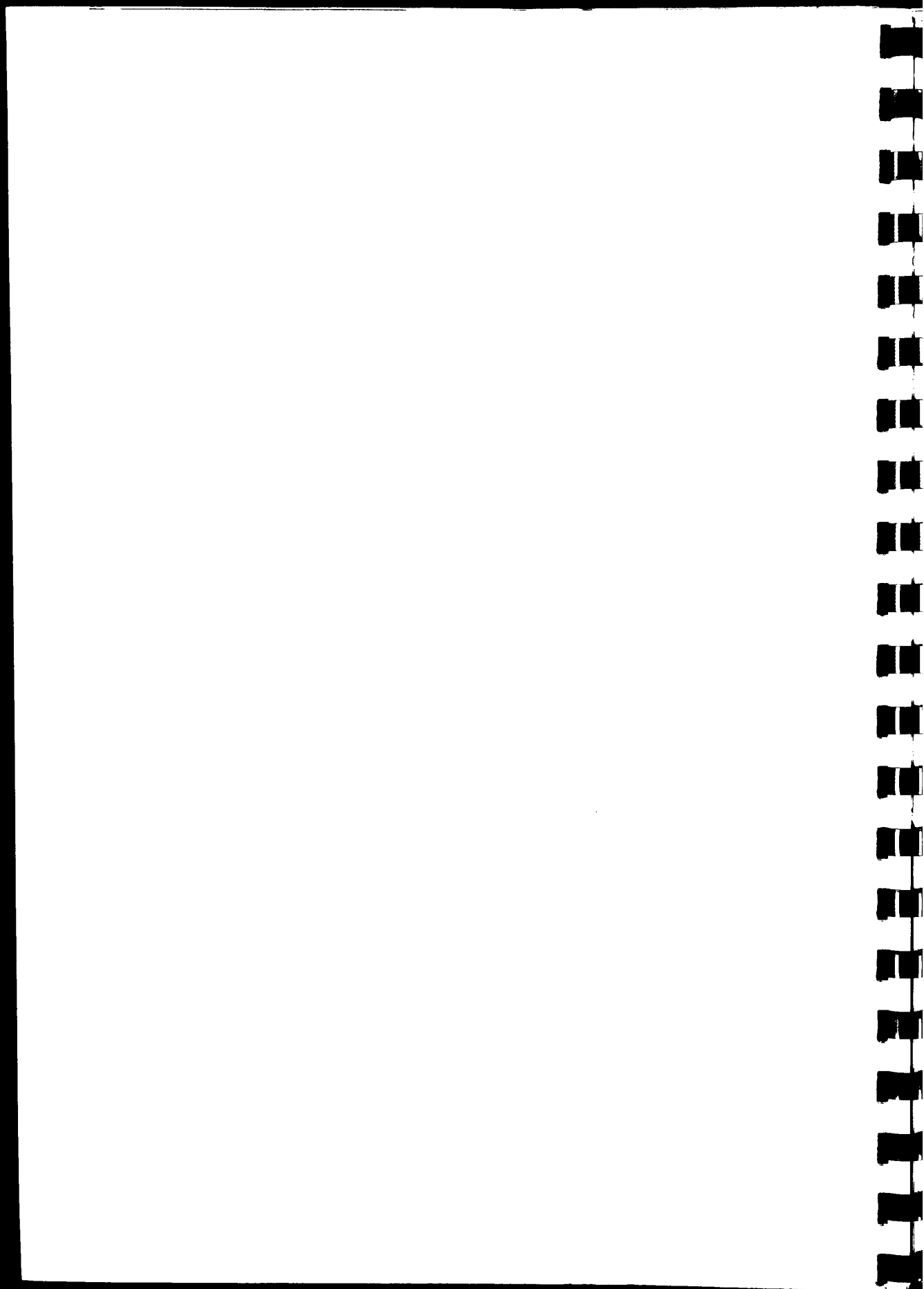
R A Williams
Planning Officer
Mamhilad
Pontypool

St Cadoc's Hospital

- 1 Two consultant psychiatrists with special interest in psychogeriatrics
- 2 Increase in size of psychogeriatric day centre (Malpas Day Centre)
- 3 Increase in numbers of community nurses
- 4 Provision of psychogeriatric assessment ward and two continuing care wards at General Hospital
- 5 Occupational therapy service for psychogeriatric day patients
- 6 Provision of travelling day hospital for three outlying areas
- 7 Development of psychogeriatric multidisciplinary community teams (with local authority)

- 1 Psychogeriatric assessment ward (St Woolos Hospital)
- 2 Malpas Day Centre at St Cadoc's Hospital
- 3 Psychogeriatric multidisciplinary teams
- 4 Community psychiatric nursing service

Mrs Julie Moss
Administrative Assistant
St Cadoc's Hospital
Caerleon
Gwent NP6 1XQ
Tel: Caerleon 421121
ext 240
AND
J T Hawkins
Director of Nursing Services
Tel: ext 317



Gwent Health
Authority (contd)

Mount Pleasant Hospital

- 1 Improved ratio trained to untrained nursing staff
- 2 Rationalised nursing management structure in line with 'Patients First' document
- 3 Improvement - ward equipment, environment, in-service training community club, multidisciplinary meetings an eg 'attitudes' etc
- 4 Patients welfare fund run by nursing staff

Mount Pleasant Hospital

David Meales
Director of Nursing Services
Mount Pleasant Hospital
Chepstow
Gwent
Tel: Chepstow 2232

Royal Gwent Hospital
Newport

- 1 Opening of purpose-built unit with geriatric and psychogeriatric beds and 7-day a week day hospital
- 2 Geriatric liaison nurse appointment
- 3 Patients activities team
- 4 Establishment of memory clinics
- 5 Setting-up of a continence prevention team
- 6 Appointment of two senior dietitians

Miss V E Martin
Director of Nursing Services
Royal Gwent Hospital
Newport
Gwent
Tel: Newport 0633-52233
ext 4042
Miss S M Medford
Chief Dietitian

North Gwent Nevill Hall Hospital

- 1 Appointment of two new consultants - emphasis on rehabilitation resulting in increased turnover
- 2 Day hospital opened which accommodates patients staying for a maximum of 6 weeks for treatments eg. blood transfusions, endoscopies and sigmoidoscopies
- 3 Appointment of a general surgeon with increased in urology and a gynaecologist with an interest in urinary incontinence
- 4 A stroke club for North East Gwent
- 5 Greater emphasis on community care
- 6 Establishment of peripheral geriatric out-patient clinic at Ebbw Vale Hospital

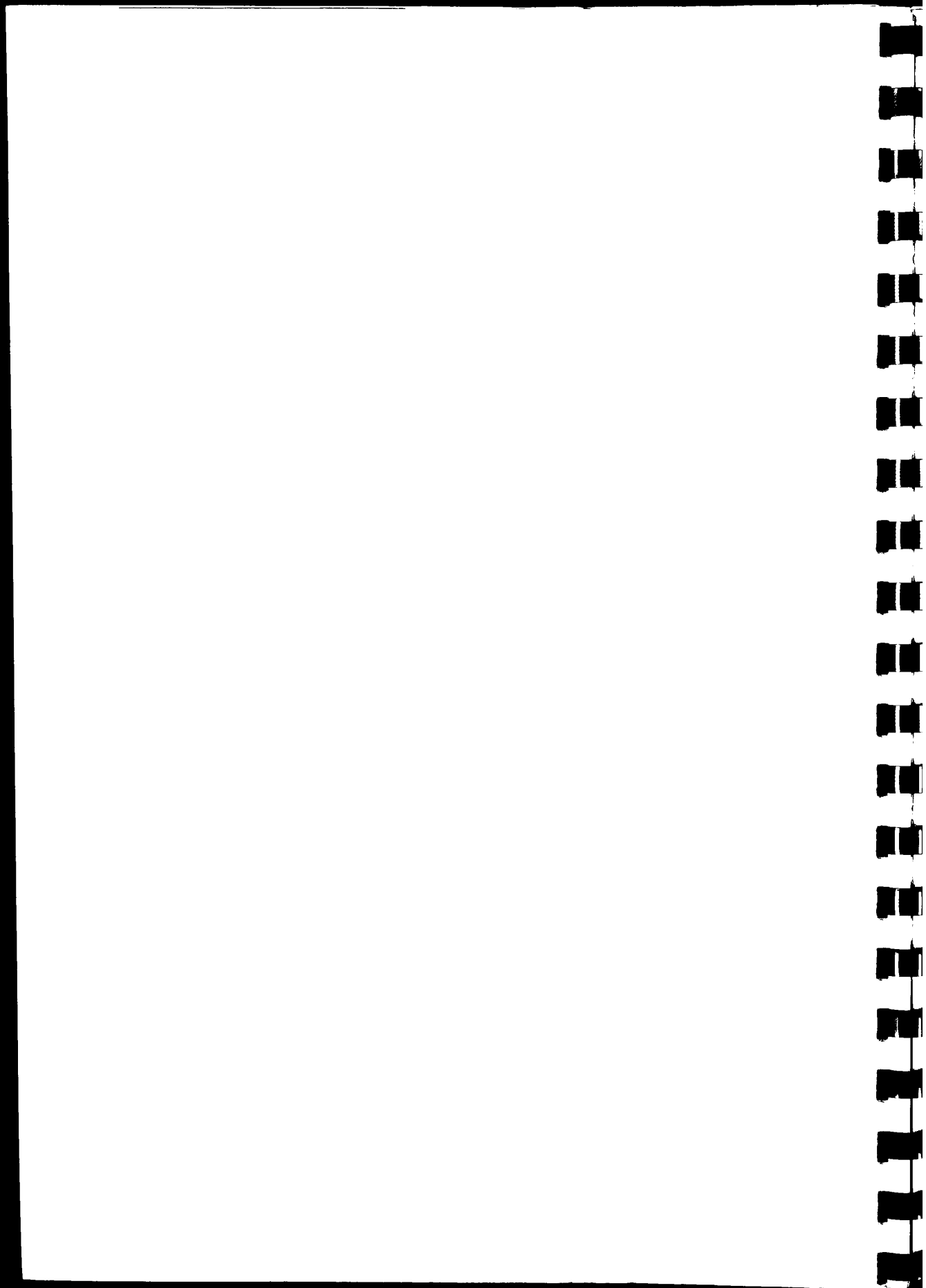
R W Williams
SNO General
Nevill Hall
Abergavenny
Gwent NP7 7EG
Tel: 0873-2091

Dr Michael Edwards

South Gwent St Woolos Hospital

- | | |
|---|--|
| <ol style="list-style-type: none"> 1 A service to elderly established by a Senior Clinical Psychologist Projects include <ol style="list-style-type: none"> a memory clinic for GP referrals b reality orientation and reminiscence therapy c Gwent branch of Alzheimers Disease Society | <ol style="list-style-type: none"> 1 Clinical psychology (care of the elderly) in South Gwent cited as a example of Good Practice in Mental Health in a publication by Gwent Health Authority 2 Memory Clinic 3 Radiological service to the elderly |
|---|--|

Mrs Sally Futnish
Senior Clinical Psychologist
Elm Ward
St Woolos Hospital
Newport
Gwent NP2 4SZ
Tel: 0633 52244 (ext 4871)



Gwent Health Authority
(contd)

- d assessment of functional abilities of elderly patients
- e Teaching in multidisciplinary team
- f research in conjunction with Department of Geriatric Medicine

Community

- 1 8 new private nursing homes
- 2 8 new private residential homes
- 3 Hospital Discharge Scheme
- 4 Pilot home care project (Eastern Valleys)
- 5 Crossroads attendant Care Scheme (Islwyn)
- 6 Routine follow up visits to all 75 + patients discharged from casualty and short stay accident & emergency wards
- 7 Follow up check visit and 'put to bed' service for 'at risk' patients discharged from casualty between 7 pm and 3 am
- 8 Pilot scheme to identify elderly 'at risk' and to assess early identification need and health visitor involvement
- 9 District nurse 'paging' system to expedite hospital discharges and urgent visits referred by GPs

Health Education

- 1 Support and action on Health Education Council's 'Age Well' campaign
- 2 Use of Open University's 'caring for the older person'
- 3 Nursing services involved with
 - a Managing incontinence
 - b Stroke rehabilitation

Dental Care

Project to improve and develop dental services for the elderly population in Gwent

Adaptation of LAY for the older persons

Gwent Dental Services

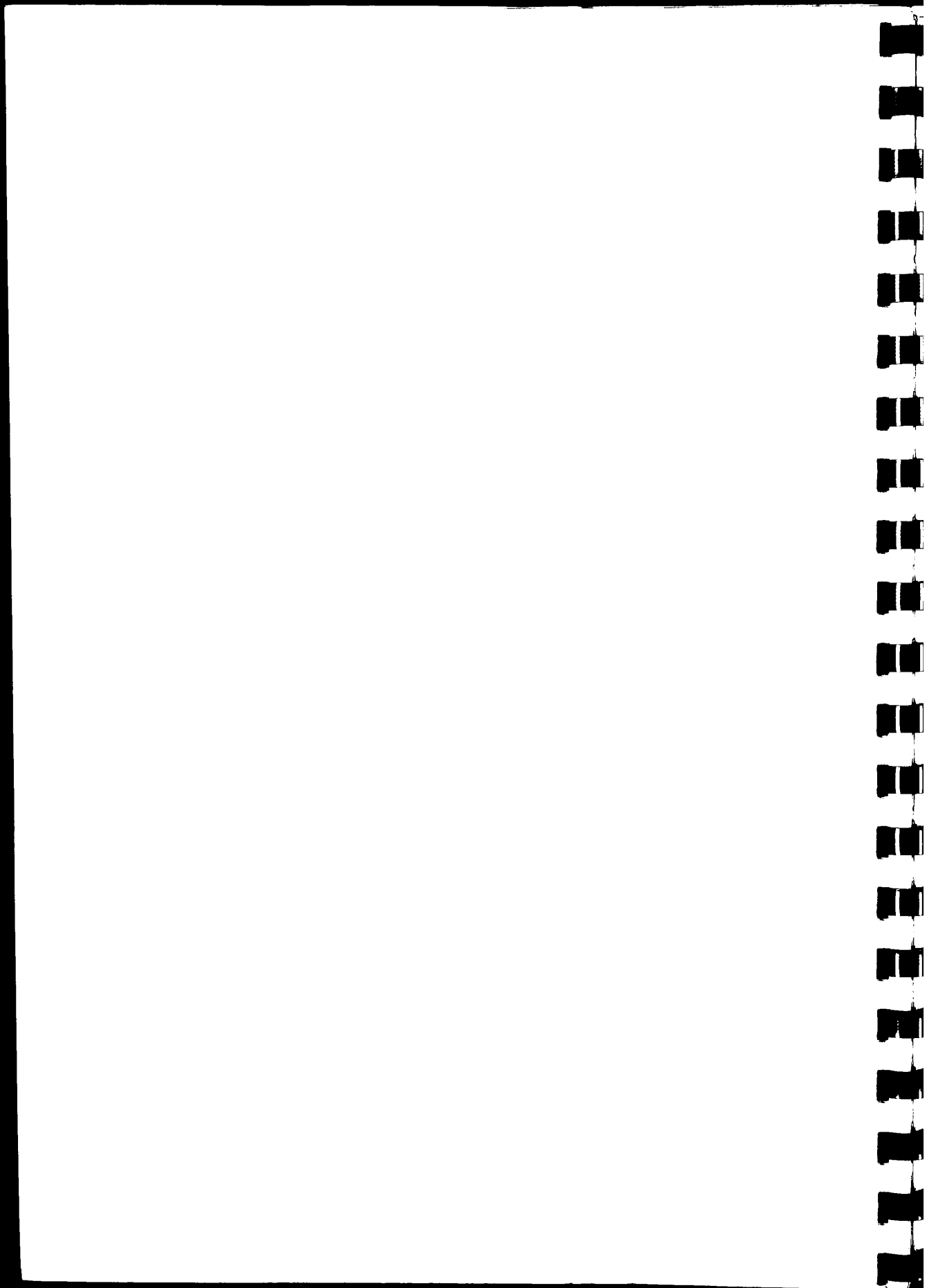
including yearly screening of residents in old people's homes, routine care in hospitals and day centres, Dental Clinics held in Geriatric Units

Dr E Paterson
Specialist in Community
Medicine
Mamhilad
Pontypool
Gwent NP4 0YP
Tel: 04955-2401

Miss L Clarke
Assistant Director of
Nursing Services
(Community)
Clytha Clinic
Clytha Park Road
Newport
Gwent
Tel: Newport 64011

Derek Hector
District Health Education
Officer
Health Education Centre
Mill Street
Caerleon
Gwent NP6 1XG
Tel: 421960

Mr C Jones
Senior Dental Officer
Dental Department
Ashgrove Clinic
George Street
Pontypool
Gwent
Tel: Pontypool 04955 3841



Gwynedd Health
Authority

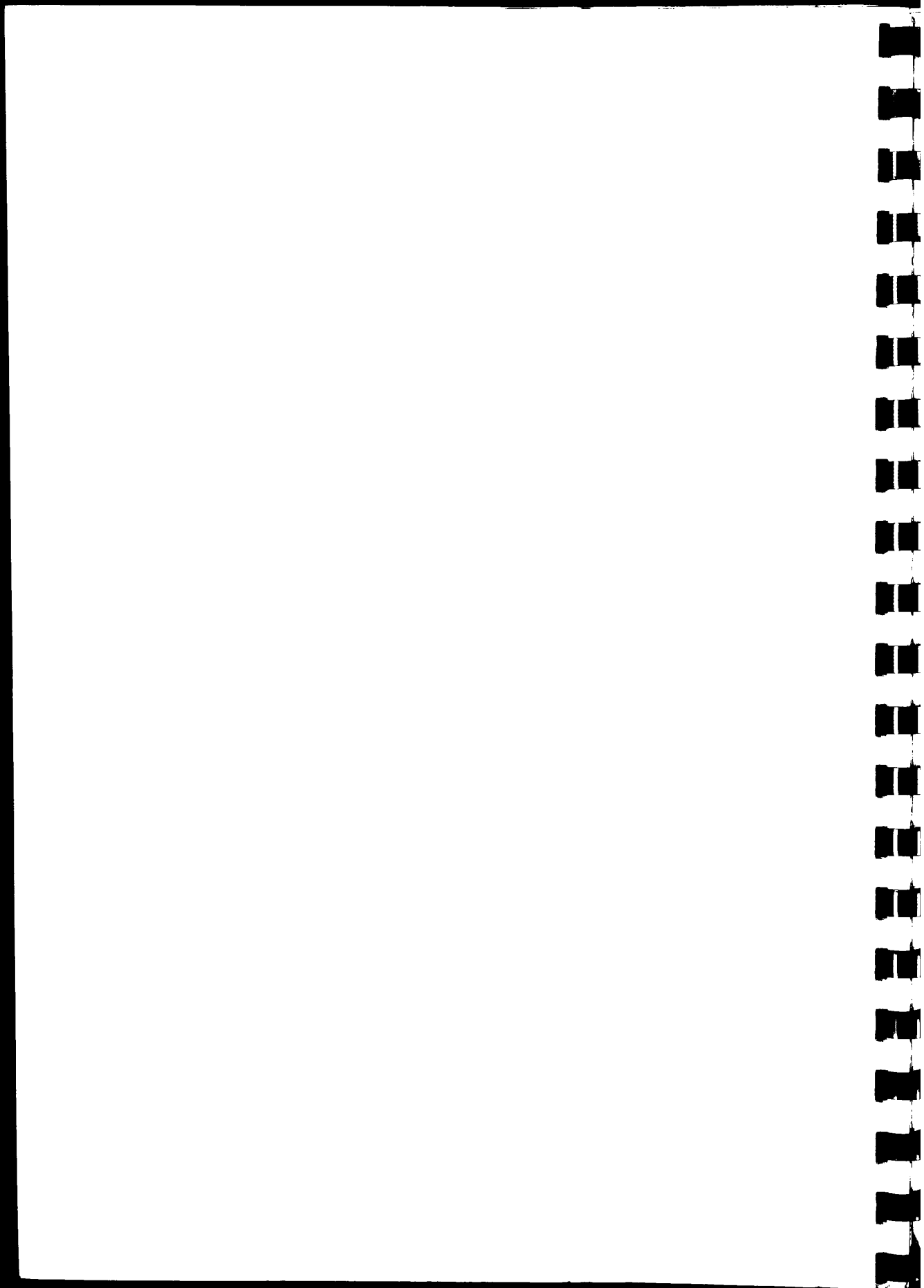
- 1 Change from predominately long-stay service to active rehabilitation service Increase in acute geriatric beds and through care
- 2 Local initiatives to improve transport problems on trial peripheral day hospital run in a school hall
- 3 Gofal Scheme (Social Services) in Arfon and Nan
- 4 Health care planning team document produced
- 5 Joint venture with the Social Services (involving University College of North Wales) of research project to investigate the balance of care model

Dr D B Prichard
Consultant Geriatrician
Department of Medicine for
the Elderly
Ysbyty Gwynedd
Bangor
Gwynedd
Tel: Bangor 351177
ext 4343

West Glamorgan
Health Authority

- 1 Intensive home support scheme with additional care assistant (Social Services and Health Authority)
- 2 The Staying at Home Project (intensive home support)
- 3 Integrated Care and Accommodation for the Elderly Scheme (Augmented sheltered housing)

Dr Joyce Thomas
Specialist in Community
Medicine
36 Orchard Street
Swansea SA1 5AQ
West Glamorgan
Tel: 0792-42066





King Edward's Hospital Fund for London

KFC 85/228

King's Fund Centre
126 Albert Street
London NW1 7NF
Telephone 01-267 6111

Director: W G Cannon MA FHA

25th November, 1985.

To: All District General Managers
District Health Authorities (Wales, Scotland and Northern Ireland)

Dear District General Manager,

SERVICES FOR ELDERLY PEOPLE

I am keen to collate as much information as possible about recent innovations in services provided for elderly people in the NHS, particularly those provided for the frail elderly. I would also like to identify areas of 'good practice' and 'centres of excellence'.

This information will be very useful for us when we attempt to identify priorities for research. It will also be especially helpful for those who regularly seek information from the Centre about trends in services for elderly people. The information will also assist us in identifying useful places to visit when preparing programmes for our overseas visitors who are anxious to learn more about the services for elderly people within the NHS.

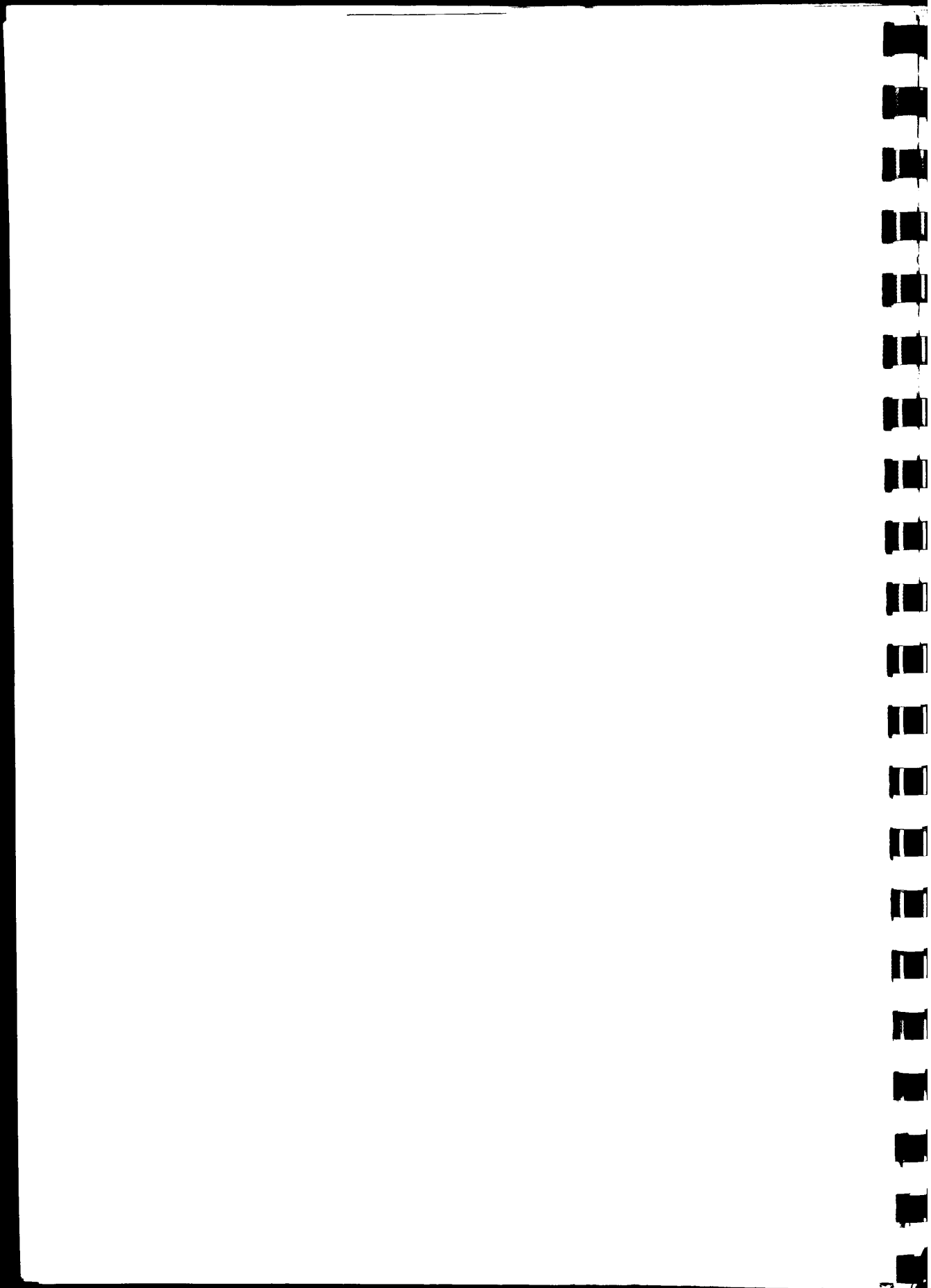
I have recently sought similar information from English DHAs.

I know there are many demands on your time, but I would be grateful if you could arrange for an appropriate colleague to complete the enclosed information sheet and return it to me at the above address.

Many thanks.

Yours sincerely,

James P. Smith, FRCN,
Assistant Director
Long Term and Community Care



HEALTH SERVICES FOR THE ELDERLY

NAME OF DISTRICT: _____

(within _____)(state name of country)

Please give brief details of any innovations in the
services for elderly people during 1982-85

(Leave blank)

100-100000-100000

100-100000-100000

If there are any particular 'good practices' or 'centres of excellence' in the District, please indicate below:

(Leave blank)

Please give details of appropriate contact person if further information is required

Name:.....Designation:.....

Address:.....

.....

Telephone number:.....

Thank you for providing the information. Please return completed form to: James P. Smith, Assistant Director, Long Term and Community Care, King's Fund Centre, 126 Albert Street, London, NW1 7NF
by 1ST JANUARY, 1986.

